

# INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, August 15, 2024

1:00 – 3:30 p.m.

Zoom: <https://dhswi.zoomgov.com/j/1619409056>

## Minutes

### Invitees

Attendees (X = Attended)			
<input checked="" type="checkbox"/>	Katie Sepnieski – DHS BEOT	<input checked="" type="checkbox"/>	Tarah Richardson – DHS BEOT
<input checked="" type="checkbox"/>	Alicia Grulke – DHS BEOT	<input type="checkbox"/>	Elizabeth Olsen – DHS BEOT
<input checked="" type="checkbox"/>	Ashley Schabel – DHS BEOT	<input type="checkbox"/>	LaTanya Taylor – DHS BEOT
<input checked="" type="checkbox"/>	Jody Noble – DHS BEOT	<input type="checkbox"/>	Paul Michael - DHS
<input checked="" type="checkbox"/>	Pang Xiong – DHS BEOT	<input checked="" type="checkbox"/>	Autumn Arnold – DHS BEEP
<input type="checkbox"/>	Molly Thomas – DHS BEOT	<input type="checkbox"/>	Brookelynn Slamka – DHS BEEP
<input checked="" type="checkbox"/>	Angela Stanford – DHS BEOT	<input type="checkbox"/>	Valeri Kazakhetsyan – DHS BEEP
<input type="checkbox"/>	Alexia Hamilton – DHS BEOT	<input type="checkbox"/>	Laurie Teubert – DHS BEEP
<input type="checkbox"/>	Nick Kwaw – DHS BEOT	<input type="checkbox"/>	Nicole Huffman – DHS BEEP
<input type="checkbox"/>	Linsey Donaldson – DHS BEOT	<input type="checkbox"/>	True Lor – DHS BEEP
<input type="checkbox"/>	Victoria Conley – DHS BEEP	<input type="checkbox"/>	Laura Hanson – DHS BEEP
<input checked="" type="checkbox"/>	Bay Lake – Chelsey Groessl	<input type="checkbox"/>	Rebecca David – DHS BEEP
<input type="checkbox"/>	Bay Lake – Becky Hetfield-Salentine	<input checked="" type="checkbox"/>	MilES – Monica Gregory
<input checked="" type="checkbox"/>	Capital – Shawn Tessmann	<input type="checkbox"/>	<i>MilES – Shawnte Julien</i>
<input checked="" type="checkbox"/>	Capital – Adam Chorlton	<input type="checkbox"/>	Moraine Lakes – Mia Anderson-Inman
<input checked="" type="checkbox"/>	Central – Nicole Rolain	<input checked="" type="checkbox"/>	Moraine Lakes – Heather Merten
<input type="checkbox"/>	Central – Amanda Brooks	<input checked="" type="checkbox"/>	Northern – Steve Budnik
<input checked="" type="checkbox"/>	East Central – Ann Kriegel	<input checked="" type="checkbox"/>	Northern – Jeanine Spuhler
<input type="checkbox"/>	East Central – Annett Mooney	<input checked="" type="checkbox"/>	Southern – Kate Chambers
<input checked="" type="checkbox"/>	Great Rivers – Kathy Welke (co-chair)	<input checked="" type="checkbox"/>	Southern – Laci Bainbridge
<input checked="" type="checkbox"/>	Great Rivers – Ronda Brown	<input checked="" type="checkbox"/>	Western – Lorie Graff (co-chair)
<input type="checkbox"/>	East Central – John Rathman (co-chair)	<input type="checkbox"/>	Western – Tricia Wavra
<input type="checkbox"/>	WKRP – Katie Kasprzak	<input type="checkbox"/>	WKRP – Kimm Peters
<input checked="" type="checkbox"/>	Thor Neng - DCF	<input type="checkbox"/>	Kevin Wetherbee
<input type="checkbox"/>	Cheryl Kawlewski – Portage County	<input checked="" type="checkbox"/>	Tami Berg - OIG
<input checked="" type="checkbox"/>	Gage Winkelmann – DCF	<input type="checkbox"/>	Nicole Koch - OIG

<input checked="" type="checkbox"/>	Barbara Honsa - DCF	<input type="checkbox"/>	Lauren Heitman – DHS Area Admin
<input type="checkbox"/>	Kent Ellis - DCF	<input type="checkbox"/>	Shine Baby– DHS BSM
<input type="checkbox"/>	Annie Griggs – DCF	<input type="checkbox"/>	Suzanne Cone – DHS BSM
<input checked="" type="checkbox"/>	Jessica Schultze – Jefferson County	<input type="checkbox"/>	Darin Petesch – DHS BSM
<input type="checkbox"/>	Darsell Johns – MilES	<input type="checkbox"/>	Mai Yee Xiong – DHS BSM
<input type="checkbox"/>	Michael Poma - MilES	<input checked="" type="checkbox"/>	Shauna Grossman - DHS
<input type="checkbox"/>	Tim McGuire - MilES	<input type="checkbox"/>	Shelli Essmann DHS Area Admin
<input checked="" type="checkbox"/>	Mac Strawder - MilES	<input checked="" type="checkbox"/>	Carol Waulet – Door County
<input type="checkbox"/>	Brenda Belanger-Red Cliff	<input type="checkbox"/>	Amber Taylor – Adams County
<input type="checkbox"/>	Wendy Corbine - Bad River	<input type="checkbox"/>	Kris Weden – Marathon County
<input checked="" type="checkbox"/>	Renee Lyman – Dodge County	<input type="checkbox"/>	Raelle Allen - Lac du Flambeau Tribe
<input type="checkbox"/>	Carol Sjoblom – Columbia County	<input checked="" type="checkbox"/>	Maria Delagado – Southern
<input type="checkbox"/>	Alyson Wagoner - Forest County Potawatomi	<input checked="" type="checkbox"/>	Roxann Binkowski – Waushara County
<input checked="" type="checkbox"/>	Heidrun Kovach – Dane County	<input checked="" type="checkbox"/>	Adam Chorlton – Capital Consortia
<input checked="" type="checkbox"/>	Mitch Birkey – Calumet County	<input type="checkbox"/>	Deb Bohlman – Fond du Lac County
<input type="checkbox"/>	Kesha Cole – Ozaukee County	<input type="checkbox"/>	Amy Beranek – Dodge County
<input type="checkbox"/>	Michele Chiuchiolo – Dane County	<input type="checkbox"/>	Melissa Todd
<input type="checkbox"/>	Deb Williquette – Manitowoc County	<input type="checkbox"/>	Rob Klingforth – Moraine Lakes
<input type="checkbox"/>	Ron Redell – Dane County	<input type="checkbox"/>	Cortney Hebel – Dane County
<input type="checkbox"/>	Kara Ponti – Dane County	<input type="checkbox"/>	Charlie Morgan – WI Legislature

## AGENDA

### Welcome (Katie Sepnieski & Lorie Graff)

- Report attendance by replying to the email from [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).
- Katie Sepnieski introduced Pungnou Her, the new Enrollment Management Central Application Processing Operation (EMCAPO) section Manager for the Bureau of Eligibility Operations and Training.
- Kevin Wetherbee introduced Nicole Huffman, the new Health Care Policy Section Manager for the Bureau of Eligibility and Enrollment Policy.
- Kevin Wetherbee introduced Jayne Wanless, the new FoodShare Policy Section Manager for the Bureau of Eligibility and Enrollment Policy.

### Approval of June 20, 2024, Meeting Minutes (Katie Sepnieski)

- Motions made to approve the minutes by Ann Kriegel and Adam Chorlton and approved by consensus.

### Policy Updates (Department of Health Services)

#### FoodShare

- The Department obtained permission from the federal partners to waive FoodShare interviews, which are normally required at application and renewal. This option is ending on August 31, 2024. Effective September 1, 2024, the Department will require interviews for FoodShare applications and renewals.
- The FoodShare handbook has been updated and will be published August 22, 2024.

## **Healthcare**

### ***Unwinding***

- June renewals should soon be completed at this point. Once completed, unwinding renewals will officially be finished.
- Medicaid Purchase Plan (MAPP) premiums are being reinstated in August 2024, with the first premiums due August 10, 2024. Notices will be sent for members with unpaid premiums.

### ***Tribal GWA payments***

- An Operations Memo will be shared regarding a relatively minor change in policy regarding tribal general welfare payments (GWA).
- For Badger Care Plus, the policy has not changed. Tribal GWA is not considered taxable income, so these general welfare payments are exempt.
- For Elderly, Blind, Disabled (EBD) Medicaid, the current policy is that GWA payments have to be based on need to be exempt. The Department recently submitted a state plan amendment to be able to align policies between Badger Care Plus and EBD Medicaid and disregard the income, even if it is not based on need.

## **Subcommittee Updates (Income Maintenance Agency Subcommittee Co-Chairs)**

- Income Maintenance Operational Analysis (IMOA) subcommittee met July 11 and August 2, 2024. Lorie Graff shared key discussion points (see attachment). Next meeting is September 13, 2024.
- Call Center Technical Subcommittee met on June 24, July 15, and July 29, 2024. Kris Weden shared key discussion points (see attachment). Next meeting was August 12, 2024.
- Elderly, Blind, Disabled/Long Term Care subcommittee met on July 16, 2024. Ron Redell shared key discussion points (see attachment). Next meeting is October 15, 2024.
- Training Subcommittee met on July 22, 2024. Mitch Birkey shared key discussion points (see attachment). Next meeting is August 13, 2024.
- Performance Monitoring Subcommittee met on July 17, 2024. Ann Kriegel shared key discussion points (see attachment). Next meeting is September 18, 2024.

## **CARES Release**

- Nikhil Zaveri presented on information for the October 2024 CARES Release for *NAM to F5 Migration*. See attachment for details.
  - The URL for the CARES Worker Web (CWW) on the Gateway page, Training environment, has been transitioned. Agencies will not see anything different.
  - The Gateway page will not be updated with the new URL for CWW Production until all agencies transition in October 2024.
- Shawn Thomas presented on information for the October 2024 CARES Release for *Notice of Decision Modernization*. See attachment for details.
- Mai Yee Xiong presented on information for the October 2024 CARES Release for *Communication Preference Center*. See attachment for details.

- Nicole Huffman presented on information for the October 2024 CARES Release for *Continuous Coverage for Children*. See attachment for details.
  - A correction to the August 15, 2024, IMOA key messages regarding Continuous Coverage for Children was made.
- The ESAP presentation will be shared in September 2024.
- Mai Yee Xiong presented on information for the October 2024 CARES Release for *Fiscal Accountability Act*. See attachment for details.
- Mai Yee Xiong presented on information for the October 2024 CARES Release for *Katie Beckett/Senior Care/Well Woman Medicaid*. See attachment for details.
- Darin Petesch presented on information for the October 2024 CARES Release for *Online Food Replacement*. See attachment for details.

#### **Income Maintenance (IM) Funding and Contract Updates (Alicia Grulke & Lorie Graff)**

- The Department and WHCSA continue to discuss the 2025 IM Contract. Contract negotiations will resume in September 2024.

#### **Consortia Feedback (Lorie Graff)**

- Consortia are requesting a track changes document to accompany the Customer Service Administrators Memo that is being reviewed currently by Consortia.
- Consortia are requesting to discuss self-employment at an upcoming Income Maintenance Operational Analysis (IMOA) meeting.

#### **Administrative Memos (Alicia Grulke & Lorie Graff)**

- Consortia have 45 days to review the Customer Service Administrators Memo for feedback to the Department. Feedback is due back to Lorie Graff by September 25, 2024.

#### **Regional Enrollment Network (Lorie Graff)**

- The Fall Enrollment Conference is September 9-11, 2024. Registration ends August 28, 2024. The conference agenda is on the Covering Wisconsin website ([Covering Wisconsin](#)).

#### **Public Comment**

- None

#### **Announcements**

- There is a change to the cadence of the Income Maintenance Advisory Committee meetings (IMAC). At the June 2024 meeting, it was discussed that IMAC will return to nine meetings per year, excluding the months of March, July, and September. The months in which the meeting will not occur has changed to March, July, and December.
- For upcoming meetings in 2024, send agenda items to the WHCSA Tri Chairs or Bureau of Eligibility Operations and Training operations associate at [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).