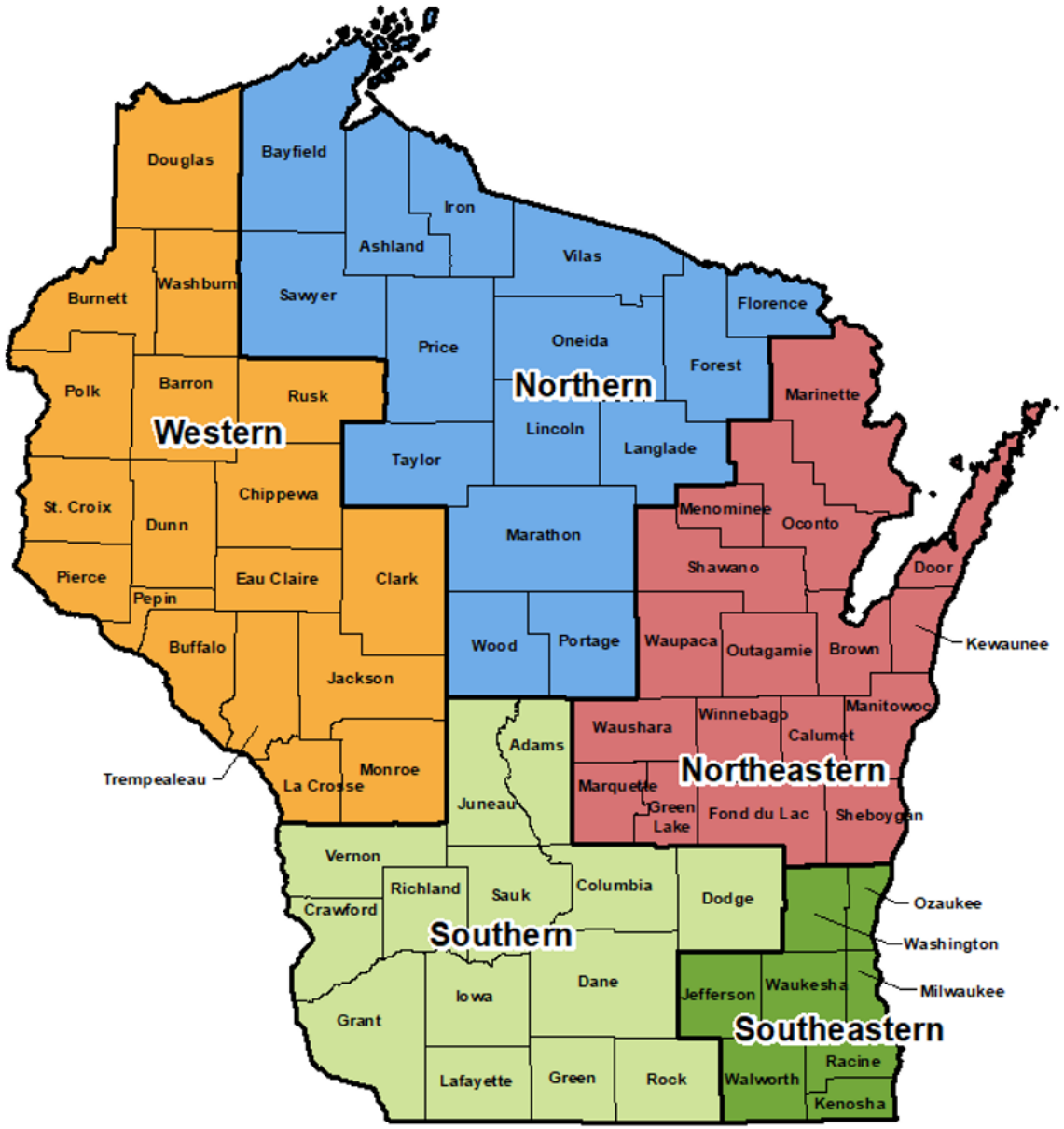
Wisconsin Intellectual and Developmental Disabilities and Mental Health (IDD-MH) System Improvement

Community of Practice Kickoff Meeting

December 12, 2024

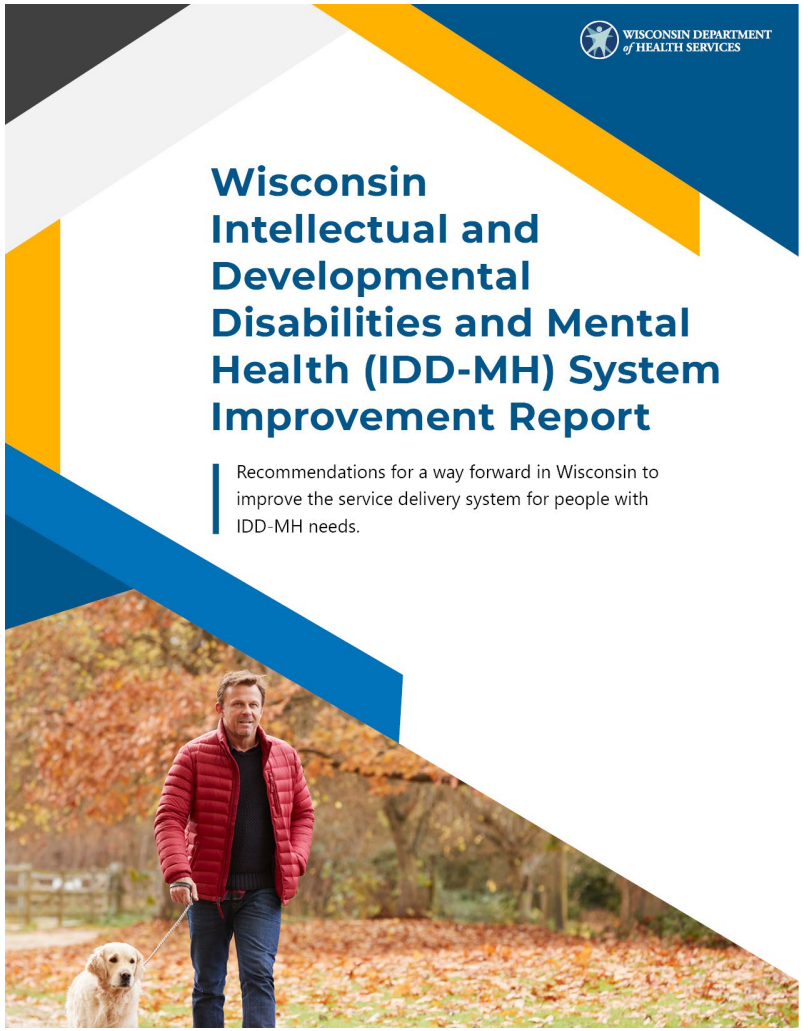
Welcome!

What part of Wisconsin are you from?



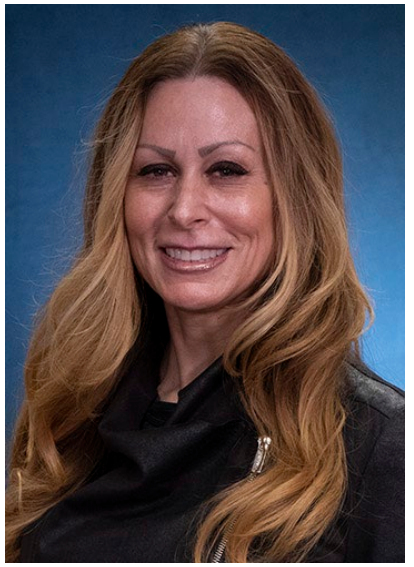
Welcome!

Did you attend our project team briefing on June 17 or read the Wisconsin IDD-MH System Improvement Report?



Welcome!

Gynger Steele
Division Administrator
DCTS



Amanda Dreyer
Deputy Medicaid Director
DMS

Agenda

- Brief announcement
- Project overview
- Report and recommendations
- Phase 3 preview
- Project momentum
- Next steps

New name

Wisconsin IDD-MH System Improvement

Project Overview

How we got here

Overarching goal

Wisconsin IDD-MH System Improvement aims to improve systems and services for people who have IDD-MH needs.

Why is this work needed?

Affects people every day

Statewide problem

Complex systems and issues

Project overview

Not created or owned by DHS

Solutions must be owned by all of us

We can’t do it all at once

Project phases

Phase 1

- Evaluation Phase
- Deliverable: START Scan

Phase 2

- Recommendation Phase
- Deliverable: Wisconsin IDD-MH System Improvement Report

Phase 3

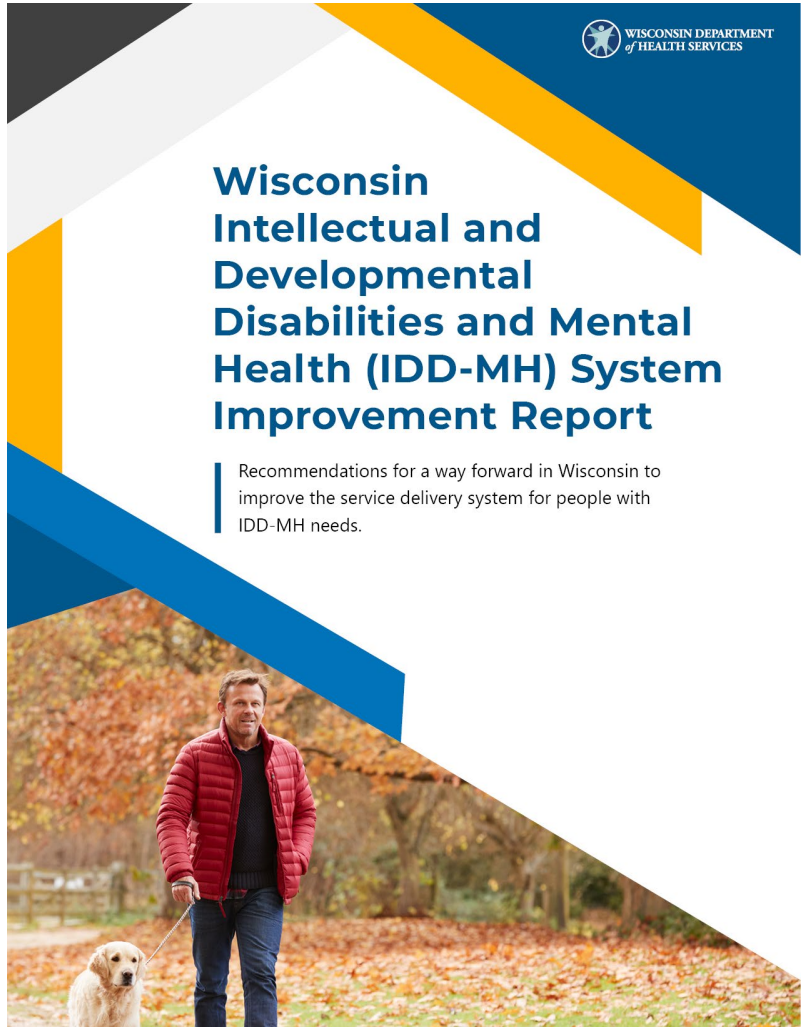
- Implementation Phase
- Deliverables: Implement selected recommendations

Report and Recommendations

What our Community of Practice produced

Wisconsin IDD-MH System Improvement Report

- DHS worked with 1,300 self-advocates, partners, providers, and others
- 37 specific recommendations
- Organized into eight focus areas



Eight focus areas

Regional Supports

Expand Access to Psychiatric and Behavioral Health Services

Rate and Billing Code Improvements

Technology Related

IDD-MH Specific Training

System Review

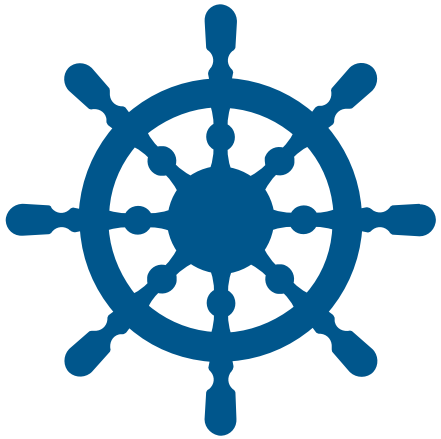
System Navigation

Oversight and Process Improvement

Phase 3 Preview

Turning recommendations into actions

Leaders: Steering Committee



Who they are

Partners, providers, advocates, and people with lived experience

What they do

- Represent the Community of Practice
- Choose which recommendations to implement and when they should be worked on
- Create short-term subcommittees
- Track progress
- 2-year time commitment

Doers: Subcommittees

Who they are

- Members of the Community of Practice and others with expertise focused on specific areas
- Small groups, about 10 members each

What they do

- Offer expertise and organize around policies, issues, and recommendations
- Implement and advise on specific recommendations
- Report back to the steering committee
- Stay involved until the subcommittee's work is done

Advisors: Community of Practice

Who they are

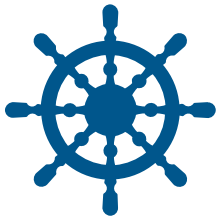
- Anyone interested in improving IDD/MH services in Wisconsin
- 1 large group of 2,000+ members

What they do

- Complete surveys and offer feedback, ideas, and knowledge
- Join subcommittees if interested
- Stay updated
- Stay involved as long as they want

A community of ownership

- **Steering committee** includes county workers, providers, advocates, provider agencies, DHS staff, and more. They're responsible for making decisions and guiding this work.



- Partners from across the state are vital to the **subcommittees** so ideas for implementation can become a reality.

- While some of the recommendations ultimately fall within DHS' purview, many rest with the **community of practice**.

Project Momentum

Examples of recommendations already underway

Recommendation 1.1

- 2023 Wisconsin Act 249 signed into law by Governor Tony Evers on March 29, 2024
- Expands emergency detention and urgent crisis care facilities.

Enhance Wisconsin's crisis response to include access to crisis triage centers and stabilization homes.

Recommendation 3.1

As of 2023, counties can bill for crisis services.

Create service definitions and billing codes for crisis prevention and response services that would apply to the long-term care programs.

Recommendation 3.5

- The minimum fee schedule will partially address this and sets a minimum amount a provider can be paid for a service.
- A provider can be paid more, but not less than the minimum amount for the service.
- DHS can also explore expansion.

Provide a tiered rate structure for providers who serve people with IDD-MH needs and pay an enhanced rate to address acuity and care complexity.

Recommendation 3.6

Family Care allows Medicaid to pay for home modifications and other transition services 180 days before someone leaves an institute for mental disease (IMD), nursing home, or intensive treatment program (ITP).

Create a way to fund extra start-up costs and home modifications to ensure a safe environment for people with IDD-MH needs.

Recommendation 5.7

- DHS launched the CDCP training program in 2023 and has since begun planning for specialization tracks.
- The training program will add IDD-MH-related micro-credentials.

Expand the DHS Certified Direct Care Professional (CDCP) training program to include modules related to IDD-MH.

Recommendation 6.2

DHS has already prioritized this work and is looking at ways to improve the transition for children moving to the adult service system.

Analyze the process of transitioning from the children's service system to the adult system and create transition teams.

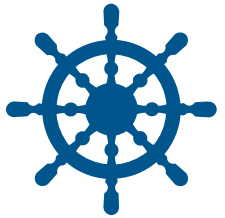
Next Steps

Where we go from here

Phase 3: Getting started

- Since June, the Steering Committee has been building the structure needed to turn the report recommendations into actions over the next three years.
- Year 1 focus: Recommendations where we can make immediate progress.
- Other recommendations will take more time.
- This process will use a flexible model based on subcommittee progress—Steering Committee will assess as we go.
- No set number of subcommittees—will create and expand subcommittees as needed.

What's next: Steering Committee



- The steering committee is reviewing the 37 recommendations to determine which to begin implementing first.

- Committee members will weigh and prioritize the recommendations based on factors including:
  - Benefit to the IDD-MH community
  - Benefit across groups, including geography
  - Feasibility
  - Funding

What's next: Subcommittees

- The Steering Committee will set up subcommittees to work on implementing recommendations.
- Recruitment will start in the new year—DHS will share opportunities to get involved via email and on the project webpage.
- The Steering Committee will provide subcommittees info about their roles and parameters around their specific projects.
- Roles will vary based on the subcommittee and the project.
- Subcommittee members will be recruited based on the expertise needed to implement specific recommendations.

Phase 3: A flexible model

2025

- Set up and recruit subcommittees to implement prioritized recommendations
- Subcommittees report progress to Steering Committee throughout year

2026-2027

- Steering Committee tracks progress
- New subcommittees created to work on additional recommendations
- Some subcommittees finish implementing recommendations
- Other subcommittees expand and/or continue implementation

What's next: Community of Practice

- Sign up for email notices or go to the IDD-MH project webpage:
  - Get updates about the project
  - Learn about opportunities to join subcommittees
  - Complete surveys and share knowledge

Visit our webpage → dhs.wi.gov/dms/imsi.htm

Read the report → dhs.wi.gov/dms/imsi-report.pdf

Email us with questions → DHSDMSIMSI@dhs.wisconsin.gov

Thank
you!