



WISCONSIN DEPARTMENT
of HEALTH SERVICES

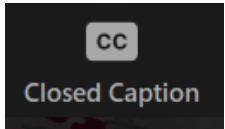
Wisconsin Children's Disability Programs – Diversity and Equity Conversation

Bureau of
Children's
Services

May 5, 2022

Community Agency Input Session

Accessibility and Other Languages



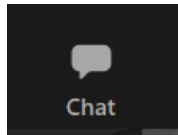
- American Sign Language interpreter
- Closed captioning available
- Spanish and Hmong translated slides available.
- Written feedback in languages other than English in the chat is welcome.

Information About Today's Webinar

- This input session and conversation will not be posted publicly.
- We will be sharing a summary of what we learn and the ideas shared.

Information About Today's Webinar (2)

- Everyone is currently muted. You will have the opportunity to unmute yourself later in the session.
- You can submit your questions and comments in the chat feature.
- Only the Wisconsin Department of Health Services (DHS) can see your chat comments.



Goals for Today

- Gather your input and feedback about programs for children with disabilities
- Learn about your experiences
- Learn ways to improve outreach, family engagement, and equity

Getting to Know DHS

- DHS is committed to protecting and promoting the health and safety of the people of Wisconsin and making sure everyone can live their best life.
- DHS manages Medicaid and other health and social service programs.

Getting to Know BCS

- Bureau of Children's Services
- Programs:
 - The Birth to 3 Program
 - Children's Long-Term Support (CLTS) Program
 - Katie Beckett
 - And more

Getting to Know You

Poll Question 1: In what ways does your agency support children and families?

- Adult or Youth Literacy/Education
- Employment
- Housing/Rent Assistance
- Food
- Health Care
- Mentorship/Youth Programing
- Financial Assistance
- Social and Networking Activities
- Interpretation/Translation
- Other:

Choose all that apply

Getting to Know You (2)

Poll Question 2: How would you describe your role within your agency? (check all that apply)

- Director/Administrator
- Agency staff
- Advocate
- Mentor
- Other:

Getting to Know You (2)

Poll Question 3: How familiar are you with the Birth to 3 Program, CLTS, or Katie Beckett Medicaid?

- Not at all familiar
- Somewhat familiar
- Familiar
- Very familiar

(If familiar, type in chat pod which program or programs)

About the Birth to 3 Program

- The program serves families with children under the age of 3 who have delays or disabilities.
- The family partners with a team of professional service providers to support the child's growth and learning.
- Visits are done in the family's home or other places the family spends time or requests.

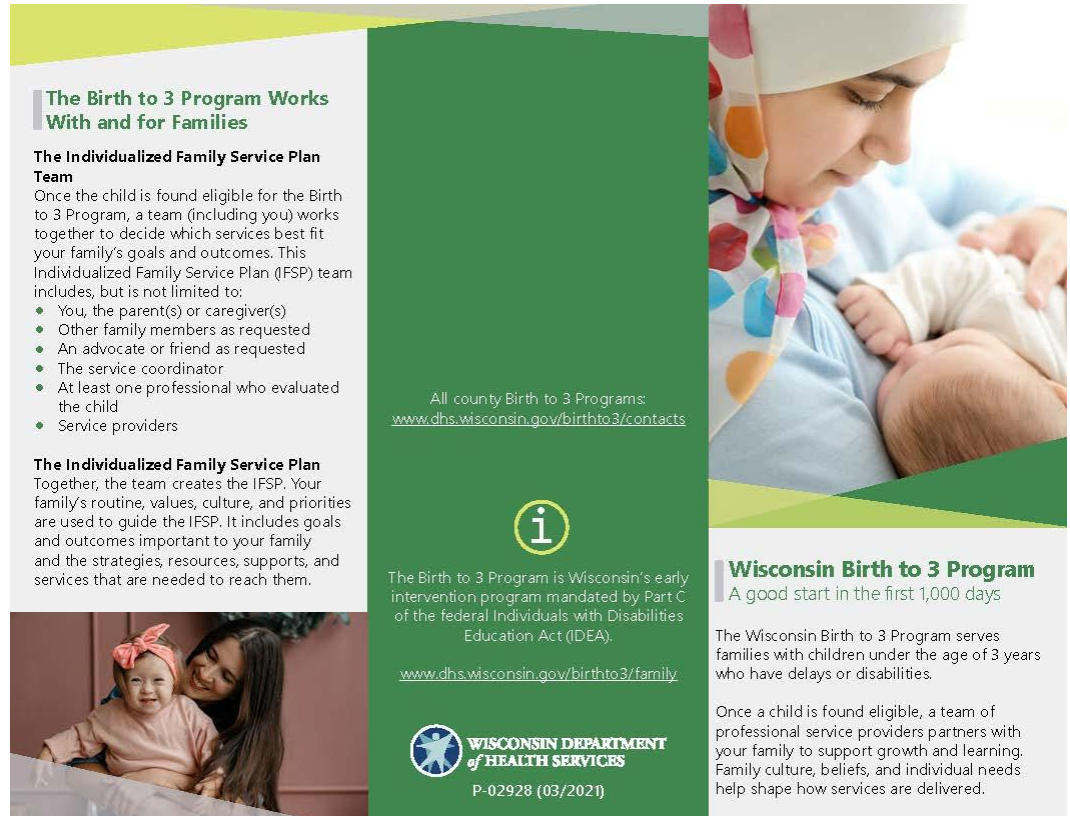
About the PSA Campaign

DHS launched a public outreach campaign to:

- Increase awareness of the early signs of delays and disabilities.
- Encourage acting early.
- Help families understand the Birth to 3 Program
- Encourage people who work with children to talk with families about the Birth to 3 Program.
- Make sure all families and young children have access to the Birth to 3 Program.

Materials for Families

- Brochure
- Services at Glance
- Early Intervention Booklet
- Postcards
- Social Media
- Referral tip sheet



The Birth to 3 Program Works With and for Families

The Individualized Family Service Plan Team
Once the child is found eligible for the Birth to 3 Program, a team (including you) works together to decide which services best fit your family's goals and outcomes. This Individualized Family Service Plan (IFSP) team includes, but is not limited to:

- You, the parent(s) or caregiver(s)
- Other family members as requested
- An advocate or friend as requested
- The service coordinator
- At least one professional who evaluated the child
- Service providers

The Individualized Family Service Plan
Together, the team creates the IFSP. Your family's routine, values, culture, and priorities are used to guide the IFSP. It includes goals and outcomes important to your family and the strategies, resources, supports, and services that are needed to reach them.

All county Birth to 3 Programs:
www.dhs.wisconsin.gov/birthto3/contacts

Wisconsin Birth to 3 Program
A good start in the first 1,000 days

The Wisconsin Birth to 3 Program serves families with children under the age of 3 years who have delays or disabilities.


Once a child is found eligible, a team of professional service providers partners with your family to support growth and learning. Family culture, beliefs, and individual needs help shape how services are delivered.

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<https://www.dhs.wisconsin.gov/birthto3/outreach-campaign.htm>

Materials for Professionals

- Referral tip sheet
- Conversation checklist for:
 - Health Care Providers
 - People who work with Children
- Newsletter articles



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Improved Webpages

- Information for Families
dhs.wisconsin.gov/birthto3/family
- Eligibility
dhs.wisconsin.gov/birthto3/family/eligibility.htm
- Child Development
dhs.wisconsin.gov/birthto3/family/development.htm

The screenshot shows the top portion of the website. On the left is a navigation menu with items like 'Information for Families', 'Who is Eligible', 'Program Costs', 'Information for Counties', 'Information for Providers', 'Contact Us', 'Services for Children with Delays and Disabilities', 'Get Vaccinated', and 'Join our email list'. The main content area is titled 'The Wisconsin Birth to 3 Program for Families' and features a 'COVID-19 Updates' section with a message from the state health department. Below this, there is a section for 'The Birth to 3 Program Team' with a table listing DHS, County, and IFSP Team members.

This screenshot shows the 'Your Rights' section of the website. It includes a heading 'Your Rights' and a sub-heading 'Families participating in the Wisconsin Birth to 3 Program have certain rights that help each child and family receive support and services fairly. DHS is committed to making the Birth to 3 Program available to all families.' Below this are three dropdown menus for 'What laws and regulations does the program have to follow?', 'What are my rights?', and 'How do I solve conflicts or disagreements?'. There is also a 'Resources' section with tabs for 'Publications', 'Partners', and 'Support'. The 'Publications' tab is active, showing a list of documents including 'All in the Mix', 'Parent Cost Share System Structure', and 'A CTE's Whole-Program Family Handbook'.

DHS and BCS Racial Health Equity

- Increase attention to health equity
- Improve outcomes for children and families in our children's services programs
- Work with agencies and others who share our vision
- Hear and learn from families and communities to help us move forward
- Use feedback and input to make changes

What We Know

- Racial injustice and inequity is real.
- Health equity is a right for all children and families in Wisconsin.
- Birth to 3 Program data shows lower progress for non-white children.
- The Birth to 3 Program gets fewer responses from families of diverse backgrounds on the family surveys.

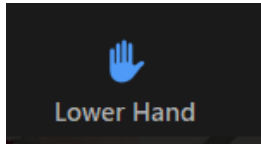
What We Would Like to Learn

- Experiences for children and families
- What's working?
- What's not working?
- Better ways to connect with and support children and families
- Other thoughts you'd like to share

Your Feedback Will Help

- Improve racial health equity
- Develop family engagement and outreach activities
- Improve the Birth to 3 Program, CLTS, Katie Beckett Medicaid, and other children's disability support programs

Share Your Feedback Verbally

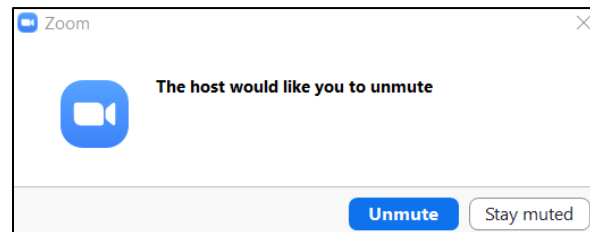


It will look like this when your hand is raised.

Click the raise hand button if you would like to provide verbal feedback. The button will turn blue or yellow if your hand is raised.

Share Your Feedback Verbally (2)

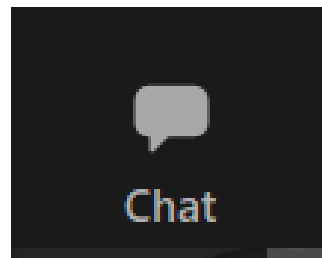
- DHS will turn your microphone on when it is your turn to speak. You will get a message to unmute yourself.



- If you have an old version of Zoom, you may not be able to unmute yourself.

Share Your Feedback in the Chat

You can also type your comments and feedback in the chat function at any time.



Question 1

How well do the current materials:

- Reflect diversity of families?
- Address cultural concerns?
- Provide information that families in your community find important?
- What's missing?

Question 2

In general, what have you or the families experienced when working with the Birth to 3 Program, the CLTS Program, or Katie Beckett Medicaid?

Question 3

How can we better:

- Reach and engage with families?
- Improve experiences for children and families?

Question 4

How can DHS and organizations like yours work together to:

- Improve racial health equity?
- Better support children with disabilities and their families?

Question 5

What strategies does your organization use to encourage participation from families?

What are barriers to participation for community agencies and for families?

Family Input Sessions

Would you be willing to connect us with the families who may be able to share feedback on their experiences in disability or other family support programs?

Family Input Session Dates:

- May 19 - 12:30 to 1:45 p.m.
- May 24 - 5:30 to 6:45 p.m.

Next Steps for DHS

- Review responses shared with DHS staff to inform racial health equity activities and program improvements and policy
- Share a summary of information with participants and stakeholders
- Develop strategies for ongoing outreach, partnership, collaboration and family engagement

Thank you!

dhs.wisconsin.gov/birthto3