Attending: Wendy Heyn, Patti Becker, Kelly Blaschko, Kerry Blondheim, Anouvong "Toto" Chanthavixay, Anne Dent, Pamela Hencke, David McGinley, Katy Morgan- Davies, Marianne Novella, Cherie Purdy, Angela Radloff, Walt Schalick, Tracey Stanislawski, Lisa Stephan, Beth Swedeen, Sandra Tierney, Liz Williams, Windsor Wrolstad
DHS Staff: Deb Rathermel, Jessica Holland, Jess Ford- Kelly, Susan Seibert, Kaitlyn Biegelmann, Tracey Brent, Chris Luctherhand, Dan Kramarz, David Sorenson, Katie Pergande
Presiding Officer: Deb Rathermel

# **OPEN MEETING MINUTES**

Minutes

Council member updates and announcements:

- Approval of August 9, 2023, Draft Meeting Minutes
  - Approved by Wal Schalick, seconded by Kerry Blondheim

### CLTS Council

- Overview of updated Council Charge
- Council membership made changes to the charge to include advising, guiding, and providing recommendations to DHS.
- Updated Charge language to be sent to Secretary Johnson and will be voted on during the next Council meeting.

CLTS Council Membership Survey

- Survey responses will guide future council recruitment.
- The council will review an overview of council makeup and discuss ideas for increasing voices and perspectives during the next meeting.

Early and Periodic Screening, Diagnostic, and Treatment of health check other services (EPSDT) Project

- Clarifies HealthCheck "Other Services" (HCOS) benefit.
- Ensures internal processes align with DHS's vision of person-centered care.
- Creates a new pharmacy-specific flyer that outlines the HCOS path to approval of certain over-the-counter (OTC) medications.
- Increases provider awareness of the path to receive Medicaid approval for certain OTC medications.
- Flyer for families to take to their pharmacy to understand how OTC medications are covered by Medicaid.

Incontinence and Non-Emergency Medical Transportation (NEMT) benefit oversight

- The Department of Health Services (DHS) contracts with J&B Medical Supply to provide specific incontinence and urological supplies to Medicaid members.
  - Provides supplies to 9,000+ members a month.
  - o Call Center averages 1,500+ calls a month.

#### F-01922

- Non-Emergency Medical Transportation (NEMT) arranged by MTM/Veyo under contract.
- Medicaid benefit that provides free rides to and from medical appointments. It also includes gas mileage and meals/lodging reimbursement.
  - o o 21,000+ Wisconsin Medicaid members served
  - o o 91,000+ calls received for NEMT services
  - o o 257,000+ rides provided
- Transportation Advisory Council (TAC) includes transportation providers, healthcare providers, advocacy agencies, and Wisconsin Medicaid members.
  - TAC helps DHS monitor NEMT services by providing insight into how members and providers experience NEMT.

## CLTS Program Data

- Steady increase in enrollment 2,248 current participants
- 2,200 children are considered enrollable by the county who are waiting for services.

CLTS Cost Trends and Service Utilization Data

- Per Participant Per Month (PPPM) changes from 2020-2022 are \$659 to \$886
- 80% of increases are respite care, Case Management, Supportive Home Care/Personal Supports, Daily Living Skills Training and Home Modifications.
- 37 counties are spending under the statewide average and 38 are spending over the statewide average.

National Core Indicators (NCI) Survey Planning 2024

- The National Core Indicators Child Family Survey (NCI CFS) is a national survey used to better understand the needs of children and their families and improve services for children who are enrolled in the Children's Long-Term Support (CLTS) Program.
- Any child with an intellectual or developmental disability (IDD) living in the home and enrolled in the CLTS program is invited to participate.
- The survey is conducted annually and has approximately 70 questions.
- The Bureau of Children's Services uses the survey to hear directly from families about their experiences in the CLTS program.
- More information can be found at: <u>https://www.dhs.wisconsin.gov/nci/cf-survey.htm</u>.
- Previous surveys can be found at: <u>https://www.nationalcoreindicators.org/</u>

### Project Updates

- CLTS Enrollment Dashboard
  - o Review of Dashboard Utilization: <u>https://www.dhs.wisconsin.gov/clts/enrollment-dashboard.htm</u>
- Home and Community-Based Services (HCBS) American Rescue Plan Act (ARPA) Project
  - o CLTS Participants Registering in Caregiver Connect: <u>https://www.wiscaregivercdcp.com/agencyreg/</u>
  - o <u>https://www.uwgb.edu/UWGBCMS/media/Direct-Care/CLTS-Participant-Setup-Instructions.pdf</u>

# Walk-ons:

- Wisconsin Wayfinder
- Wisconsin Wayfinder, which launched on November 2, 2023, supports families of and professionals who work with children with delays, disabilities, special health care needs, and mental health conditions.
- Children's resource guides are helpers who assist families, caregivers, professionals, and organizations in finding a wide array of supports and services available through the Children's Resource Network. Their services are free and confidential.
- Call (877) WiscWay (877-947-2929) or fill out our contact form online to connect with a children's resource guide.
- Wisconsin Wayfinder homepage: <u>dhs.wi.gov/wiscway</u>

#### F-01922

- Will be in the next All in 4 Kids Newsletter
- Wisconsin Wayfinder brochure: <u>https://www.dhs.wisconsin.gov/publications/p03539.pdf</u>

Wrap-Up and Action Items (Next Meeting)

Prepared by: Jess Ford-Kelly on 11/13/2023.

These minutes are in draft form. They will be presented for approval by the governmental body on: 2/14/2024