DEPARTMENT OF HEALTH SERVICES STATE OF WISCONSIN

F-01922 (11/2017)

OPEN MEETING MINUTES

Instructions: F-01922A

Name of Governmental Body: Children Come First Advisory Committee			Attending: John Bauman, Rebecca Bell, Brian Dean, Jill Ellinwood, Oriana
Date: 10/23/2018	Time Started: 10:05 a.m.	Time Ended: 2:00 p.m.	Eversole, Lynn Green, Phyllis Greenberger, Ron Hauser, Sarah Hotchkiss, Elizabeth Hudson, Rob Kaminski, Karen Katz, Ann Kelley-Kuehmichel, Kia LaBracke, Shelby McCulley, Bonnie McRitchie, Corinda Rainey-Moore, Robin Raj, Phil Robinson, Chris Schafer, Scott Strong, Zach Todd, Kaitlin Tolliver, Thai Vue DCTS Staff: Tim Connor, Joanette Robertson, Teresa Steinmetz
Location: Dane County Job Center			Presiding Officer: Ron Hauser and Phyllis Greenberger, Co-Chairs
Minutes			

Welcome and Introductions

Robin Raj announced that she is replacing Julie Shew as the area administration representative. Kaitlin Tolliver announced that she is replacing Bonnie McRitchie to represent DCF. Bonnie McRitchie announced that this is her last meeting and she has enjoyed her four years on the committee.

Committee Business

- Elizabeth Hudson made a motion to approve the April 2018 minutes with no changes. John Bauman seconded the motion. The motion was approved unanimously.
- Ron Hauser announced that his co-chair term expires on December 31st. This is a two year term and he is looking for replacement. Phyllis Greenberger will remain one more year. Members can think about who might be a good co-chair during the meeting and Phyllis will check in about this at the end of the meeting.
- Jill Ellinwood, Sauk County, has been selected to join the committee. Phil Robinson made a motion to vote Jill in as a new member. Scott Strong seconded the motion. The motion was approved unanimously.
- Ron talked about parent participation on the committee. It is important and helpful to have parent input and if any members know any parents who would like to be involved, please let him know. Nikki Weigel has resigned due to other priorities. WFT was paying stipends to parents for attending and this is no longer possible (\$100 per meeting). If any member's organization can take that on, let Ron know. DHS does reimburse parents for mileage. Joanette will follow up with Hugh regarding the current parents on the membership list who do not attend to see if they may want to or to determine if WFT would like to send any of their current parent contractors.

Foundations and Purpose of CCF Committee

Ron provided information about the committee's purpose. The historical focus has been to be an advisory committee, to understand legislative changes and needs to make recommendations to the DHS Secretary. The Committee had a lot of success with this with expanding CST. There has been significant energy around discussing a system of care and having systems be true to the wraparound model. Lynn Green noted that because wraparound is a change in practice, there is a consistent need to ensure commitment to values and that there is not a drift away from the practice. The committee was established in 1989 and continues to evolve. Ron noted there is a solid mission and vision but it may need to be reviewed to ensure it lines up with future priorities for the system of care. This will be done at a future meeting.

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DCTS Updates and 2018 Priorities

Teresa Steinmetz reported that during the last state budget, DCTS was provided funding to create a youth stabilization facility that has up to 8 beds, and serves ages 17 and under. The facility will be focused on crisis stabilization and the definition of crisis is broad. Youth may be placed voluntarily or under WSS 51.20; emergency detentions cannot be included. This facility will not be subject to DCF regulations. This is a move in the direction of children getting treatment without entering the child protection system. Funding is for one or two pilot projects to get started. A new rule is being created with an advisory committee over three meetings. An emergency draft rule (Ch. DHS 50) will begin routing in early November and released by the end of 2018. DCTS will release a funding proposal at that time and create at least one pilot site. DHS will approve how many will be in the state over the long-term based on need. Facilities will need to work closely with and bill emergency services for sustainability. Members noted that the facility should have plans for transportation, who they'll serve, how to work with families, how to coordinate educational needs, and how to train staff to manage acuity of mental health needs. Transition services required at discharge are being included in the rule. The maximum length of stay will need to be considered. Lynn Green noted that Dane County operated a similar home in the past and it was not sustainable financially; also needed good discharge plans including involvement with Dane County CCF. Teresa noted that for counties, it makes sense to have a crisis plan upon discharge to address needs in the community. Coordinating this service with intensive in-home crisis stabilization and other county services will be important. There were other recent crisis stabilization grants provided by DHS. There are inconsistencies between counties and how crisis is managed, which may affect how parents can access services – these issues (and others) will need to be determined as this pro

Teresa noted that a lot has been accomplished in 2018. This Committee and the subgroup pinpointed priorities for the system of care for 2018 and those have led the work. An update of each of these priorities is noted below.

- 1. Measuring systems change is challenging. CSTs complete goals on an annual work plan, state contract managers make sure that each site is working on building their system of care. Five CST Coordinators complete site visits and actively talk about system development. Some joint CCS/CST site visits occurred with sites interested in moving or who have moved their systems forward. A checklist for CCS/CST sites was developed to determine where they're at in their development. Barriers include: CCS only has two state staff and much of their work is to provide technical assistance, CCS is primarily focused on the adult system, sites are in different places, the priority for CCS is to meet rule and billing requirements.
- 2. The culture of wraparound is driven by supervisors and leaders overseeing the initiative. A care coordinator has difficulty carrying that work alone. How do we supervise leaders to focus on a value driven system and provide support to their care coordinator(s). The statewide meeting included a focus on this area with several sessions. This is part of the discussion at site visits. Data collection is starting to look at using wraparound with CCS vs. not using wraparound. There is partnering with the Now Is The Time federal grant to use that framework for young adults enrolled in CCS. CST regional meetings occur twice per year and include CCS staff and focus on topical trainings. Barriers include: how to continue doing this work on an ongoing basis, having champions at the local level, how to develop learning collaboratives at the local/regional level, how to provide leadership training (exists at DCF but not DHS), that wraparound principles are guiding practice and changing culture when the CCS rule does not include.
- 3. DCTS has developed a developmental checklist for all CCS/CST sites, and are doing joint sites visits when a priority. Many sites are motivated to move their systems forward and change for the better.

Children and Youth Subcommittee

Phil Robinson reported an update on both committees, whose work aligns with the CCF Advisory Committee. CYS is focused on workforce development, including: staff shortages, turnover, support and supervision, rural needs, how these needs affect services. CYS made recommendations with the Legislative and Policy Committee but did not move forward. They are looking at budget and policy issues now, and would like to have practice initiative recommendations eventually. Tim Connor reported that the UW-Population Health Institute will be completing a gaps analysis of a variety of issues and this will include workforce development. This analysis may be helpful for CYS at that time.

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Collective Impact Access Workgroup

Phil Robinson talked about how to identify gaps in services and build a framework to address them. For example, Rob Kaminski talked of there being a shortage of psychologists but there is a waitlist to enter school for this. Chris Schafer talked about using lived experience as part of the work, and how to work with and pay these workers in a respectful way. For example, there may be a way to better use parent peer specialists. Kia LaBracke noted that primary care physicians need to be part of the solution because families are connected with them. Corinda Rainey-Moore noted that parent peer specialists can play a critical role and they need to be built into staffing, not considered as something separate.

System of Care Data and Outcomes

Tim Connor reported 2017 data regarding CCS and CST. Both continue to grow; CCS has a higher rate of growth. Dually enrolled youth continue to increase. One unforeseen challenge with this is that many sites are using wraparound in CCS but not counting those children as CST. This has led to CST enrollments decreasing. DCTS is still trying to determine who is being dually enrolled and what are those children's needs; it appears that some areas of mental health and behavioral needs are higher for those youth. Data shows that children who are only in CST have a higher rate of decreased needs. It is unclear if this is due to how enrollment is determined or if the wraparound model is being used to fidelity with dually enrolled children. Elizabeth Hudson is interested in analyzing what the data is showing regarding trends in service and better understanding how wraparound is being used that leads to good outcomes.

Planning: Barriers, Solutions, and 2019 Priorities

End goals of a system of care:

Seamless behind the scenes without family knowing

Data that indicates the diverse populations

Ensure fidelity to the model

Quality of life has increased for the family

Inclusion of family input

Assessment measures of fidelity and quality and based on where we want to go

Respect and value family input

Services and supports necessary and available to meet needs and flexibility and developmentally appropriate to meet needs

Prove to skeptics that funding provided shows positive results and a return on investment

Philosophy and principles of wraparound integrated throughout all levels of organization

Clinical supervision that is effective in supporting and maintaining fidelity

State oversight are bought into model and are champions of model

State contract includes language about implementation of CLAS standards

Encouragement of partnership with ethnic and culturally based organizations

 $Improvement\ in\ school\ success$

Intervention models are based on best practice for children

Adequate funding for sustainability

Innovative programs to serve disparate populations

Continuity of the team experience beyond formal programming – teams becomes informal supports and family knows how to use it

Enhance informal supports

CCS representative part of committee membership

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Brainstorming for next steps:

Discussion of SOC Checklist to determine how to influence counties to implement wraparound to fidelity

How to train supervisors within the wraparound model – different than clinical supervision

Could CST look different/be redesigned and should funding be used differently – having a values-based system throughout children's services Looking at language in state/county contract regarding a system of care

Send additional thoughts and comments about 2019 priorities to Joanette to help plan for the next meeting by the end of November.

1:00 Member Spotlight - This will be moved to the January 2019 agenda.

- Thai Vue, Wisconsin United Coalition of Mutual Assistance Associations, Inc.
- Elizabeth Hudson, Office of Children's Mental Health
- Rob Kaminski, Parent

Co-Chair Discussion

Phyllis asked for any nominations for co-chair to replace Ron. There were no nominations provided at the meeting. If members have a nomination, it may be sent to Joanette. Karen Katz noted that the co-chairs may need to personally select another member for the replacement. Ron noted that has been done and is how he became co-chair. However, that approach has not consistently been successful. If Phyllis does not receive any nominations, Ron will continue as co-chair.

Wrap Up

Meetings in 2019 will continue to be held quarterly on the fourth Tuesday from 10:00 a.m.-2:00 p.m. at the Dane County Job Center. Joanette will send Outlook meeting invitations to all members.

2019 meeting dates:

- January 22
- April 23
- July 23
- October 22

Prepared by: Joanette Robertson on 10/23/2018.

Approval by the governmental body on: 1/22/2019