

Overview of Portal Navigation and Claims Submission Options

Agenda

- Introduction
- Navigating the ForwardHealth Portal
- Portal Resources
- Claim Submission Options
- Direct Data Entry
 - Copy Claim
 - Create a Claim from PA
- Paper Claim
- 837 Submission
- Q&A

Introduction

- forwardhealth.wi.gov
- The ForwardHealth Portal allows authorized users to conduct business through a secure entry point 24 hours a day, seven days a week.
- Both public and secure information are accessible through the Portal.

Introduction

- Public information is accessible to all users; however, users are required to establish a secure account within the Portal to gain access to secure information and to conduct business with ForwardHealth.
- Providers are encouraged to submit claims electronically as it improves efficiency, reduces billing and processing errors, and allows for the timely processing of claims.

Navigating the ForwardHealth Portal

The screenshot shows the ForwardHealth Wisconsin portal homepage. At the top, there is a navigation bar with links for 'wisconsin.gov home', 'state agencies', and 'department of health services'. Below this is the ForwardHealth logo with the tagline 'Wisconsin serving you'. The main content area is divided into several sections:

- Providers:** A list of links including 'Provider-specific Resources', 'Become a Provider', 'Fee Schedules', 'Wisconsin Administrative Code', 'ForwardHealth Enrollment Data', 'ForwardHealth System Generated Claim Adjustments', 'Health Care Enrollment', 'Provider Revalidation', 'Enrollment Tracking Search', 'Bed Assessment e-Payment', and 'Medication Therapy Management Case Management Software'.
- Acute and Primary Managed Care:** A list of links including 'Related Programs and Services', 'ForwardHealth Enrollment Data', and 'Health Care Enrollment'.
- Manufacturer Drug Rebate:** A list of links including 'CMS Medicaid Drug Rebate Program', 'Pharmacy Information', and 'Related Programs and Services'.
- Adult Long-Term Care Programs:** A list of links including 'Family Care/Family Care Partnership/PACE' and 'IRIS'.
- Welcome to the ForwardHealth Portal:** A section with links for 'Resources Supporting Coverage of Over-the-Counter Oral Contraception Under State Standing Orders', 'Resources for Child Care Coordination Services', and 'COVID-19: ForwardHealth Provider News and Resources'. It also includes an attention notice about information not intended for Medicaid members and a list of supported browsers (Edge, Chrome, Firefox, and Safari).
- Navigation Grid:** A grid of eight icons with labels: 'Providers', 'Acute and Primary Managed Care', 'Adult Long-Term Care Programs', 'Children's Specialty Programs', 'Trading Partners', 'Manufacturer Drug Rebate', 'Partners', and 'Members'.
- Hot Topics:** A list of three items: 'Better to Illuminate Than Merely to Shine: ForwardHealth Connect', 'Change Healthcare Service Interruption: Resources', and 'Required ForwardHealth Multi-Factor Authentication'. A fourth item, 'Watch New Provider Training Videos From the Office of the Inspector General', is partially visible.
- Policy and Communication:** A section with two sub-sections: 'Policy' (including 'ForwardHealth Updates', 'Online Handbooks', and 'Forms') and 'Communication' (including 'Communications Home', 'User Guides', 'Trainings', and 'E-mail Subscription Sign-up'). This section is highlighted with a black border in the original image.

Navigating the ForwardHealth Portal



Welcome » June 13, 2024 1:46 PM

[Login](#)

Catalog of Trainings and Educational Resources for Providers and Other Stakeholders

A number of trainings and other educational resources are available to providers and other stakeholders to offer support in the administration of ForwardHealth's programs. Some of the offered trainings serve as an introduction to program policy and operations, while others go into more depth on a particular topic. In addition, continuing education credit is available for some courses offered through the Centers for Medicare and Medicaid Services (CMS).

FORWARDHEALTH PORTAL BASICS/NAVIGATION	▼	PROVIDER/SERVICE AREA SPECIFIC	▼
BILLING, CLAIMS, DRUG REBATE, & PAYMENTS	▼	OFFICE OF THE INSPECTOR GENERAL (OIG)	▼
COORDINATION OF BENEFITS	▼	ACUTE AND PRIMARY MANAGED CARE	▼
PRIOR AUTHORIZATION	▼	ADULT LONG-TERM CARE PROGRAMS	▼
ELECTRONIC VISIT VERIFICATION (EVV)	▼	CHILDREN'S SPECIALTY PROGRAMS (CLIS)	▼
OTHER TRAININGS AND RESOURCES	▼	CALENDAR: UPCOMING LIVE VIRTUAL TRAININGS	▼

Other ForwardHealth Communications Resources

[Communications Home](#)

[Contact Information](#)



Navigating the ForwardHealth Portal

ForwardHealth Communications

[Home](#)

Policy

- [ForwardHealth Updates](#)
- [Adult Long-Term Care Updates](#)
- [Online Handbooks](#)
- [Forms](#)

Communication

- **User Guides**
- [Training](#)
- [ForwardHealth Connect Newsletter](#)
- [Email Subscription Sign-up](#)

User Guides

ForwardHealth user guides and instruction sheets provide Portal users with step-by-step instructions and screen shots to help navigate Portal functionality. They do not contain policy information.

User guides have multiple sections that contain instructions for completing tasks on the Portal, such as submitting claims and prior authorization requests, accessing Remittance Advices, and enrolling in electronic funds transfer.

Instruction sheets are short, typically single-section documents that contain instructions for procedures such as searching for a claim, copying a claim, and uploading claim attachments.

General Portal Functionality

- [Account](#)
- [Demographic Maintenance Tool](#)
- [Electronic Payment](#)
- [E-mail Subscription](#)
- [Enrollment Verification](#)
- [HealthCheck](#)
- [Max Fee](#)
- [Newborn Reporting](#)
- [Nursing Home Information](#)
- [Nursing Home Level of Care](#)
- [Preadmission Screening and Resident Review \(PASRR\)](#)
- [Provider-Based Billing](#)
- [Other Coverage Discrepancy Report](#)
- [Prior Authorization](#)
- [Upload Audit Information Instruction Sheet](#)

Provider Portal Claims Functionality

Managed Care Information

- [2018 Quality](#)
- [Annual HMO Financial Audit](#)
- [Birth Outcome Registry Network \(BORN\)](#)
- [Clinical Laboratory Improvement Amendments \(CLIA\)](#)
- [Encounter Based Payment](#)
- [Health Insurance Fee Reimbursement Methodology](#)
- [HMO Encounter](#)
- [Managed Care Organization Pricing Administration](#)
- [Maternity Kick Payments](#)
- [Obstetric Medical Homes for High-Risk Medicaid Members](#)

Partner Portal Functionality

- [Partner Portal](#)

Trading Partner Information

Navigating the ForwardHealth Portal

The screenshot shows the ForwardHealth Provider Portal interface. At the top, there is a navigation bar with links for 'wiscnsh.gov home', 'state agencies', and 'department of health services'. The main header features the 'ForwardHealth' logo with the tagline 'Wisconsin serving you' and the text 'interChange Provider'. A welcome message reads 'Welcome Cliff Bills » November 13, 2024 9:11 AM Logout'. Below the header is a comprehensive menu with categories like 'Home', 'Search', 'Providers', 'Trading Partners', 'Partners', 'Managed Care', 'Manufacturer', 'Electronic Visit Secure Home', 'Waiver Agency', 'Enrollment', 'Claims', 'Prior Authorization', 'Remittance Advices', 'Trade Files', 'Health Check', 'Max Fee Home', 'Account', 'Contact Information', 'Online Handbooks', 'Site Map', 'Portal Admin', 'Sys Maint', 'iC Functionality', 'Wisconsin Provider Index', 'User Guides', 'Certification', 'Internal Message Center', and 'Message Center'. A secondary menu includes 'Content Management' and 'Content Management Approval'. A search bar is located on the right side of the page.

You are logged in with Provider ID: 100008866

Alerts

- This site uses the Model Office OnBase environment.

What's New?

Providers can improve efficiency while reducing overhead and paperwork by using real-time applications available on the new ForwardHealth Portal. Submission and tracking of claims and prior authorization requests and amendments, on-demand access to remittance information, 835 trading partner designation, and instant access to the most current ForwardHealth information is now available.

- New Rate Reform Part 3 Ideas/Recommendations Requested.
- Incentive Payments... Are you Eligible?
- ForwardHealth System Generated Claim Adjustments

Home Page

- Update User Account
- Customize Home Page
- Update Adult LTC Waiver Service(s) or Programs(s)
- Demographic Maintenance
- Electronic Funds Transfer
- Check My Revalidation Date
- Revalidate Your Provider Enrollment
- Check Enrollment
- Provider Enrollment Upload File Check
- ForwardHealth E-payment

Quick Links

- Register for E-mail Subscription
- Provider-specific Resources
- Request Portal Access
- Designate 835 Receiver
- Online Handbooks
- ForwardHealth Updates
- Fee Schedules

Messages

You have no messages.

The information contained in this message is confidential and is intended solely for the use of the person or entity named above. This message may contain individually identifiable information that must remain confidential and is protected by state and federal law. If the reader of this message is not the intended recipient, the reader is hereby notified that any dissemination, distribution or reproduction of this message is strictly prohibited. If you have received this message in error, please immediately notify the sender by telephone and destroy the original message. We regret any inconvenience and appreciate your cooperation.



Claim Submission Options

- Direct data Entry (DDE)
 - Copy a paid claim
 - Create a claim from a PA
- Paper Claims
- 837

Direct Data Entry

- Submit claims directly within the ForwardHealth Portal
- Submit claims 24 hours a day, seven days a week
- Immediate feedback to any errors
- Specific functionality to make submitting multiple claims easier
- Great option for providers submitting 1-1000 claims per month (Depending on the needs of your organization)

Direct Data Entry

You are logged in with Provider ID: 100008866

 Search

Alerts

- This site uses the Model Office OnBase environment.

Claims

Claims Submission Options

Providers may submit claims to ForwardHealth electronically or on paper. Providers are encouraged to submit claims electronically as it improves efficiency, reduces billing and processing errors, and allows for the timely processing of payments.

Providers may begin the claim processing function by clicking on the following options.

What would you like to do?

- [Claim search](#)
- [Claims Submission Report](#)
- [Submit Dental Claim](#)
- [Submit Institutional Claim](#)
- [Submit Compound/Noncompound Claim](#)
- [Submit Professional Claim](#)
- [Upload Claim Attachments](#)
- [WWWB Reporting Form Search](#)
- [Submit WWWB Breast Cancer Diagnostic and Follow Up Report](#)
- [Submit WWWB Cervical Cancer Diagnostic and Follow Up Report](#)

User Guides

- [Portal User Guides](#)

Direct Data Entry

Next Search By: ICN

Professional Claim

Required fields are indicated with an asterisk (*).

ICN	<input type="text"/>	Rendering Provider	100008866	MCD	[Search]
Provider ID	100008866 MCD	Referring Provider 1	<input type="text"/>		[Search]
Member ID*	8209562983	Referring Provider 2	<input type="text"/>		[Search]
Last Name	CLTSCLAIMSTEST	Medicare Disclaimer	no disclaimer		
First Name, MI	THIRD ONE	Other Insurance Indicator	<input type="text"/>		
Date of Birth	05/08/2019	Referral Number	<input type="text"/>		
Patient Account #	<input type="text"/>	Total Charge*	<input type="text"/>	\$0.00	
Medical Record Number	<input type="text"/>	Other Insurance Amount	<input type="text"/>	\$0.00	
SOI Date	<input type="text"/>	Total Amount Paid	<input type="text"/>	\$0.00	
		Net Difference	<input type="text"/>		
		PA Number*	8243170006		

[Diagnosis](#) [Condition](#) [Medicare](#) [Anesthesia](#) [Other Insurance](#)

Diagnosis

Sequence 1	Diagnosis 1	Z41.8	[Search]
Sequence 2	Diagnosis 2	<input type="text"/>	[Search]
Sequence 3	Diagnosis 3	<input type="text"/>	[Search]
Sequence 4	Diagnosis 4	<input type="text"/>	[Search]
Sequence 5	Diagnosis 5	<input type="text"/>	[Search]
Sequence 6	Diagnosis 6	<input type="text"/>	[Search]
Sequence 7	Diagnosis 7	<input type="text"/>	[Search]
Sequence 8	Diagnosis 8	<input type="text"/>	[Search]
Sequence 9	Diagnosis 9	<input type="text"/>	[Search]
Sequence 10	Diagnosis 10	<input type="text"/>	[Search]
Sequence 11	Diagnosis 11	<input type="text"/>	[Search]
Sequence 12	Diagnosis 12	<input type="text"/>	[Search]

Direct Data Entry

Detail

Line Number	From Date of Service	To Date of Service	Procedure Code	Mod1	Mod2	Mod3	Mod4	Status	Units	Charge
A	1	11/13/2024	11/13/2024	T2041	U7	22	U4		10.00	\$500.00

Type data below for new record.

Line Number

From Date of Service*

To Date of Service*

Procedure Code* [Search]

Modifiers [Search] [Search] [Search]

Diagnosis Code Pointers

Units*

Charge*

Place of Service Code* [Search]

Emergency

Family Planning

Notes

Rendering Provider MCD [Search]

Referring Provider 1 [Search]

Referring Provider 2 [Search]

Ordering Provider [Search]

Status

Allowed Amount

CoPay Amount

Professional Service Description

[NDCs for JCode](#)

Medicare Information (Detail)

Line Number <input type="text" value="1"/>	Medicare Deductible <input type="text" value="\$0.00"/> +
Medicare Date Paid <input type="text"/>	Medicare Coinsurance <input type="text" value="\$0.00"/> +
Medicare Paid Amount <input type="text" value="\$0.00"/>	Psychiatric Reduction <input type="text" value="\$0.00"/> +
Medicare Non Covered Charge <input type="text" value="\$0.00"/>	Medicare Copayment <input type="text" value="\$0.00"/> +
Remaining Patient Liability* <input type="text" value="\$0.00"/> =	

Attachments

*** No rows found ***

Select row above to update -or- click Add button below.

Attachment Control Number

Description

Claim Status Information

Claim Status

Direct Data Entry

The following messages were generated:

Invalid Diagnosis Code - Z41.8

Diagnosis Code is required.

Diagnosis code pointed to from detail - 1 is not available.

The sum of the detail Charge amounts is not equal to the header Total Charge amount.

Direct Data Entry

Attachments

*** No rows found ***

Select row above to update -or- click Add button below.

Attachment Control Number

Description

Claim Status Information

Claim Status

Claim ICN

Paid Date

Paid Amount

Copy Claim

- Providers may copy a claim if it is in PAY status.
- All the information on the claim will be copied to a new claim.
- Providers can then make any desired changes to the claim and submit it as a new claim.
- After submission, ForwardHealth will assign the claim a new internal control number (ICN) and status.
- Providers may refer to Copying a Claim User Guide.

Copy Claim

 **interChange**
Provider

Welcome Patrick Richardson » June 24, 2024 1:46 PM [Logout](#)

[Home](#) | [Search](#) | [Providers](#) | [Trading Partners](#) | [Partners](#) | [Managed Care](#) | [Manufacturer](#) | [Electronic Visit Secure Home](#) | [Waiver Agency](#) | [Enrollment](#) | **Claims** | [Prior Authorization](#) | [Remittance Advices](#) | [Trade Files](#) | [Health Check](#) | [Max Fee Home](#) | [Account](#) | [Contact Information](#) | [Online Handbooks](#) | [Site Map](#) | [Portal Admin](#) | [Sys Maint](#) | [iC Functionality](#) | [Wisconsin Provider Index](#) | [User Guides](#) | [Certification](#) | [Internal Message Center](#) | [Message Center](#) | [Content Management](#) | [Content Management Approval](#)

You are logged in with NPI: 8591521520, Taxonomy Number: 207QS0010X, Zip Code: 53704 - 4444, Financial Payer: Medicaid

Claims

Claims Submission Options

Providers may submit claims to ForwardHealth electronically or on paper. Providers are encouraged to submit claims electronically as it improves efficiency, reduces billing and processing errors, and allows for the timely processing of payments.

Providers may begin the claim processing function by clicking on the following options.

What would you like to do?

- [Claim search](#)
- [Claims Submission Report](#)
- [Submit Dental Claim](#)

User Guides

- [Portal User Guides](#)



Copy Claim

[Home](#) | [Search](#) | [Providers](#) | [Trading Partners](#) | [Partners](#) | [Managed Care](#) | [Manufacturer](#) | [Electronic Visit Secure Home](#) | [Waiver Agency](#) | [Enrollment](#) | **Claims** | [Prior Authorization](#) | [Remittance Advices](#) | [Trade Files](#) | [Health Check](#) | [Max Fee Home](#) | [Account](#) | [Contact Information](#) | [Online Handbooks](#) | [Site Map](#) | [Portal Admin](#) | [Sys Maint](#) | [iC Functionality](#) | [Wisconsin Provider Index](#) | [User Guides](#) | [Certification](#) | [Internal Message Center](#) | [Message Center](#) | [Content Management](#) | [Content Management Approval](#)

You are logged in with NPI: 8591521520, Taxonomy Number: 207QS0010X, Zip Code: 53704 - 4444, Financial Payer: Medicaid



[Claims](#) » [Portal Search](#)

Message Description

At least one of the search parameters must be entered.

Claim Search

Required fields are indicated with an asterisk (*).

Provider ID : 8591521520 NPI

Internal Control Number(ICN)

Member ID

Old Internal Control Number(ICN)

From Date of Service

To Date of Service

Rendering Provider ID

Claim Type

Status

Date Paid

Amount Billed

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Wisconsin Department of Health Services



Copy Claim

Claim Search

Required fields are indicated with an asterisk (*).

Provider ID : 100008866 MCD

Internal Control Number(ICN) Rendering Provider ID

Member ID Claim Type

Old Internal Control Number(ICN) Status

From Date of Service Date Paid

To Date of Service Amount Billed

Search Results

ICN/Old ICN	Claim Sequence	Adjustment Status	Original ICN	Member ID	Member First Name	Member Last Name	From Date of Service	To Date of Service	Claim Type	Status	Date Paid	Amount Billed
2224317001037				9010006899	TRAINING	CLTSCLAIMS	11/12/2024	11/12/2024	Professional	DENY	0	\$1,500.00
2224317001039				9010006899	TRAINING	CLTSCLAIMS	11/12/2024	11/12/2024	Professional	SUSPEND	0	\$1,500.00
2224317001040				9010006899	TRAINING	CLTSCLAIMS	11/12/2024	11/12/2024	Professional	SUSPEND	0	\$1,500.00
2224317001050				8209562983	THIRD ONE	CLTSCLAIMSTEST	11/12/2024	11/12/2024	Professional	DENY	0	\$1,200.00
2224317001051				8209562983	THIRD ONE	CLTSCLAIMSTEST	11/12/2024	11/12/2024	Professional	DENY	0	\$1,200.00
2224317001052	1	Adjusted		8209562983	THIRD ONE	CLTSCLAIMSTEST	11/12/2024	11/12/2024	Professional	PAY	0	\$1,200.00
5924317001012	2	Adjusted	2224317001052	8209562983	THIRD ONE	CLTSCLAIMSTEST	11/11/2024	11/11/2024	Professional	PAY	0	\$1,200.00
5924317001013	3		5924317001012	8209562983	THIRD ONE	CLTSCLAIMSTEST	11/11/2024	11/11/2024	Professional	PAY	0	\$120.00
2224317001048				8209562983	THIRD ONE	CLTSCLAIMSTEST	11/08/2024	11/08/2024	Professional	DENY	0	\$1,200.00
2224317001047				8209562983	THIRD ONE	CLTSCLAIMSTEST	11/07/2024	11/07/2024	Professional	DENY	0	\$1,200.00
2224317001049				8209562983	THIRD ONE	CLTSCLAIMSTEST	11/07/2024	11/07/2024	Professional	DENY	0	\$1,200.00
2224317001045				8209562983	THIRD ONE	CLTSCLAIMSTEST	09/01/2024	09/01/2024	Professional	SUSPEND	0	\$100.00
2224317001046				8209562983	THIRD ONE	CLTSCLAIMSTEST	09/01/2024	09/01/2024	Professional	DENY	0	\$1,200.00



Copy Claim

Attachments

*** No rows found ***

Select row above to update -or- click Add button below.

Attachment Control Number

Description

Adjustment Information

Original ICN	Claim Sequence	Adjustment Status	Date Adjusted	Claim Status	Paid Amount	Net Difference
2224317001052	1	Adjusted	11/12/2024	PAY	\$1,200.00	\$0.00
5924317001012	2	Adjusted	11/12/2024	PAY	\$1,200.00	(\$1,080.00)
5924317001013	3		11/12/2024	PAY	\$120.00	

Claim Status Information

Claim Status

Claim ICN

Paid Date

Paid Amount

Copy Claim

Next Search By: ICN

search clear Return to Search Results New Search

Professional Claim

Required fields are indicated with an asterisk (*).

ICN Rendering Provider 100008866 MCD [Search]

Provider ID 100008866 MCD Referring Provider 1 [Search]

Member ID* 8209562983 Referring Provider 2 [Search]

Last Name CLTSCLAIMSTEST Medicare Disclaimer no disclaimer

First Name, MI THIRD ONE Other Insurance Indicator

Date of Birth 05/08/2019 Referral Number

Patient Account # Total Charge* \$120.00

Medical Record Number Other Insurance Amount \$0.00

SOI Date Total Amount Paid \$120.00

Net Difference

PA Number* 8243170006

[Diagnosis](#) [Condition](#) [Medicare](#) [Anesthesia](#) [Other Insurance](#)

Detail

Line Number	From Date of Service	To Date of Service	Procedure Code	Mod1	Mod2	Mod3	Mod4	Status	Units	Charge
1	11/11/2024	11/11/2024	T2041	U7	22	U4			5.00	\$120.00

Select row above to update -or- click Add button below.

Line Number Rendering Provider [Search]

From Date of Service Referring Provider 1 [Search]

To Date of Service Referring Provider 2 [Search]

Procedure Code [Search] Ordering Provider [Search]

Modifiers [Search] [Search] [Search] [Search]

Diagnosis Code Pointers

Units

Charge Status

Place of Service Code [Search] Allowed Amount

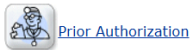
Emergency CoPay Amount

Family Planning

Create a Claim from PA

Home | Search | Providers | Trading Partners | Partners | Managed Care | Manufacturer | Electronic Visit Secure Home | Waiver Agency | Enrollment | Claims | **Prior Authorization**
Remittance Advices | Trade Files | Health Check | Max Fee Home | Account | Contact Information | Online Handbooks | Site Map | Portal Admin | Sys Maint | iC Functionality |
Wisconsin Provider Index | User Guides | Certification | Internal Message Center | Message Center | Content Management | Content Management Approval |

You are logged in with Provider ID: 100008866



Alerts

- This site uses the Model Office OnBase environment.

Prior Authorization

Prior authorization (PA) is the electronic or written authorization issued by ForwardHealth to a provider prior to a service being provided to a member. In most cases, providers are required to obtain PA before providing services that require it.

User Guides

- [View the Prior Authorization User Guide](#)

Select a link below to begin a process that you need.

- [Submit a new PA](#)
- [Complete a saved PA request](#)
- [Check on a previously submitted PA](#)
- [Amend an approved PA](#)
- [Correct a returned PA](#)
- [Correct a returned PA amendment](#)



Create a Claim from PA

[Find PA Record](#) » [Choose PA Record](#) » [PA Record](#)

Find PA Record

To view a PA record enter the PA Number in the PA Number field and select "View PA Record".

PA Number

If you do not know the PA number, enter the member information in one or more of the data fields and select "Search" to view available PAs, or select "Clear" and "Search" to view the entire list of PAs submitted by your Provider ID.

Process Type

- Any
- 111 - Physical therapy (PT)
- 112 - Occupational therapy (OT)
- 113 - Speech and language pathology (SLP)
- 114 - Spell of illness (SOI) for PT
- 115 - SOI for OT

Member ID

Requested Start Date

PA Status ▼

Amendment Status ▼

Create a Claim from PA

[Find PA Record](#) » [Choose PA Record](#) » [PA Record](#)

Choose PA Record

From the list below select the PA record you wish to view and press enter. If the PA is not listed, select "Previous", refine your search criteria and search again, or [contact](#) provider services for assistance at 1-800-947-9627.

PA Number	Member Id	Last Name	First Name	Process Type	PA Status	Amendment Status	Requested Start Date	Grant Date	Expiration Date	PA Notice
8243170002	9010006899	CLTSCLAIMS	TRAINING	147 - CHILDRENS LONG-TERM SUPPORT	INACTIVE - REVERSAL		11/12/2024	11/12/2024	11/30/2024	Decision Notice
8243170003	9010006899	CLTSCLAIMS	TRAINING	147 - CHILDRENS LONG-TERM SUPPORT	APPROVED	APPROVED	11/12/2024	11/12/2024	11/30/2024	Decision Notice
8243170006	8209562983	CLTSCLAIMSTEST	THIRD ONE	147 - CHILDRENS LONG-TERM SUPPORT	APPROVED	APPROVED	09/01/2024	09/01/2024	12/31/2024	Decision Notice

Previous

Exit



Create a Claim from PA

PA Record ?

- The PA record below is in "APPROVED" status.
- To view the decision on this approved PA select "View PA Decision Notice" located in the PA Information section.

PA Message

- ***There are No PA Messages***

PA Information

PA Number	8243170006	Media Type	TELEPHONE
First Name	THIRD ONE	Member ID	8209562983
Last Name	CLTSCLAIMSTEST	Date of Birth	05/08/2019
PA Status	APPROVED	View PA Decision Notice	
Amendment Status	APPROVED		
Process Type	147 - CHILDRENS LONG-TERM SUPPORT		
Program	Medicaid		
HealthCheck Other Service	No	Start Date - SOI	
Requested Start Date	09/01/2024	First Date of Treatment - SOI	
Primary Diagnosis Code		Description	
Secondary Diagnosis Code		Description	
National Provider Identifier- Prescribing/Referring/Ordering Provider		Name - Prescribing/Referring/ Ordering Provider	

[Create a Claim From PA](#)

Paper Claims

- ForwardHealth will accept paper claims.
- ForwardHealth does not supply 1500 Professional or UB-04 Claim Forms.

837 Claim Submission

- Providers have the option to submit 837 claims to ForwardHealth.
- [CLTS TPA Webinar 837 Demonstration Session 8.13.24 on Vimeo](#)

Questions?

Thank You