

Tony Evers
Governor



DIVISION OF MEDICAID SERVICES

1 WEST WILSON STREET
PO BOX 309
MADISON WI 53701-0309

Andrea Palm
Secretary

State of Wisconsin
Department of Health Services

Telephone: 608-266-8922
Fax: 608-266-1096
TTY: 711

Dear parents/guardians and caregivers,

The Wisconsin Department of Health Services (DHS) maintains a waitlist for the Children's Long-Term Support (CLTS) Waiver Program. This program helps eligible children and young adults obtain services and supports in their home and community based on specific individual need. We are contacting you because our records indicate you are a family with a child waiting for CLTS services and supports. In light of the COVID-19 (coronavirus disease) pandemic, we want to share information that may be helpful to you during this time.

Many families may be experiencing uncertainty during this time. We are committed to helping your family keep life as normal as possible, while keeping your family safe and protected. This letter provides some resources you may find helpful.

Our state website has a number of helpful resources on that you may be interested in.

- Up-to-date information about COVID-19 in Wisconsin: dhs.wi.gov/covid-19
- Resources for families with children and youth with special health care needs: dhs.wi.gov/covid-19/risks
- Updates to services for children with delays or disabilities: dhs.wi.gov/covid-19/forwardhealth-children
- Email updates: Sign up for updates from DHS: dhs.wi.gov/alerts

Families of children with disabilities may also find the Children and Youth with Special Health Care Needs program to be of support. Wisconsin has five Regional Centers to support families with children and youth with special health care needs as well as the providers who serve them. The Centers have specialists who can help get answers, find services, and connect you to community resources. Their services are free and private. This is one resource that may help your family during this time.

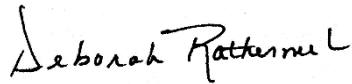
Regional Centers for Children and Youth with Special Health Care Needs
(dhs.wi.gov/cyshcn/regionalcenters)

Northern Regional Center
Northeast Regional Center
Southeast Regional Center
Southern Regional Center
Western Regional Center

Phone: 866-640-4106
Phone: 877-568-5205
Phone: 800-234-KIDS (5437)
Phone: 800-532-3321
Phone: 800-400-3678

If your family needs immediate help or is experiencing a crisis or has emergency support and service needs, please contact the county where you live for assistance. Counties will work with you to problem solve. You can find contact information for your county of residency at www.dhs.wisconsin.gov/clts/contact.htm.

Sincerely,



Deb Rathermel
Director
Bureau of Children's Services
Division of Medicaid Services
Wisconsin Department of Health Services
1 West Wilson Street, Room 418, Madison, WI 53703

Translation Services

English: For help to translate or understand this letter, please call 608-266-0805.

Spanish: Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 608-266-0805.

Russian: Если вам не всё понятно в этом документе, позвоните по телефону 608-266-0805.

Hmong: Yog xav tau kev pab txhais cov ntaub ntauv no kom koj to taub, hu rau 608-266-0805.

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Queridos padres/tutores y cuidadores,

El Department of Health Services (DHS) de Wisconsin mantiene una lista de espera para el Children's Long- Term Support (CLTS) Waiver Program. Este programa ayuda a los niños y a los jóvenes elegibles a obtener servicios y apoyos en su hogar y en la comunidad, según las necesidades individuales específicas. Nos estamos comunicando con usted porque nuestros registros indican que usted es una familia con un niño en espera de los servicios y apoyos del CLTS. Debido a la pandemia de COVID-19 (enfermedad del coronavirus), queremos compartir información que puede ser útil para usted durante este tiempo.

Muchas familias pueden estar pasando por incertidumbre durante este tiempo. Estamos comprometidos a ayudar a su familia a mantener la vida lo más normal posible, a la vez que la mantenemos segura y protegida. Esta carta proporciona algunos recursos que podría encontrar útiles.

Nuestro sitio web estatal tiene una serie de recursos útiles en los que puede estar interesado.

- Información actualizada sobre COVID-19 en Wisconsin: dhs.wi.gov/covid-19
- Recursos para las familias con niños y jóvenes con necesidades especiales de atención de la salud: dhs.wi.gov/covid-19/risks
- Actualizaciones de los servicios para niños con retrasos o discapacidades: dhs.wi.gov/covid-19/forwardhealth-children
- Actualizaciones por correo electrónico: Regístrese para recibir las actualizaciones de DHS: dhs.wi.gov/alerts

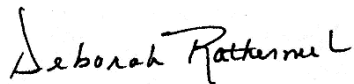
Las familias de los niños con discapacidades también pueden encontrar apoyo en el programa Children and Youth with Special Health Care Needs (CYSHCN). Wisconsin tiene cinco centros regionales para apoyar a las familias con niños y jóvenes con necesidades especiales de atención médica, así como a los proveedores que los atienden. Los centros tienen especialistas que pueden ayudar a obtener respuestas, encontrar servicios y conectarlo con los recursos de la comunidad. Los servicios que ofrecen son gratuitos y privados. Este es un recurso que puede ayudar a su familia durante este tiempo.

Centros regionales para el programa Children and Youth with Special Health Care Needs (CYSHCN)
(dhs.wi.gov/cyshcn/regionalcenters)

Northern Regional Center	Teléfono: 866-640-4106
Northeast Regional Center	Teléfono: 877-568-5205
Southeast Regional Center	Teléfono: 800-234-KIDS (5437)
Southern Regional Center	Teléfono: 800-532-3321
Western Regional Center	Teléfono: 800-400-3678

Si su familia necesita ayuda inmediata o está pasando por una crisis o tiene necesidades de apoyo y servicios de emergencia, por favor, póngase en contacto con el condado donde vive para obtener ayuda. Los condados trabajarán con usted para resolver los problemas que se puedan presentar. Puede encontrar la información de contacto de su condado de residencia en www.dhs.wisconsin.gov/clts/contact.htm.

Atentamente,



Deb Rathermel
Director
Bureau of Children's Services
Division of Medicaid Services
Wisconsin Department of Health Services
1 West Wilson Street, Room 418, Madison, WI 53703

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Hawm txog cov niam txiv/cov neeg saib xyuas thiab cov neeg tu xyuas,

Lub Wisconsin Department of Health Services (DHS) (Tuam Tsev Pab Cov Kev Kho Kab Mob Kev Nkeeg) tswj muaj cov rau npe tos Children's Long- Term Support (CLTS) Waiver Program (Txoj Kev Pab Txhawb Rau Me Nyuam Mus Ntev). Txoj kev pab no muab cov kev pab cuam thiab kev pab txhawb rau cov me nyuam thiab cov neeg hluas nyob rau hauv lawv lub tsev thiab lub zej zog raws li kev tu ncuu ntawm ib tug neeg zus. Peb sau ntawv tuaj cuag koj vim peb cov ntau ntawv qhia tau tias koj yog ib lub tsev neeg uas muaj ib tug me nyuam tseem tos CLTS cov kev pab cuam thiab kev pab txhawb. Vim yog tus kab mob kis thoob ntiaj teb COVID-19 (kab mob coronavirus), peb xav qhia ib co ncauj lus uas yuav pab tau koj rau lub sij hawm no.

Muaj ntau cov tsev neeg yeej tsis qab siab rau lub sij hawm no. Peb ruaj siab yuav pab koj lub tsev neeg kom ua tau lub neej zoo li qub npaum li ua tau, thooj txhij kom koj lub tsev neeg nyob nyab xeeb thiab muaj kev tiv thaiv. Tsab ntawv no qhia muaj cov chaw muab kev pab uas koj yuav pom tias pab tau.

Peb lub xeev qhov vas sab muaj ntau cov chaw muab kev pab uas koj yuav txaus siab rau.

- Cov ncauj lus tshiab tam sim no txog tus kab mob COVID-19 hauv Wisconsin: dhs.wi.gov/covid-19
- Cov chaw muab kev pab rau cov tsev neeg muaj cov me nyuam thiab neeg hluas uas muaj cov kev tu ncuu tshwj xeeb ntawm txoj kev noj qab haus huv: dhs.wi.gov/covid-19/risks
- Cov ncauj lus tshiab tam sim no txog cov kev pab cuam rau cov me nyuam muaj cov kev cob pob los yog cov kev tsis taus: dhs.wi.gov/covid-19/forwardhealth-children
- Sau ntawv Email qhia cov ncauj lus tshiab: Rau npe kom tau cov ncauj lus tshiab los ntawm DHS: dhs.wi.gov/alerts

Cov tsev neeg muaj cov me nyuam uas muaj cov kev tsis taus puav leej yuav pom tias txoj kev pab Children and Youth with Special Health Care Needs (Cov Tsev Neeg Muaj Cov ME Nyuam thiab Neeg Hluas Uas Muaj Cov Kev Tu Ncuu Tshwj Xeeb Ntawm Txoj Kev Noj Qab Haus Huv) yuav muaj kev pab txhawb. Wisconsin muaj tsib lub Regional Centers (Cheeb Tsam Chaw) txhawb rau cov tsev neeg muaj cov me nyuam thiab cov neeg hluas uas muaj cov kev tu ncuu tshwj xeeb ntawm txoj kev noj qab haus huv thiab cov chaw muab kev pab rau lawv. Cov Centers muaj cov kws tshwj xeeb uas yuav pab teb tau cov lus nug, nrhiav cov kev pab cuam, thiab txuas koj mus cuag cov chaw muab kev pab nyob rau hauv lub zej zog. Lawv cov kev pab yog pab dawb thiab ceev zoo tsis pub lwm tus paub txog. Qhov no yog ib qho chaw muab kev pab uas yuav pab tau koj lub tsev neeg rau thaum lub sij hawm no.

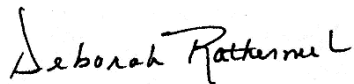
Regional Centers for Children and Youth with Special Health Care Needs (Cov Cheeb Tsam Chaw rau Cov Me Nyuam thiab Neeg Hluas uas Muaj Cov Kev Tu Ncuu Tshwj Xeeb Ntawm Kev Noj Qab Haus Huv) (dhs.wi.gov/cyshcn/regionalcenters)

www.dhs.wisconsin.gov

Northern Regional Center (Cheeb Tsam Chaw Yav Qaum Teb)	Xov Tooj: 866-640-4106
Northeast Regional Center (Cheeb Tsam Chaw Yav Qaum Teb Sab Hnub Tuaj)	Xov Tooj: 877-568-5205
Southeast Regional Center (Cheeb Tsam Chaw Yav Qab Teb Sab Hnub Tuaj)	Xov Tooj: 800-234-KIDS (5437)
Southern Regional Center (Cheeb Tsam Chaw Yav Qab Teb)	Xov Tooj: 800-532-3321
Western Regional Center (Cheeb Tsam Sab Sab Hnub Poob)	Xov Tooj: 800-400-3678

Yog tias koj lub tsev yuav tsum tau kev pab tam sis los yog muaj kev puas ntsoog los sis yuav tsum tau muaj kev pab txhawb thiab kev pab cuam ceev, thov hu rau lub cheeb koog uas koj nyob rau kom cuag tau kev pab. Cov cheeb koog yuav ua hauj lwm nrog koj kom daws tau qhov teeb meem. Koj yuav nrhiav tau cov ncauj lus sib cuag nrog koj lub cheeb koog hauv koj cheeb tsam chaw nyob ntawm www.dhs.wisconsin.gov/clts/contact.htm.

Hmov tshua,



Deb Rothermel
 Director (Thawj Coj)
 Bureau of Children's Services
 Division of Medicaid Services
 Wisconsin Department of Health Services
 1 West Wilson Street, Room 418, Madison, WI 53703

Cov Kev Pab Txhais Lus

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