Scott Walker Governor



1 WEST WILSON STREET PO BOX 309 MADISON WI 53701-0309

Linda Seemeyer Secretary **State of Wisconsin**Department of Health Services

[Date]

Name Address City, State, Zip

Dear ADD NAME:

Subject: Information for Family Care, Partnership, PACE, and IRIS Enrollees

This letter informs you of an upcoming change to the [insert NAME OF PROGRAM] program. **This** change will not affect the benefits you get. However, the amount you pay each month for benefits may be **reduced**.

The amount you pay each month is called your "cost share." To figure out your cost share, we subtract what you pay for medical care or for items that relieve or manage a health condition from your monthly income. What you pay for medical care is called a "medical expense." What you pay for items that relieve or manage a health condition is called a "remedial expense." Medical and remedial expenses reduce your cost share.

We are changing what counts as a medical or remedial expense. Beginning January, 1, 2018, we will include expenses for medical and remedial items and services you pay for that the [insert NAME OF PROGRAM] program covers but have been denied for you. For example, you requested the program to cover 13 hours a week of in-home care but the program partially denied your request, covering only 10 hours. If you purchased the additional hours yourself, it may now count as a medical or remedial expense. You must have receipts for the expense to count.

This new policy will take effect at your next [insert care plan or Individual Support and Service Plan] review or next Medicaid eligibility review, whichever comes first. However, you may contact your [insert care manager or IRIS consultant] before your next review date to find out if this change will reduce the amount you pay each month and to request that it be applied to you before your next review date.

If you have any questions, please contact your [insert care manager or IRIS consultant].

Sincerely,

Curtis Cunningham, Assistant Administrator Long Term Care Benefits and Programs