

Managed Care Program Annual Report (MCPAR) for Wisconsin: BadgerCare Plus

Due date	Last edited	Edited by	Status
06/28/2024	05/24/2024	Kimberly Schindler	Submitted

Indicator	Response
Exclusion of CHIP from MCPAR Enrollees in separate CHIP programs funded under Title XXI should not be reported in the MCPAR. Please check this box if the state is unable to remove information about Separate CHIP enrollees from its reporting on this program.	Not Selected

Section A: Program Information

Point of Contact

Number	Indicator	Response
A1	State name Auto-populated from your account profile.	Wisconsin
A2a	Contact name First and last name of the contact person. States that do not wish to list a specific individual on the report are encouraged to use a department or program-wide email address that will allow anyone with questions to quickly reach someone who can provide answers.	Kimberly Schindler
A2b	Contact email address Enter email address. Department or program-wide email addresses ok.	Kimberly.Schindler@dhs.wisconsin.gov
A3a	Submitter name CMS receives this data upon submission of this MCPAR report.	Kimberly Schindler
A3b	Submitter email address CMS receives this data upon submission of this MCPAR report.	Kimberly.Schindler@dhs.wisconsin.gov
A4	Date of report submission CMS receives this date upon submission of this MCPAR report.	06/24/2024

Reporting Period

Number	Indicator	Response
A5a	Reporting period start date Auto-populated from report dashboard.	01/01/2023
A5b	Reporting period end date Auto-populated from report dashboard.	12/31/2023
A6	Program name Auto-populated from report dashboard.	BadgerCare Plus

Add plans (A.7)

Enter the name of each plan that participates in the program for which the state is reporting data.

Indicator	Response
Plan name	Anthem Blue Cross and Blue Shield Chorus Community Health Plans (CCHP) Dean Health Plan Group Health Cooperative of Eau Claire Group Health Cooperative of South Central Wisconsin Independent Care Health Plan (iCare) MercyCare Insurance Company MHS Health Wisconsin Molina HealthCare of Wisconsin, Inc. My Choice Wisconsin (MCW) Network Health Plan Quartz Security Health Plan of Wisconsin United Health Care Community Plan (UHC)

Add BSS entities (A.8)

Enter the names of Beneficiary Support System (BSS) entities that support enrollees in the program for which the state is reporting data. Learn more about BSS entities at [42 CFR 438.71](#). See Glossary in Excel Workbook for the definition of BSS entities.

Examples of BSS entity types include a: State or Local Government Entity, Ombudsman Program, State Health Insurance Program (SHIP), Aging and Disability Resource Network (ADRN), Center for Independent Living (CIL), Legal Assistance Organization, Community-based Organization, Subcontractor, Enrollment Broker, Consultant, or Academic/Research Organization.

Indicator	Response
BSS entity name	Maximus

Section B: State-Level Indicators

Topic I. Program Characteristics and Enrollment

Number	Indicator	Response
BI.1	<p>Statewide Medicaid enrollment</p> <p>Enter the average number of individuals enrolled in Medicaid per month during the reporting year (i.e., average member months). Include all FFS and managed care enrollees and count each person only once, regardless of the delivery system(s) in which they are enrolled.</p>	1,467,789
BI.2	<p>Statewide Medicaid managed care enrollment</p> <p>Enter the average number of individuals enrolled in any type of Medicaid managed care per month during the reporting year (i.e., average member months). Include all managed care programs and count each person only once, even if they are enrolled in multiple managed care programs or plans.</p>	1,095,234

Topic III. Encounter Data Report

Number	Indicator	Response
BIII.1	<p data-bbox="310 100 618 132">Data validation entity</p> <p data-bbox="310 153 719 310">Select the state agency/division or contractor tasked with evaluating the validity of encounter data submitted by MCPs.</p> <p data-bbox="310 317 719 699">Encounter data validation includes verifying the accuracy, completeness, timeliness, and/or consistency of encounter data records submitted to the state by Medicaid managed care plans. Validation steps may include pre-acceptance edits and post-acceptance analyses. See Glossary in Excel Workbook for more information.</p>	Other third-party vendor

Topic X: Program Integrity

Number	Indicator	Response
BX.1	<p data-bbox="313 107 695 178">Payment risks between the state and plans</p> <p data-bbox="313 201 727 867">Describe service-specific or other focused PI activities that the state conducted during the past year in this managed care program. Examples include analyses focused on use of long-term services and supports (LTSS) or prescription drugs or activities that focused on specific payment issues to identify, address, and prevent fraud, waste or abuse. Consider data analytics, reviews of under/overutilization, and other activities. If no PI activities were performed, enter 'No PI activities were performed during the reporting period' as your response. 'N/A' is not an acceptable response.</p>	<p data-bbox="760 107 1369 934">The state completed audits focused on encounters submitted after member date of death and capitation payments made after member date of death. In addition, the state reviewed COVID lab tests for accuracy and high utilization of optician CPT codes. The state continues to explore more opportunities for network provider audits. In addition to focused reviews by the state, plans are required to develop annual fraud, waste, and abuse strategic plans. The state is currently reviewing compliance and outcomes of the strategic plans. The plan reports issues of fraud, waste, and abuse to the state via quarterly program integrity reports. The state monitors the quarterly reports and partners with the plan to send referrals to the MFCU. The state also analyzes the quarterly program integrity reports for trends and concerns regarding fraud, waste, and abuse and follows up as appropriate.</p>
BX.2	<p data-bbox="313 989 618 1060">Contract standard for overpayments</p> <p data-bbox="313 1083 727 1245">Does the state allow plans to retain overpayments, require the return of overpayments, or has established a hybrid system? Select one.</p>	<p data-bbox="760 989 1219 1018">Allow plans to retain overpayments</p>
BX.3	<p data-bbox="313 1293 634 1407">Location of contract provision stating overpayment standard</p> <p data-bbox="313 1430 727 1587">Describe where the overpayment standard in the previous indicator is located in plan contracts, as required by 42 CFR 438.608(d)(1)(i).</p>	<p data-bbox="760 1293 1369 1365">Article XII. Section M.8.a. and Article XII. Section M.10.f.1.</p>
BX.4	<p data-bbox="313 1640 706 1711">Description of overpayment contract standard</p> <p data-bbox="313 1734 727 1984">Briefly describe the overpayment standard (for example, details on whether the state allows plans to retain overpayments, requires the plans to return overpayments, or administers a hybrid system) selected in indicator B.X.2.</p>	<p data-bbox="760 1640 1333 1753">The HMO recovers the overpayments and retains the funds for all overpayments identified by the HMO, provider or DHS OIG.</p>

BX.5	State overpayment reporting monitoring	<p>The state collects all overpayment data on the Overpayment Recovery tab of the quarterly program integrity report. The report includes the date the overpayment was identified and the date the overpayment recovery was completed. The state reviews quarterly reports to ensure compliance with timely recoveries. The state provides technical assistance in monthly and quarterly meetings to address deficiencies.</p>
	<p>Describe how the state monitors plan performance in reporting overpayments to the state, e.g. does the state track compliance with this requirement and/or timeliness of reporting? The regulations at 438.604(a)(7), 608(a)(2) and 608(a)(3) require plan reporting to the state on various overpayment topics (whether annually or promptly). This indicator is asking the state how it monitors that reporting.</p>	
BX.6	Changes in beneficiary circumstances	<p>Daily MMIS cycle end-dates Medicaid eligibility and managed care enrollment effective the date of death. HMO capitation payments made for months after the date of death are adjusted in a weekly capitation payment adjustment cycle. Members can switch HMO plans prospectively, effective on the 1st of the next calendar month. Monthly capitation payments are made the first weekend of the calendar month. An HMO plan switch is therefore completed before capitation payments are generated for that month which eliminates the need to adjust capitation payments for this scenario.</p>
	<p>Describe how the state ensures timely and accurate reconciliation of enrollment files between the state and plans to ensure appropriate payments for enrollees experiencing a change in status (e.g., incarcerated, deceased, switching plans).</p>	
BX.7a	Changes in provider circumstances: Monitoring plans	Yes
	<p>Does the state monitor whether plans report provider "for cause" terminations in a timely manner under 42 CFR 438.608(a)(4)? Select one.</p>	
BX.7b	Changes in provider circumstances: Metrics	Yes
	<p>Does the state use a metric or indicator to assess plan reporting performance? Select one.</p>	
BX.7c	Changes in provider circumstances: Describe metric	<p>The state monitors terminations as reported on the quarterly program integrity reports and via email to DHSOIGManagedCare@dhs.wisconsin.gov. The plan is required to report for cause</p>
	<p>Describe the metric or indicator that the state uses.</p>	

terminations within 24 hours of the date the provider was notified of their termination or suspension. The state monitors timeliness using quarterly program integrity report feedback and technical assistance meetings.

BX.8a	Federal database checks: Excluded person or entities	No
<p>During the state's federal database checks, did the state find any person or entity excluded? Select one. Consistent with the requirements at 42 CFR 455.436 and 438.602, the State must confirm the identity and determine the exclusion status of the MCO, PIHP, PAHP, PCCM or PCCM entity, any subcontractor, as well as any person with an ownership or control interest, or who is an agent or managing employee of the MCO, PIHP, PAHP, PCCM or PCCM entity through routine checks of Federal databases.</p>		
BX.9a	Website posting of 5 percent or more ownership control	Yes
<p>Does the state post on its website the names of individuals and entities with 5% or more ownership or control interest in MCOs, PIHPs, PAHPs, PCCMs and PCCM entities and subcontractors? Refer to §455.104 and required by 42 CFR 438.602(g)(3).</p>		
BX.9b	Website posting of 5 percent or more ownership control: Link	https://www.dhs.wisconsin.gov/badgercareplus/hmo-info-badgercareplus.htm
<p>What is the link to the website? Refer to 42 CFR 602(g)(3).</p>		
BX.10	Periodic audits	https://www.forwardhealth.wi.gov/WIPortal/content/Managed%20Care%20Organization/Encounters_and_Reporting/Home.htm.spaga
<p>If the state conducted any audits during the contract year to determine the accuracy, truthfulness, and completeness of the encounter and financial data submitted by the plans, provide the link(s) to the audit results. Refer to 42 CFR 438.602(e). If no audits were conducted, please enter 'No such audits were conducted during the reporting year' as</p>		

your response. 'N/A' is not an acceptable response.

Section C: Program-Level Indicators

Topic I: Program Characteristics

Number	Indicator	Response
C11.1	<p>Program contract</p> <p>Enter the title of the contract between the state and plans participating in the managed care program.</p>	<p>Contract for BadgerCare Plus and/or Medicaid SSI HMO Services Between the Wisconsin Department of Health Services and &lt;&gt;; January 1, 2023-December 31, 2023</p>
N/A	<p>Enter the date of the contract between the state and plans participating in the managed care program.</p>	<p>January 1 2023 - December 31 2023</p>
C11.2	<p>Contract URL</p> <p>Provide the hyperlink to the model contract or landing page for executed contracts for the program reported in this program.</p>	<p>https://www.forwardhealth.wi.gov/WIPortal/content/Managed%20Care%20Organization/Contracts/Home.htm.spage</p>
C11.3	<p>Program type</p> <p>What is the type of MCPs that contract with the state to provide the services covered under the program? Select one.</p>	<p>Managed Care Organization (MCO)</p>
C11.4a	<p>Special program benefits</p> <p>Are any of the four special benefit types covered by the managed care program: (1) behavioral health, (2) long-term services and supports, (3) dental, and (4) transportation, or (5) none of the above? Select one or more.</p> <p>Only list the benefit type if it is a covered service as specified in a contract between the state and managed care plans participating in the program. Benefits available to eligible program enrollees via fee-for-service should not be listed here.</p>	<p>Behavioral health</p> <p>Dental</p> <p>Transportation</p>
C11.4b	<p>Variation in special benefits</p> <p>What are any variations in the availability of special benefits within the program (e.g. by service area or population)? Enter "N/A" if not applicable.</p>	<p>The HMO capitated dental benefit is available in Milwaukee, Racine, Kenosha, Ozaukee, and Washington counties. Otherwise it is FFS in other HMO service areas. The HMO capitated emergency transportation is a benefit available in all services areas. Non-emergency transportation is a FFS benefit, unless not covered by the State vendor.</p>
C11.5	<p>Program enrollment</p>	<p>904,768</p>

Enter the average number of individuals enrolled in this managed care program per month during the reporting year (i.e., average member months).

C11.6

Changes to enrollment or benefits

Briefly explain any major changes to the population enrolled in or benefits provided by the managed care program during the reporting year. If there were no major changes, please enter 'There were no major changes to the population or benefits during the reporting year' as your response. 'N/A' is not an acceptable response.

Independent Care Health Plan expanded into 14 counties and Security Health Plan expanded into 9 counties.

Topic III: Encounter Data Report

Number	Indicator	Response
C1III.1	<p>Uses of encounter data</p> <p>For what purposes does the state use encounter data collected from managed care plans (MCPs)? Select one or more.</p> <p>Federal regulations require that states, through their contracts with MCPs, collect and maintain sufficient enrollee encounter data to identify the provider who delivers any item(s) or service(s) to enrollees (42 CFR 438.242(c)(1)).</p>	<p>Rate setting</p> <p>Quality/performance measurement</p> <p>Monitoring and reporting</p> <p>Contract oversight</p> <p>Program integrity</p> <p>Policy making and decision support</p>
C1III.2	<p>Criteria/measures to evaluate MCP performance</p> <p>What types of measures are used by the state to evaluate managed care plan performance in encounter data submission and correction? Select one or more.</p> <p>Federal regulations also require that states validate that submitted enrollee encounter data they receive is a complete and accurate representation of the services provided to enrollees under the contract between the state and the MCO, PIHP, or PAHP. 42 CFR 438.242(d).</p>	<p>Timeliness of initial data submissions</p> <p>Use of correct file formats</p> <p>Provider ID field complete</p> <p>Overall data accuracy (as determined through data validation)</p>
C1III.3	<p>Encounter data performance criteria contract language</p> <p>Provide reference(s) to the contract section(s) that describe the criteria by which managed care plan performance on encounter data submission and correction will be measured. Use contract section references, not page numbers.</p>	<p>Article XII Section E (Encounter Data Quality Criteria)</p>
C1III.4	<p>Financial penalties contract language</p> <p>Provide reference(s) to the contract section(s) that describes any financial penalties the state may impose on plans for the types of failures to meet encounter data submission and quality</p>	<p>Article XII Section E(2)</p>

standards. Use contract section references, not page numbers.

C1III.5 Incentives for encounter data quality No incentives awarded.

Describe the types of incentives that may be awarded to managed care plans for encounter data quality. Reply with "N/A" if the plan does not use incentives to award encounter data quality.

C1III.6 Barriers to collecting/validating encounter data The state did not experience any barriers to collecting or validation encounter data during the reporting year.

Describe any barriers to collecting and/or validating managed care plan encounter data that the state has experienced during the reporting year. If there were no barriers, please enter 'The state did not experience any barriers to collecting or validating encounter data during the reporting year' as your response. 'N/A' is not an acceptable response.

Topic IV. Appeals, State Fair Hearings & Grievances

Number	Indicator	Response
C1IV.1	<p>State's definition of "critical incident," as used for reporting purposes in its MLTSS program</p> <p>If this report is being completed for a managed care program that covers LTSS, what is the definition that the state uses for "critical incidents" within the managed care program? Respond with "N/A" if the managed care program does not cover LTSS.</p>	N/A
C1IV.2	<p>State definition of "timely" resolution for standard appeals</p> <p>Provide the state's definition of timely resolution for standard appeals in the managed care program. Per 42 CFR §438.408(b)(2), states must establish a timeframe for timely resolution of standard appeals that is no longer than 30 calendar days from the day the MCO, PIHP or PAHP receives the appeal.</p>	<p>Per 7.2.2 of the State's Member Grievances and Appeals Guide defines the 'Standard Resolution of Appeals' timeframe for a final written decision resolving the grievance within 30 calendar days of receiving the grievance (oral or written).'</p>
C1IV.3	<p>State definition of "timely" resolution for expedited appeals</p> <p>Provide the state's definition of timely resolution for expedited appeals in the managed care program. Per 42 CFR §438.408(b)(3), states must establish a timeframe for timely resolution of expedited appeals that is no longer than 72 hours after the MCO, PIHP or PAHP receives the appeal.</p>	<p>Per 7.2.3 of the State's Member Grievances and Appeals Guide defines the 'Expedited Resolution of Appeals' timeframe for a 'For expedited resolution of an appeal, the Health Plan must make reasonable effort to provide oral notice and issue a written disposition of an expedited hearing decision within 72 hours of receiving the verbal or written request for an expedited resolution.'</p>
C1IV.4	<p>State definition of "timely" resolution for grievances</p> <p>Provide the state's definition of timely resolution for grievances in the managed care program. Per 42 CFR §438.408(b)(1), states must establish a timeframe for timely resolution of grievances that is no longer than 90 calendar days from the</p>	<p>Per 7.2.1 of the State's Member Grievances and Appeals Guide defines the 'Standard Resolution of Grievances' timeframe for a 'final written decision resolving the appeal within 30 calendar days of receiving the appeal.'</p>

Topic V. Availability, Accessibility and Network Adequacy

Network Adequacy

Number	Indicator	Response
C1V.1	<p>Gaps/challenges in network adequacy</p> <p>What are the state's biggest challenges? Describe any challenges MCPs have maintaining adequate networks and meeting access standards. If the state and MCPs did not encounter any challenges, please enter 'No challenges were encountered' as your response. 'N/A' is not an acceptable response.</p>	<p>a. Network deficiencies are random and typically resolved within 6 months. No systemic deficiencies were identified. b. Wisconsin implemented geospatial analytic visualizations. technology enhancing time/distance and provider to member ratio quantitative analysis. c. Data errors persist and a focus of process improvements in 2025 as well as improving other metric analysis such as out-of-network analysis, grievances and appeals, and actual encounter utilization provider capacity compared to enrolled providers.</p>
C1V.2	<p>State response to gaps in network adequacy</p> <p>How does the state work with MCPs to address gaps in network adequacy?</p>	<p>a. Network deficiencies are identified and reported to the HMOs with expectations to resolve within 6 months. In each instance the deficiencies are addressed, and confirmed until resolved. Solutions are typically applied within 6 months. b. The State is developing HMO network provider data records' edits to improve the data completeness, accuracy, and data quality standards along with providing feedback to improve data quality.</p>

Access Measures

Describe the measures the state uses to monitor availability, accessibility, and network adequacy. Report at the program level.

Revisions to the Medicaid managed care regulations in 2016 and 2020 built on existing requirements that managed care plans maintain provider networks sufficient to ensure adequate access to covered services by: (1) requiring states to develop quantitative network adequacy standards for at least eight specified provider types if covered under the contract, and to make these standards available online; (2) strengthening network adequacy monitoring requirements; and (3) addressing the needs of people with long-term care service needs (42 CFR 438.66; 42 CFR 438.68).

42 CFR 438.66(e) specifies that the MCPAR must provide information on and an assessment of the availability and accessibility of covered services within the MCO, PHIP, or PAHP contracts, including network adequacy standards for each managed care program.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

1 / 28

C2.V.2 Measure standard

15 minutes drive time/10 miles drive distance

C2.V.3 Standard type

Maximum distance to travel

C2.V.4 Provider

Primary care

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

2 / 28

C2.V.2 Measure standard

40 minutes drive time/30 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

Primary care

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

3 / 28

C2.V.2 Measure standard

45 minutes drive time/30 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

Behavioral health

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

4 / 28

C2.V.2 Measure standard

75 minutes drive time/60 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

Behavioral health

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

5 / 28

C2.V.2 Measure standard

15 minutes drive time/10 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

OB/GYN

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric
(age 12-18)

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

6 / 28

C2.V.2 Measure standard

45 minutes drive time/30 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

OB/GYN

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric
(age 12-18)

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

7 / 28

C2.V.2 Measure standard

45 minutes drive time/30 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

Dental

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

8 / 28

C2.V.2 Measure standard

90 minutes drive time/75 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

Dental

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

9 / 28

C2.V.2 Measure standard

45 minutes drive time/30 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

Hospital

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

10 / 28

C2.V.2 Measure standard

75 minutes drive time/60 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

Hospital

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

11 / 28

C2.V.2 Measure standard

45 minutes drive time/30 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

Urgent Care Center

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

12 / 28

C2.V.2 Measure standard

75 minutes drive time/60 miles drive distance

C2.V.3 Standard type

Maximum time or distance

C2.V.4 Provider

Urgent Care Center

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

13 / 28

C2.V.2 Measure standard

1:100

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider

Primary care

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

14 / 28

C2.V.2 Measure standard

1:120

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider

Primary care

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

15 / 28

C2.V.2 Measure standard

1:900

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider

Behavioral health

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

16 / 28

C2.V.2 Measure standard

1:1100

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider

Behavioral health

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

17 / 28

C2.V.2 Measure standard

1:100

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider

OB/GYN

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric
(age 12-18)

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

18 / 28

C2.V.2 Measure standard

1:120

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider

OB/GYN

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric
(age 12-18)

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

19 / 28

C2.V.2 Measure standard

1:1600

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider

Dental

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

20 / 28

C2.V.2 Measure standard

1:1900

C2.V.3 Standard type

Provider to enrollee ratios

C2.V.4 Provider

Dental

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

Geomapping; Provider type in-network count/members' enrolled

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

21 / 28

C2.V.2 Measure standard

Less than 30 days routine care.

C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider

Primary care

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

22 / 28

C2.V.2 Measure standard

Less than 30 days routine care.

C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider

Primary care

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

23 / 28

C2.V.2 Measure standard

Less than 30 days routine care.

C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider

Behavioral health

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

24 / 28

C2.V.2 Measure standard

Less than 30 days routine care.

C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider

Behavioral health

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

25 / 28

C2.V.2 Measure standard

Less than 30 days routine care.

C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider

OB/GYN

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric
(age 12-18)

C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



C2.V.1 General category: General quantitative availability and accessibility standard

26 / 28

C2.V.2 Measure standard

Less than 30 days routine care.

C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider

OB/GYN

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric
(age 12-18)

C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

27 / 28

C2.V.2 Measure standard

Routine < 90 days/Emergent < 24 hrs

C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider

Dental

C2.V.5 Region

Urban

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.



Complete

C2.V.1 General category: General quantitative availability and accessibility standard

28 / 28

C2.V.2 Measure standard

Routine < 90 days/Emergent < 24 hrs

C2.V.3 Standard type

Appointment wait time

C2.V.4 Provider

Dental

C2.V.5 Region

Rural

C2.V.6 Population

Adult and pediatric

C2.V.7 Monitoring Methods

HMO attestation, provider surveys, site-visits, provider handbook and contractual terms.

C2.V.8 Frequency of oversight methods

Frequency of oversight is at least annually and upon entering an initial contract, a significant change in benefit program, geographic service area, member enrollment, new benefit plan, or payment composition.

Topic IX: Beneficiary Support System (BSS)

Number	Indicator	Response
C1IX.1	<p data-bbox="313 107 480 136">BSS website</p> <p data-bbox="313 161 721 317">List the website(s) and/or email address(es) that beneficiaries use to seek assistance from the BSS through electronic means. Separate entries with commas.</p>	<p data-bbox="760 107 1230 136">https://access.wisconsin.gov/access/</p>
C1IX.2	<p data-bbox="313 369 618 441">BSS auxiliary aids and services</p> <p data-bbox="313 466 708 873">How do BSS entities offer services in a manner that is accessible to all beneficiaries who need their services, including beneficiaries with disabilities, as required by 42 CFR 438.71(b)(2)? CFR 438.71 requires that the beneficiary support system be accessible in multiple ways including phone, Internet, in-person, and via auxiliary aids and services when requested.</p>	<p data-bbox="760 369 1373 642">Individuals may access benefits via phone, internet, in-person or by mail. HMO enrollment specialists are available via email to members for general questions at WIEBSMemberSupport@maximus.com. Also, in person enrollment counseling services are available to members upon request.</p>
C1IX.3	<p data-bbox="313 926 630 955">BSS LTSS program data</p> <p data-bbox="313 980 721 1230">How do BSS entities assist the state with identifying, remediating, and resolving systemic issues based on a review of LTSS program data such as grievances and appeals or critical incident data? Refer to 42 CFR 438.71(d)(4).</p>	<p data-bbox="760 926 1336 997">BadgerCare Plus does not provide long-term services and supports.</p>
C1IX.4	<p data-bbox="313 1283 727 1354">State evaluation of BSS entity performance</p> <p data-bbox="313 1379 727 1503">What are steps taken by the state to evaluate the quality, effectiveness, and efficiency of the BSS entities' performance?</p>	<p data-bbox="760 1283 1377 1797">Monthly the BSS submits 10 Service Level Agreements that serve as an aspect to measure performance and is defined by the acceptable level of service, report content required and penalties. Annually DHS staff complete a Subrecipient Risk Assessment to evaluate a subrecipient's risk of non-compliance for every subaward. The risk assessment score will help determine the subrecipient's risk level and appropriate monitoring guidelines for each subrecipient to ensure the subrecipient is complying with federal statutes, regulations, and the terms and conditions of the subaward.</p>

Topic X: Program Integrity

Number	Indicator	Response
C1X.3	Prohibited affiliation disclosure Did any plans disclose prohibited affiliations? If the state took action, enter those actions under D: Plan-level Indicators, Section VIII - Sanctions (Corresponds with Tab D3 in the Excel Workbook). Refer to 42 CFR 438.610(d).	No

Section D: Plan-Level Indicators

Topic I. Program Characteristics & Enrollment

Number	Indicator	Response
D11.1	Plan enrollment	Anthem Blue Cross and Blue Shield
	Enter the average number of individuals enrolled in the plan per month during the reporting year (i.e., average member months).	131,259
		Chorus Community Health Plans (CCHP)
		129,600
		Dean Health Plan
		42,860
		Group Health Cooperative of Eau Claire
		47,962
		Group Health Cooperative of South Central Wisconsin
		7,310
		Independent Care Health Plan (iCare)
		28,715
		MercyCare Insurance Company
		13,902
		MHS Health Wisconsin
		51,097
		Molina HealthCare of Wisconsin, Inc.
		59,718
		My Choice Wisconsin (MCW)
		20,136
		Network Health Plan
		49,375
		Quartz
		45,511
		Security Health Plan of Wisconsin

United Health Care Community Plan (UHC)

211,033

D11.2	Plan share of Medicaid	Anthem Blue Cross and Blue Shield
	What is the plan enrollment (within the specific program) as a percentage of the state's total Medicaid enrollment?	8.94%
	• Numerator: Plan enrollment (D1.I.1)	Chorus Community Health Plans (CCHP)
	• Denominator: Statewide Medicaid enrollment (B.I.1)	8.83%
		Dean Health Plan
		2.92%
		Group Health Cooperative of Eau Claire
		3.27%
		Group Health Cooperative of South Central Wisconsin
		0.5%
		Independent Care Health Plan (iCare)
		1.96%
	MercyCare Insurance Company	
	0.95%	
	MHS Health Wisconsin	
	3.48%	
	Molina HealthCare of Wisconsin, Inc.	
	4.07%	
	My Choice Wisconsin (MCW)	
	1.37%	
	Network Health Plan	
	3.36%	

Quartz

3.1%

Security Health Plan of Wisconsin

4.52%

United Health Care Community Plan (UHC)

14.38%

D11.3

Plan share of any Medicaid managed care

What is the plan enrollment (regardless of program) as a percentage of total Medicaid enrollment in any type of managed care?

- Numerator: Plan enrollment (D1.1.1)
- Denominator: Statewide Medicaid managed care enrollment (B.1.2)

Anthem Blue Cross and Blue Shield

11.98%

Chorus Community Health Plans (CCHP)

11.83%

Dean Health Plan

3.91%

Group Health Cooperative of Eau Claire

4.38%

Group Health Cooperative of South Central Wisconsin

0.67%

Independent Care Health Plan (iCare)

2.62%

MercyCare Insurance Company

1.27%

MHS Health Wisconsin

4.67%

Molina HealthCare of Wisconsin, Inc.

5.45%

My Choice Wisconsin (MCW)

1.84%

Network Health Plan

4.51%

Quartz

4.16%

Security Health Plan of Wisconsin

6.05%

United Health Care Community Plan (UHC)

19.27%

Topic II. Financial Performance

Number	Indicator	Response
D1II.1a	<p data-bbox="310 100 659 132">Medical Loss Ratio (MLR)</p> <p data-bbox="310 153 727 415">What is the MLR percentage? Per 42 CFR 438.66(e)(2)(i), the Managed Care Program Annual Report must provide information on the Financial performance of each MCO, PIHP, and PAHP, including MLR experience.</p> <p data-bbox="310 415 727 793">If MLR data are not available for this reporting period due to data lags, enter the MLR calculated for the most recently available reporting period and indicate the reporting period in item D1.II.3 below. See Glossary in Excel Workbook for the regulatory definition of MLR. Write MLR as a percentage: for example, write 92% rather than 0.92.</p>	<p data-bbox="760 100 1243 132">Anthem Blue Cross and Blue Shield</p> <p data-bbox="760 153 837 195">87.3%</p> <p data-bbox="760 258 1312 300">Chorus Community Health Plans (CCHP)</p> <p data-bbox="760 321 837 363">87.2%</p> <p data-bbox="760 426 1000 468">Dean Health Plan</p> <p data-bbox="760 489 837 531">86.5%</p> <p data-bbox="760 594 1304 636">Group Health Cooperative of Eau Claire</p> <p data-bbox="760 657 837 699">84.6%</p> <p data-bbox="760 762 1357 804">Group Health Cooperative of South Central Wisconsin</p> <p data-bbox="760 825 837 867">87.2%</p> <p data-bbox="760 930 1276 972">Independent Care Health Plan (iCare)</p> <p data-bbox="760 993 837 1035">89.4%</p> <p data-bbox="760 1098 1195 1140">MercyCare Insurance Company</p> <p data-bbox="760 1161 837 1203">87.7%</p> <p data-bbox="760 1266 1065 1308">MHS Health Wisconsin</p> <p data-bbox="760 1329 837 1371">88.4%</p> <p data-bbox="760 1434 1268 1476">Molina HealthCare of Wisconsin, Inc.</p> <p data-bbox="760 1497 813 1539">87%</p> <p data-bbox="760 1602 1146 1644">My Choice Wisconsin (MCW)</p> <p data-bbox="760 1665 813 1707">91%</p> <p data-bbox="760 1770 1049 1812">Network Health Plan</p> <p data-bbox="760 1833 837 1875">87.4%</p> <p data-bbox="760 1938 854 1980">Quartz</p> <p data-bbox="760 2001 837 2043">87.8%</p> <p data-bbox="760 2064 1227 2085">Security Health Plan of Wisconsin</p>

85.4%

United Health Care Community Plan (UHC)

87.3%

D1II.1b

Level of aggregation

What is the aggregation level that best describes the MLR being reported in the previous indicator? Select one.
As permitted under 42 CFR 438.8(i), states are allowed to aggregate data for reporting purposes across programs and populations.

Anthem Blue Cross and Blue Shield

Statewide all programs & populations

Chorus Community Health Plans (CCHP)

Statewide all programs & populations

Dean Health Plan

Statewide all programs & populations

Group Health Cooperative of Eau Claire

Statewide all programs & populations

Group Health Cooperative of South Central Wisconsin

Statewide all programs & populations

Independent Care Health Plan (iCare)

Statewide all programs & populations

MercyCare Insurance Company

Statewide all programs & populations

MHS Health Wisconsin

Statewide all programs & populations

Molina HealthCare of Wisconsin, Inc.

Statewide all programs & populations

My Choice Wisconsin (MCW)

Statewide all programs & populations

Network Health Plan

Statewide all programs & populations

Quartz

Statewide all programs & populations

Security Health Plan of Wisconsin

Statewide all programs & populations

United Health Care Community Plan (UHC)

Statewide all programs & populations

D1II.2**Population specific MLR description**

Does the state require plans to submit separate MLR calculations for specific populations served within this program, for example, MLTSS or Group VIII expansion enrollees? If so, describe the populations here. Enter "N/A" if not applicable.
See glossary for the regulatory definition of MLR.

Anthem Blue Cross and Blue Shield

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

Chorus Community Health Plans (CCHP)

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

Dean Health Plan

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

Group Health Cooperative of Eau Claire

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

Group Health Cooperative of South Central Wisconsin

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

Independent Care Health Plan (iCare)

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

MercyCare Insurance Company

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

MHS Health Wisconsin

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

Molina HealthCare of Wisconsin, Inc.

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

My Choice Wisconsin (MCW)

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

Network Health Plan

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

Quartz

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

Security Health Plan of Wisconsin

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

United Health Care Community Plan (UHC)

BadgerCare Plus Standard, CLA, SSI Only, Dual Eligible

D1II.3

MLR reporting period discrepancies

Does the data reported in item D1.II.1a cover a different time period than the MCPAR report?

Anthem Blue Cross and Blue Shield

Yes

Chorus Community Health Plans (CCHP)

Yes

Dean Health Plan

Yes

Group Health Cooperative of Eau Claire

Yes

Group Health Cooperative of South Central Wisconsin

Yes

Independent Care Health Plan (iCare)

Yes

MercyCare Insurance Company

Yes

MHS Health Wisconsin

Yes

Molina HealthCare of Wisconsin, Inc.

Yes

My Choice Wisconsin (MCW)

Yes

Network Health Plan

Yes

Quartz

Yes

Security Health Plan of Wisconsin

Yes

United Health Care Community Plan (UHC)

Yes

N/A

Enter the start date.

Anthem Blue Cross and Blue Shield

01/01/2021

Chorus Community Health Plans (CCHP)

01/01/2020

Dean Health Plan

01/01/2020

Group Health Cooperative of Eau Claire

01/01/2020

Group Health Cooperative of South Central Wisconsin

01/01/2020

Independent Care Health Plan (iCare)

01/01/2020

MercyCare Insurance Company

01/01/2020

MHS Health Wisconsin

01/01/2020

Molina HealthCare of Wisconsin, Inc.

01/01/2020

My Choice Wisconsin (MCW)

01/01/2020

Network Health Plan

01/01/2020

Quartz

01/01/2020

Security Health Plan of Wisconsin

01/01/2020

United Health Care Community Plan (UHC)

01/01/2020

N/A

Enter the end date.

Anthem Blue Cross and Blue Shield

12/31/2021

Chorus Community Health Plans (CCHP)

12/31/2020

Dean Health Plan

12/31/2020

Group Health Cooperative of Eau Claire

12/31/2020

Group Health Cooperative of South Central Wisconsin

12/31/2020

Independent Care Health Plan (iCare)

12/31/2020

MercyCare Insurance Company

12/31/2020

MHS Health Wisconsin

12/31/2020

Molina HealthCare of Wisconsin, Inc.

12/31/2020

My Choice Wisconsin (MCW)

12/31/2020

Network Health Plan

12/31/2020

Quartz

12/31/2020

Security Health Plan of Wisconsin

12/31/2020

United Health Care Community Plan (UHC)

12/31/2020

Topic III. Encounter Data

Number	Indicator	Response
D1III.1	<p data-bbox="313 107 708 176">Definition of timely encounter data submissions</p> <p data-bbox="313 201 708 453">Describe the state's standard for timely encounter data submissions used in this program. If reporting frequencies and standards differ by type of encounter within this program, please explain.</p>	<p data-bbox="760 107 1243 134">Anthem Blue Cross and Blue Shield</p> <p data-bbox="760 163 1260 233">Within 120 days from the HMO date of payment to the provider.</p> <p data-bbox="760 306 1312 333">Chorus Community Health Plans (CCHP)</p> <p data-bbox="760 363 1260 432">Within 120 days from the HMO date of payment to the provider.</p> <p data-bbox="760 506 1000 533">Dean Health Plan</p> <p data-bbox="760 562 1260 632">Within 120 days from the HMO date of payment to the provider.</p> <p data-bbox="760 705 1304 732">Group Health Cooperative of Eau Claire</p> <p data-bbox="760 762 1260 831">Within 120 days from the HMO date of payment to the provider.</p> <p data-bbox="760 905 1357 974">Group Health Cooperative of South Central Wisconsin</p> <p data-bbox="760 1003 1260 1073">Within 120 days from the HMO date of payment to the provider.</p> <p data-bbox="760 1146 1276 1173">Independent Care Health Plan (iCare)</p> <p data-bbox="760 1203 1260 1272">Within 120 days from the HMO date of payment to the provider.</p> <p data-bbox="760 1346 1192 1373">MercyCare Insurance Company</p> <p data-bbox="760 1402 1260 1472">Within 120 days from the HMO date of payment to the provider.</p> <p data-bbox="760 1545 1068 1572">MHS Health Wisconsin</p> <p data-bbox="760 1602 1260 1671">Within 120 days from the HMO date of payment to the provider.</p> <p data-bbox="760 1745 1265 1772">Molina HealthCare of Wisconsin, Inc.</p> <p data-bbox="760 1801 1260 1871">Within 120 days from the HMO date of payment to the provider.</p> <p data-bbox="760 1944 1146 1971">My Choice Wisconsin (MCW)</p> <p data-bbox="760 2001 1260 2070">Within 120 days from the HMO date of payment to the provider.</p>

Network Health Plan

Within 120 days from the HMO date of payment to the provider.

Quartz

Within 120 days from the HMO date of payment to the provider.

Security Health Plan of Wisconsin

Within 120 days from the HMO date of payment to the provider.

United Health Care Community Plan (UHC)

Within 120 days from the HMO date of payment to the provider.

D1III.2**Share of encounter data submissions that met state's timely submission requirements**

What percent of the plan's encounter data file submissions (submitted during the reporting year) met state requirements for timely submission? If the state has not yet received any encounter data file submissions for the entire contract year when it submits this report, the state should enter here the percentage of encounter data submissions that were compliant out of the file submissions it has received from the managed care plan for the reporting year.

Anthem Blue Cross and Blue Shield

98.3%

Chorus Community Health Plans (CCHP)

99.4%

Dean Health Plan

97.4%

Group Health Cooperative of Eau Claire

98.9%

Group Health Cooperative of South Central Wisconsin

100%

Independent Care Health Plan (iCare)

100%

MercyCare Insurance Company

99.7%

MHS Health Wisconsin

99.1%

Molina HealthCare of Wisconsin, Inc.

98.3%

My Choice Wisconsin (MCW)

99.6%

Network Health Plan

99.1%

Quartz

99.8%

Security Health Plan of Wisconsin

99.97%

United Health Care Community Plan (UHC)

99.1%

D1III.3

Share of encounter data submissions that were HIPAA compliant

What percent of the plan's encounter data submissions (submitted during the reporting year) met state requirements for HIPAA compliance?

If the state has not yet received encounter data submissions for the entire contract period when it submits this report, enter here percentage of encounter data submissions that were compliant out of the proportion received from the managed care plan for the reporting year.

Anthem Blue Cross and Blue Shield

91.8%

Chorus Community Health Plans (CCHP)

88.7%

Dean Health Plan

99.6%

Group Health Cooperative of Eau Claire

96.3%

Group Health Cooperative of South Central Wisconsin

98.7%

Independent Care Health Plan (iCare)

79.4%

MercyCare Insurance Company

95.4%

MHS Health Wisconsin

99.99%

Molina HealthCare of Wisconsin, Inc.

99.4%

My Choice Wisconsin (MCW)

91.2%

Network Health Plan

99.4%

Quartz

100%

Security Health Plan of Wisconsin

99.99%

United Health Care Community Plan (UHC)

96.3%

Topic IV. Appeals, State Fair Hearings & Grievances

Appeals Overview

Number	Indicator	Response
D1IV.1	<p data-bbox="310 100 719 178">Appeals resolved (at the plan level)</p> <p data-bbox="310 199 719 315">Enter the total number of appeals resolved during the reporting year.</p> <p data-bbox="310 325 719 747">An appeal is "resolved" at the plan level when the plan has issued a decision, regardless of whether the decision was wholly or partially favorable or adverse to the beneficiary, and regardless of whether the beneficiary (or the beneficiary's representative) chooses to file a request for a State Fair Hearing or External Medical Review.</p>	<p data-bbox="760 100 1357 195">Anthem Blue Cross and Blue Shield 360</p> <p data-bbox="760 262 1357 357">Chorus Community Health Plans (CCHP) 82</p> <p data-bbox="760 424 1357 518">Dean Health Plan 44</p> <p data-bbox="760 585 1357 680">Group Health Cooperative of Eau Claire 228</p> <p data-bbox="760 747 1357 863">Group Health Cooperative of South Central Wisconsin 1</p> <p data-bbox="760 930 1357 1024">Independent Care Health Plan (iCare) 22</p> <p data-bbox="760 1092 1357 1186">MercyCare Insurance Company 4</p> <p data-bbox="760 1253 1357 1348">MHS Health Wisconsin 63</p> <p data-bbox="760 1415 1357 1509">Molina HealthCare of Wisconsin, Inc. 146</p> <p data-bbox="760 1577 1357 1671">My Choice Wisconsin (MCW) 1</p> <p data-bbox="760 1738 1357 1833">Network Health Plan 23</p> <p data-bbox="760 1900 1357 1995">Quartz 41</p> <p data-bbox="760 2062 1357 2085">Security Health Plan of Wisconsin</p>

United Health Care Community Plan (UHC)

709

D1IV.2**Active appeals**

Enter the total number of appeals still pending or in process (not yet resolved) as of the end of the reporting year.

Anthem Blue Cross and Blue Shield

6

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

16

D1IV.3

**Appeals filed on behalf of
LTSS users**

Enter the total number of appeals filed during the reporting year by or on behalf of LTSS users. Enter "N/A" if not applicable.

An LTSS user is an enrollee who received at least one LTSS service at any point during the reporting year (regardless of whether the enrollee was actively receiving LTSS at the time that the appeal was filed).

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

**Group Health Cooperative of South Central
Wisconsin**

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.4**Number of critical incidents filed during the reporting year by (or on behalf of) an LTSS user who previously filed an appeal**

For managed care plans that cover LTSS, enter the number of critical incidents filed within the reporting year by (or on behalf of) LTSS users who previously filed appeals in the reporting year. If the managed care plan does not cover LTSS, enter "N/A".

Also, if the state already submitted this data for the reporting year via the CMS readiness review appeal and grievance report (because the managed care program or plan were new or serving new populations during the reporting year), and the readiness review tool was submitted for at least 6 months of the reporting year, enter "N/A".

The appeal and critical incident do not have to have been "related" to the same issue - they only need to have been filed by (or on behalf of) the same enrollee. Neither the critical incident nor the appeal need to have been filed in relation to delivery of LTSS — they may have been filed for any reason, related to any service received (or desired) by an LTSS user.

To calculate this number, states or managed care plans should

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

first identify the LTSS users for whom critical incidents were filed during the reporting year, then determine whether those enrollees had filed an appeal during the reporting year, and whether the filing of the appeal preceded the filing of the critical incident.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.5a

Standard appeals for which timely resolution was provided

Enter the total number of standard appeals for which timely resolution was provided by plan within the reporting year.

See 42 CFR §438.408(b)(2) for requirements related to timely resolution of standard appeals.

Anthem Blue Cross and Blue Shield

347

Chorus Community Health Plans (CCHP)

78

Dean Health Plan

25

Group Health Cooperative of Eau Claire

188

Group Health Cooperative of South Central Wisconsin

1

Independent Care Health Plan (iCare)

22

MercyCare Insurance Company

4

MHS Health Wisconsin

62

Molina HealthCare of Wisconsin, Inc.

146

My Choice Wisconsin (MCW)

1

Network Health Plan

23

Quartz

41

Security Health Plan of Wisconsin

229

United Health Care Community Plan (UHC)

689

D1IV.5b**Expedited appeals for which timely resolution was provided**

Enter the total number of expedited appeals for which timely resolution was provided by plan within the reporting year.
See 42 CFR §438.408(b)(3) for requirements related to timely resolution of standard appeals.

Anthem Blue Cross and Blue Shield

13

Chorus Community Health Plans (CCHP)

4

Dean Health Plan

4

Group Health Cooperative of Eau Claire

1

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

1

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

23

United Health Care Community Plan (UHC)

74

D1IV.6a

Resolved appeals related to denial of authorization or limited authorization of a service

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's denial of authorization for a service not yet rendered or limited authorization of a service.

(Appeals related to denial of payment for a service already rendered should be counted in indicator D1.IV.6c).

Anthem Blue Cross and Blue Shield

347

Chorus Community Health Plans (CCHP)

81

Dean Health Plan

8

Group Health Cooperative of Eau Claire

228

Group Health Cooperative of South Central Wisconsin

1

Independent Care Health Plan (iCare)

21

MercyCare Insurance Company

4

MHS Health Wisconsin

48

Molina HealthCare of Wisconsin, Inc.

130

My Choice Wisconsin (MCW)

1

Network Health Plan

23

Quartz

0

Security Health Plan of Wisconsin

189

United Health Care Community Plan (UHC)

391

D1IV.6b

Resolved appeals related to reduction, suspension, or termination of a previously authorized service

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's reduction, suspension, or termination of a previously authorized service.

Anthem Blue Cross and Blue Shield

2

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

2

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

15

Molina HealthCare of Wisconsin, Inc.

1

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.6c

Resolved appeals related to payment denial

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's denial, in whole or in part, of payment for a service that was already rendered.

Anthem Blue Cross and Blue Shield

0

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

1

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

14

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

10

United Health Care Community Plan (UHC)

0

D1IV.6d

Resolved appeals related to service timeliness

Anthem Blue Cross and Blue Shield

0

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's failure to provide services in a timely manner (as defined by the state).

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

1

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.6e**Resolved appeals related to lack of timely plan response to an appeal or grievance**

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's failure to act within the timeframes provided at 42 CFR §438.408(b)(1) and (2) regarding the standard resolution of grievances and appeals.

Anthem Blue Cross and Blue Shield

0

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.6f

Resolved appeals related to plan denial of an enrollee's right to request out-of-network care

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's denial of an enrollee's request to exercise their right, under 42 CFR §438.52(b)(2)(ii), to obtain services outside the network (only applicable to residents of rural areas with only one MCO).

Anthem Blue Cross and Blue Shield

1

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

27

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

1

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.6g

Resolved appeals related to denial of an enrollee's request to dispute financial liability

Enter the total number of appeals resolved by the plan during the reporting year that were related to the plan's denial of an enrollee's request to dispute a financial liability.

Anthem Blue Cross and Blue Shield

0

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

1

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

1

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

Appeals by Service

Number of appeals resolved during the reporting period related to various services.
Note: A single appeal may be related to multiple service types and may therefore be counted in multiple categories.

Number	Indicator	Response
D1IV.7a	Resolved appeals related to general inpatient services Enter the total number of appeals resolved by the plan during the reporting year that were related to general inpatient care, including diagnostic and laboratory services. Do not include appeals related to inpatient behavioral health services – those should be included in indicator D1.IV.7c. If the managed care plan does not cover general inpatient services, enter "N/A".	Anthem Blue Cross and Blue Shield 17 Chorus Community Health Plans (CCHP) 0 Dean Health Plan 0 Group Health Cooperative of Eau Claire 8 Group Health Cooperative of South Central Wisconsin 0 Independent Care Health Plan (iCare) 0 MercyCare Insurance Company 0 MHS Health Wisconsin 0 Molina HealthCare of Wisconsin, Inc. 8 My Choice Wisconsin (MCW) 0 Network Health Plan 0 Quartz 0 Security Health Plan of Wisconsin

United Health Care Community Plan (UHC)

72

D1IV.7b**Resolved appeals related to general outpatient services**

Enter the total number of appeals resolved by the plan during the reporting year that were related to general outpatient care, including diagnostic and laboratory services. Please do not include appeals related to outpatient behavioral health services – those should be included in indicator D1.IV.7d. If the managed care plan does not cover general outpatient services, enter "N/A".

Anthem Blue Cross and Blue Shield

158

Chorus Community Health Plans (CCHP)

18

Dean Health Plan

32

Group Health Cooperative of Eau Claire

217

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

22

MercyCare Insurance Company

3

MHS Health Wisconsin

23

Molina HealthCare of Wisconsin, Inc.

39

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

22

Security Health Plan of Wisconsin

15

United Health Care Community Plan (UHC)

159

D1IV.7c

Resolved appeals related to inpatient behavioral health services

Enter the total number of appeals resolved by the plan during the reporting year that were related to inpatient mental health and/or substance use services. If the managed care plan does not cover inpatient behavioral health services, enter "N/A".

Anthem Blue Cross and Blue Shield

9

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

2

Group Health Cooperative of Eau Claire

1

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

2

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

337

D1IV.7d**Resolved appeals related to outpatient behavioral health services**

Enter the total number of appeals resolved by the plan during the reporting year that were related to outpatient mental health and/or substance use services. If the managed care plan does not cover outpatient behavioral health services, enter "N/A".

Anthem Blue Cross and Blue Shield

16

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

2

Group Health Cooperative of Eau Claire

2

Group Health Cooperative of South Central Wisconsin

1

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

2

Molina HealthCare of Wisconsin, Inc.

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

11

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

29

D1IV.7e**Resolved appeals related to covered outpatient prescription drugs**

Enter the total number of appeals resolved by the plan during the reporting year that were related to outpatient prescription drugs covered by the managed care plan. If the managed care plan does not cover outpatient prescription drugs, enter "N/A".

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.7f

Resolved appeals related to skilled nursing facility (SNF) services

Enter the total number of appeals resolved by the plan during the reporting year that were related to SNF services. If the managed care plan does not cover skilled nursing services, enter "N/A".

Anthem Blue Cross and Blue Shield

0

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.7g

Resolved appeals related to long-term services and supports (LTSS)

Enter the total number of appeals resolved by the plan during the reporting year that were related to institutional LTSS or LTSS provided through home and community-based (HCBS) services, including personal care and self-directed services. If the managed care plan does not cover LTSS services, enter "N/A".

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.7h

Resolved appeals related to dental services

Enter the total number of appeals resolved by the plan during the reporting year that were related to dental services. If the managed care plan does not cover dental services, enter "N/A".

Anthem Blue Cross and Blue Shield

91

Chorus Community Health Plans (CCHP)

56

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

15

MercyCare Insurance Company

0

MHS Health Wisconsin

3

Molina HealthCare of Wisconsin, Inc.

34

My Choice Wisconsin (MCW)

1

Network Health Plan

0

Quartz

1

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

22

D1IV.7i

Resolved appeals related to non-emergency medical transportation (NEMT)

Enter the total number of appeals resolved by the plan during the reporting year that were related to NEMT. If the managed care plan does not cover NEMT, enter "N/A".

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.7j

Resolved appeals related to other service types

Enter the total number of appeals resolved by the plan during the reporting year that were related to services that do not fit into one of the categories listed above. If the managed care plan does not cover services other than those in items D1.IV.7a-i paid primarily by Medicaid, enter "N/A".

Anthem Blue Cross and Blue Shield

245

Chorus Community Health Plans (CCHP)

26

Dean Health Plan

34

Group Health Cooperative of Eau Claire

220

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

7

MercyCare Insurance Company

1

MHS Health Wisconsin

57

Molina HealthCare of Wisconsin, Inc.

107

My Choice Wisconsin (MCW)

0

Network Health Plan

23

Quartz

31

Security Health Plan of Wisconsin

193

United Health Care Community Plan (UHC)

129

State Fair Hearings

Number	Indicator	Response
D1IV.8a	State Fair Hearing requests Enter the total number of State Fair Hearing requests filed during the reporting year with the plan that issued an adverse benefit determination.	<p>Anthem Blue Cross and Blue Shield 16</p> <p>Chorus Community Health Plans (CCHP) 2</p> <p>Dean Health Plan 1</p> <p>Group Health Cooperative of Eau Claire 11</p> <p>Group Health Cooperative of South Central Wisconsin 0</p> <p>Independent Care Health Plan (iCare) 0</p> <p>MercyCare Insurance Company 0</p> <p>MHS Health Wisconsin 2</p> <p>Molina HealthCare of Wisconsin, Inc. 9</p> <p>My Choice Wisconsin (MCW) 0</p> <p>Network Health Plan 5</p> <p>Quartz 20</p> <p>Security Health Plan of Wisconsin</p>

0

United Health Care Community Plan (UHC)

6

D1IV.8b

State Fair Hearings resulting in a favorable decision for the enrollee

Enter the total number of State Fair Hearing decisions rendered during the reporting year that were partially or fully favorable to the enrollee.

Anthem Blue Cross and Blue Shield

1

Chorus Community Health Plans (CCHP)

1

Dean Health Plan

1

Group Health Cooperative of Eau Claire

5

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

4

My Choice Wisconsin (MCW)

0

Network Health Plan

1

Quartz

9

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.8c

State Fair Hearings resulting in an adverse decision for the enrollee

Enter the total number of State Fair Hearing decisions rendered during the reporting year that were adverse for the enrollee.

Anthem Blue Cross and Blue Shield

4

Chorus Community Health Plans (CCHP)

1

Dean Health Plan

0

Group Health Cooperative of Eau Claire

6

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

2

Molina HealthCare of Wisconsin, Inc.

5

My Choice Wisconsin (MCW)

0

Network Health Plan

2

Quartz

6

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.8d

State Fair Hearings retracted prior to reaching a decision

Enter the total number of State Fair Hearing decisions retracted (by the enrollee or the representative who filed a State Fair Hearing request on behalf of the enrollee) during the reporting year prior to reaching a decision.

Anthem Blue Cross and Blue Shield

0

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

2

Quartz

5

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

6

D1IV.9a

**External Medical Reviews
resulting in a favorable
decision for the enrollee**

If your state does offer an external medical review process, enter the total number of external medical review decisions rendered during the reporting year that were partially or fully favorable to the enrollee. If your state does not offer an external medical review process, enter "N/A". External medical review is defined and described at 42 CFR §438.402(c)(i)(B).

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

**Group Health Cooperative of South Central
Wisconsin**

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.9b**External Medical Reviews resulting in an adverse decision for the enrollee**

If your state does offer an external medical review process, enter the total number of external medical review decisions rendered during the reporting year that were adverse to the enrollee. If your state does not offer an external medical review process, enter "N/A".

External medical review is defined and described at 42 CFR §438.402(c)(i)(B).

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

Grievances Overview

Number	Indicator	Response
D1IV.10	<p data-bbox="313 107 592 136">Grievances resolved</p> <p data-bbox="313 163 722 394">Enter the total number of grievances resolved by the plan during the reporting year. A grievance is "resolved" when it has reached completion and been closed by the plan.</p>	<p data-bbox="760 107 1242 136">Anthem Blue Cross and Blue Shield</p> <p data-bbox="760 163 803 193">450</p> <p data-bbox="760 268 1312 298">Chorus Community Health Plans (CCHP)</p> <p data-bbox="760 325 792 354">42</p> <p data-bbox="760 430 998 459">Dean Health Plan</p> <p data-bbox="760 487 792 516">48</p> <p data-bbox="760 592 1302 621">Group Health Cooperative of Eau Claire</p> <p data-bbox="760 648 776 678">8</p> <p data-bbox="760 753 1356 816">Group Health Cooperative of South Central Wisconsin</p> <p data-bbox="760 844 792 873">20</p> <p data-bbox="760 949 1274 978">Independent Care Health Plan (iCare)</p> <p data-bbox="760 1005 792 1035">20</p> <p data-bbox="760 1110 1193 1140">MercyCare Insurance Company</p> <p data-bbox="760 1167 776 1197">3</p> <p data-bbox="760 1272 1068 1302">MHS Health Wisconsin</p> <p data-bbox="760 1329 808 1358">174</p> <p data-bbox="760 1434 1263 1463">Molina HealthCare of Wisconsin, Inc.</p> <p data-bbox="760 1491 808 1520">743</p> <p data-bbox="760 1593 1144 1623">My Choice Wisconsin (MCW)</p> <p data-bbox="760 1650 776 1680">2</p> <p data-bbox="760 1755 1047 1785">Network Health Plan</p> <p data-bbox="760 1812 792 1841">10</p> <p data-bbox="760 1917 852 1946">Quartz</p> <p data-bbox="760 1974 792 2003">41</p> <p data-bbox="760 2058 1221 2087">Security Health Plan of Wisconsin</p>

United Health Care Community Plan (UHC)

278

D1IV.11	Active grievances	Anthem Blue Cross and Blue Shield
	Enter the total number of grievances still pending or in process (not yet resolved) as of the end of the reporting year.	0
		Chorus Community Health Plans (CCHP)
		0
		Dean Health Plan
		0
		Group Health Cooperative of Eau Claire
		0
		Group Health Cooperative of South Central Wisconsin
		0
		Independent Care Health Plan (iCare)
		0
		MercyCare Insurance Company
		0
		MHS Health Wisconsin
		15
		Molina HealthCare of Wisconsin, Inc.
		0
		My Choice Wisconsin (MCW)
		0
		Network Health Plan
		0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

10

D1IV.12

Grievances filed on behalf of LTSS users

Enter the total number of grievances filed during the reporting year by or on behalf of LTSS users.

An LTSS user is an enrollee who received at least one LTSS service at any point during the reporting year (regardless of whether the enrollee was actively receiving LTSS at the time that the grievance was filed). If this does not apply, enter N/A.

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.13**Number of critical incidents filed during the reporting period by (or on behalf of) an LTSS user who previously filed a grievance**

For managed care plans that cover LTSS, enter the number of critical incidents filed within the reporting year by (or on behalf of) LTSS users who previously filed grievances in the reporting year. The grievance and critical incident do not have to have been "related" to the same issue - they only need to have been filed by (or on behalf of) the same enrollee. Neither the critical incident nor the grievance need to have been filed in relation to delivery of LTSS - they may have been filed for any reason, related to any service received (or desired) by an LTSS user.

If the managed care plan does not cover LTSS, the state should enter "N/A" in this field.

Additionally, if the state already submitted this data for the reporting year via the CMS readiness review appeal and grievance report (because the managed care program or plan were new or serving new

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

populations during the reporting year), and the readiness review tool was submitted for at least 6 months of the reporting year, the state can enter "N/A" in this field. To calculate this number, states or managed care plans should first identify the LTSS users for whom critical incidents were filed during the reporting year, then determine whether those enrollees had filed a grievance during the reporting year, and whether the filing of the grievance preceded the filing of the critical incident.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.14

Number of grievances for which timely resolution was provided

Enter the number of grievances for which timely resolution was provided by plan during the reporting year. See 42 CFR §438.408(b)(1) for requirements related to the timely resolution of grievances.

Anthem Blue Cross and Blue Shield

450

Chorus Community Health Plans (CCHP)

42

Dean Health Plan

48

Group Health Cooperative of Eau Claire

4

Group Health Cooperative of South Central Wisconsin

20

Independent Care Health Plan (iCare)

20

MercyCare Insurance Company

3

MHS Health Wisconsin

174

Molina HealthCare of Wisconsin, Inc.

743

My Choice Wisconsin (MCW)

1

Network Health Plan

10

Quartz

41

Security Health Plan of Wisconsin

32

United Health Care Community Plan (UHC)

278

Grievances by Service

Report the number of grievances resolved by plan during the reporting period by service.

Number	Indicator	Response
D1IV.15a	<p>Resolved grievances related to general inpatient services</p> <p>Enter the total number of grievances resolved by the plan during the reporting year that were related to general inpatient care, including diagnostic and laboratory services. Do not include grievances related to inpatient behavioral health services — those should be included in indicator D1.IV.15c. If the managed care plan does not cover this type of service, enter "N/A".</p>	<p>Anthem Blue Cross and Blue Shield 71</p> <p>Chorus Community Health Plans (CCHP) 0</p> <p>Dean Health Plan 0</p> <p>Group Health Cooperative of Eau Claire 0</p> <p>Group Health Cooperative of South Central Wisconsin 0</p> <p>Independent Care Health Plan (iCare) 5</p> <p>MercyCare Insurance Company 0</p> <p>MHS Health Wisconsin 1</p> <p>Molina HealthCare of Wisconsin, Inc. 19</p> <p>My Choice Wisconsin (MCW) 0</p> <p>Network Health Plan 0</p> <p>Quartz 0</p> <p>Security Health Plan of Wisconsin</p>

United Health Care Community Plan (UHC)

19

D1IV.15b	Resolved grievances related to general outpatient services	Anthem Blue Cross and Blue Shield
		140
		Chorus Community Health Plans (CCHP)
		11
		Dean Health Plan
		20
		Group Health Cooperative of Eau Claire
		0
		Group Health Cooperative of South Central Wisconsin
		13
Independent Care Health Plan (iCare)		
11		
MercyCare Insurance Company		
0		
MHS Health Wisconsin		
15		
Molina HealthCare of Wisconsin, Inc.		
78		
My Choice Wisconsin (MCW)		
1		
Network Health Plan		
0		

Enter the total number of grievances resolved by the plan during the reporting year that were related to general outpatient care, including diagnostic and laboratory services. Do not include grievances related to outpatient behavioral health services — those should be included in indicator D1.IV.15d. If the managed care plan does not cover this type of service, enter "N/A".

Quartz

22

Security Health Plan of Wisconsin

18

United Health Care Community Plan (UHC)

199

D1IV.15c

Resolved grievances related to inpatient behavioral health services

Enter the total number of grievances resolved by the plan during the reporting year that were related to inpatient mental health and/or substance use services. If the managed care plan does not cover this type of service, enter "N/A".

Anthem Blue Cross and Blue Shield

1

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

1

Independent Care Health Plan (iCare)

2

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

19

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.15d**Resolved grievances related to outpatient behavioral health services**

Enter the total number of grievances resolved by the plan during the reporting year that were related to outpatient mental health and/or substance use services. If the managed care plan does not cover this type of service, enter "N/A".

Anthem Blue Cross and Blue Shield

3

Chorus Community Health Plans (CCHP)

1

Dean Health Plan

2

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

4

Independent Care Health Plan (iCare)

1

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

11

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

14

D1IV.15e**Resolved grievances related to coverage of outpatient prescription drugs**

Enter the total number of grievances resolved by the plan during the reporting year that were related to outpatient prescription drugs covered by the managed care plan. If the managed care plan does not cover this type of service, enter "N/A".

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.15f

Resolved grievances related to skilled nursing facility (SNF) services

Enter the total number of grievances resolved by the plan during the reporting year that were related to SNF services. If the managed care plan does not cover this type of service, enter "N/A".

Anthem Blue Cross and Blue Shield

0

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.15g

Resolved grievances related to long-term services and supports (LTSS)

Enter the total number of grievances resolved by the plan during the reporting year that were related to institutional LTSS or LTSS provided through home and community-based (HCBS) services, including personal care and self-directed services. If the managed care plan does not cover this type of service, enter "N/A".

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

D1IV.15h

Resolved grievances related to dental services

Enter the total number of grievances resolved by the plan during the reporting year that were related to dental services. If the managed care plan does not cover this type of service, enter "N/A".

Anthem Blue Cross and Blue Shield

67

Chorus Community Health Plans (CCHP)

6

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

2

MercyCare Insurance Company

0

MHS Health Wisconsin

1

Molina HealthCare of Wisconsin, Inc.

42

My Choice Wisconsin (MCW)

1

Network Health Plan

0

Quartz

1

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

37

D1IV.15i

Resolved grievances related to non-emergency medical transportation (NEMT)

Enter the total number of grievances resolved by the plan during the reporting year that were related to NEMT. If the managed care plan does not

Anthem Blue Cross and Blue Shield

N/A

Chorus Community Health Plans (CCHP)

N/A

cover this type of service, enter "N/A".

Dean Health Plan

N/A

Group Health Cooperative of Eau Claire

N/A

Group Health Cooperative of South Central Wisconsin

N/A

Independent Care Health Plan (iCare)

N/A

MercyCare Insurance Company

N/A

MHS Health Wisconsin

N/A

Molina HealthCare of Wisconsin, Inc.

N/A

My Choice Wisconsin (MCW)

N/A

Network Health Plan

N/A

Quartz

N/A

Security Health Plan of Wisconsin

N/A

United Health Care Community Plan (UHC)

N/A

Enter the total number of grievances resolved by the plan during the reporting year that were related to services that do not fit into one of the categories listed above. If the managed care plan does not cover services other than those in items D1.IV.15a-i paid primarily by Medicaid, enter "N/A".

Corus Community Health Plans (CCHP)

22

Dean Health Plan

30

Group Health Cooperative of Eau Claire

8

Group Health Cooperative of South Central Wisconsin

2

Independent Care Health Plan (iCare)

15

MercyCare Insurance Company

3

MHS Health Wisconsin

36

Molina HealthCare of Wisconsin, Inc.

362

My Choice Wisconsin (MCW)

0

Network Health Plan

10

Quartz

9

Security Health Plan of Wisconsin

17

United Health Care Community Plan (UHC)

48

Grievances by Reason

Report the number of grievances resolved by plan during the reporting period by reason.

Number	Indicator	Response
D1IV.16a	<p data-bbox="315 100 727 216">Resolved grievances related to plan or provider customer service</p> <p data-bbox="315 237 727 751">Enter the total number of grievances resolved by the plan during the reporting year that were related to plan or provider customer service. Customer service grievances include complaints about interactions with the plan's Member Services department, provider offices or facilities, plan marketing agents, or any other plan or provider representatives.</p>	<p data-bbox="760 100 1360 195">Anthem Blue Cross and Blue Shield 56</p> <p data-bbox="760 258 1360 352">Chorus Community Health Plans (CCHP) 1</p> <p data-bbox="760 415 1360 510">Dean Health Plan 24</p> <p data-bbox="760 573 1360 667">Group Health Cooperative of Eau Claire 2</p> <p data-bbox="760 730 1360 867">Group Health Cooperative of South Central Wisconsin 7</p> <p data-bbox="760 930 1360 1024">Independent Care Health Plan (iCare) 3</p> <p data-bbox="760 1087 1360 1182">MercyCare Insurance Company 0</p> <p data-bbox="760 1245 1360 1339">MHS Health Wisconsin 6</p> <p data-bbox="760 1402 1360 1497">Molina HealthCare of Wisconsin, Inc. 68</p> <p data-bbox="760 1560 1360 1654">My Choice Wisconsin (MCW) 0</p> <p data-bbox="760 1717 1360 1812">Network Health Plan 10</p> <p data-bbox="760 1875 1360 1969">Quartz 33</p> <p data-bbox="760 2032 1360 2085">Security Health Plan of Wisconsin</p>

United Health Care Community Plan (UHC)

30

D1IV.16b	Resolved grievances related to plan or provider care management/case management	Anthem Blue Cross and Blue Shield
		0
	Enter the total number of grievances resolved by the plan during the reporting year that were related to plan or provider care management/case management.	Chorus Community Health Plans (CCHP)
	Care management/case management grievances include complaints about the timeliness of an assessment or complaints about the plan or provider care or case management process.	0
		Dean Health Plan
		4
		Group Health Cooperative of Eau Claire
		1
		Group Health Cooperative of South Central Wisconsin
		0
		Independent Care Health Plan (iCare)
		1
		MercyCare Insurance Company
		0
		MHS Health Wisconsin
		1
		Molina HealthCare of Wisconsin, Inc.
		4
		My Choice Wisconsin (MCW)
		0
		Network Health Plan
		0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

2

D1IV.16c

Resolved grievances related to access to care/services from plan or provider

Enter the total number of grievances resolved by the plan during the reporting year that were related to access to care. Access to care grievances include complaints about difficulties finding qualified in-network providers, excessive travel or wait times, or other access issues.

Anthem Blue Cross and Blue Shield

120

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

7

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

5

Independent Care Health Plan (iCare)

3

MercyCare Insurance Company

2

MHS Health Wisconsin

5

Molina HealthCare of Wisconsin, Inc.

170

My Choice Wisconsin (MCW)

1

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

1

United Health Care Community Plan (UHC)

0

D1IV.16d**Resolved grievances related to quality of care**

Enter the total number of grievances resolved by the plan during the reporting year that were related to quality of care. Quality of care grievances include complaints about the effectiveness, efficiency, equity, patient-centeredness, safety, and/or acceptability of care provided by a provider or the plan.

Anthem Blue Cross and Blue Shield

0

Chorus Community Health Plans (CCHP)

9

Dean Health Plan

8

Group Health Cooperative of Eau Claire

4

Group Health Cooperative of South Central Wisconsin

8

Independent Care Health Plan (iCare)

10

MercyCare Insurance Company

1

MHS Health Wisconsin

9

Molina HealthCare of Wisconsin, Inc.

6

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

7

United Health Care Community Plan (UHC)

80

D1IV.16e

Resolved grievances related to plan communications

Enter the total number of grievances resolved by the plan during the reporting year that were related to plan communications.

Plan communication grievances include grievances related to the clarity or accuracy of enrollee materials or other plan communications or to an enrollee's access to or the accessibility of enrollee materials or plan communications.

Anthem Blue Cross and Blue Shield

6

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

4

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

1

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

25

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.16f

Resolved grievances related to payment or billing issues

Enter the total number of grievances resolved by the plan during the reporting year that were filed for a reason related to payment or billing issues.

Anthem Blue Cross and Blue Shield

235

Chorus Community Health Plans (CCHP)

11

Dean Health Plan

4

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

1

MercyCare Insurance Company

0

MHS Health Wisconsin

168

Molina HealthCare of Wisconsin, Inc.

190

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

1

United Health Care Community Plan (UHC)

151

D1IV.16g**Resolved grievances related to suspected fraud**

Enter the total number of grievances resolved by the plan during the reporting year that were related to suspected fraud.

Suspected fraud grievances include suspected cases of financial/payment fraud perpetrated by a provider, payer, or other entity. Note: grievances reported in this row should only include grievances submitted to the managed care plan, not grievances submitted to another entity, such as a state Ombudsman or Office of the Inspector General.

Anthem Blue Cross and Blue Shield

0

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

3

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.16h

Resolved grievances related to abuse, neglect or exploitation

Enter the total number of grievances resolved by the plan during the reporting year that were related to abuse, neglect or exploitation.

Abuse/neglect/exploitation grievances include cases involving potential or actual patient harm.

Anthem Blue Cross and Blue Shield

8

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

1

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.16i

Resolved grievances related to lack of timely plan response to a service authorization or appeal (including requests to expedite or extend appeals)

Enter the total number of grievances resolved by the plan during the reporting year that were filed due to a lack of timely plan response to a service authorization or appeal request (including requests to expedite or extend appeals).

Anthem Blue Cross and Blue Shield

33

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

1

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

1

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

32

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.16j**Resolved grievances related to plan denial of expedited appeal**

Enter the total number of grievances resolved by the plan during the reporting year that were related to the plan's denial of an enrollee's request for an expedited appeal. Per 42 CFR §438.408(b)(3), states must establish a timeframe for timely resolution of expedited appeals that is no longer than 72 hours after the MCO, PIHP or PAHP receives the appeal. If a plan denies a request for an expedited appeal, the enrollee or their representative have the right to file a grievance.

Anthem Blue Cross and Blue Shield

0

Chorus Community Health Plans (CCHP)

0

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

0

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

0

Security Health Plan of Wisconsin

0

United Health Care Community Plan (UHC)

0

D1IV.16k

Resolved grievances filed for other reasons

Enter the total number of grievances resolved by the plan during the reporting year that were filed for a reason other than the reasons listed above.

Anthem Blue Cross and Blue Shield

31

Chorus Community Health Plans (CCHP)

19

Dean Health Plan

4

Group Health Cooperative of Eau Claire

1

Group Health Cooperative of South Central Wisconsin

0

Independent Care Health Plan (iCare)

1

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

244

My Choice Wisconsin (MCW)

1

Network Health Plan

10

Quartz

5

Security Health Plan of Wisconsin

17

United Health Care Community Plan (UHC)

48

Topic VII: Quality & Performance Measures

Report on individual measures in each of the following eight domains: (1) Primary care access and preventive care, (2) Maternal and perinatal health, (3) Care of acute and chronic conditions, (4) Behavioral health care, (5) Dental and oral health services, (6) Health plan enrollee experience of care, (7) Long-term services and supports, and (8) Other. For composite measures, be sure to include each individual sub-measure component.



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement - Total - Other Drugs 1 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

13.77%

Chorus Community Health Plans (CCHP)

13.68%

Dean Health Plan

14.93%

Group Health Cooperative of Eau Claire

13.29%

Group Health Cooperative of South Central Wisconsin

13.21%

Independent Care Health Plan (iCare)

10.67%

MercyCare Insurance Company

13.95%

MHS Health Wisconsin

10.71%

Molina HealthCare of Wisconsin, Inc.

10.76%

My Choice Wisconsin (MCW)

12.38%

Network Health Plan

13.07%

Quartz

7.42%

Security Health Plan of Wisconsin

4.73%

United Health Care Community Plan (UHC)

13.94%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement - Total- Alcohol

2 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

14.64%

Chorus Community Health Plans (CCHP)

15.16%

Dean Health Plan

10.05%

Group Health Cooperative of Eau Claire

9.91%

Group Health Cooperative of South Central Wisconsin

6.52%

Independent Care Health Plan (iCare)

9.35%

MercyCare Insurance Company

12.58%

MHS Health Wisconsin

11.48%

Molina HealthCare of Wisconsin, Inc.

11.27%

My Choice Wisconsin (MCW)

17.52%

Network Health Plan

10.28%

Quartz

10.67%

Security Health Plan of Wisconsin

6.83%

United Health Care Community Plan (UHC)

13.93%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement - Total- Opioid 3 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

44.32%

Chorus Community Health Plans (CCHP)

44.05%

Dean Health Plan

46.46%

Group Health Cooperative of Eau Claire

32.22%

Group Health Cooperative of South Central Wisconsin

57.58%

Independent Care Health Plan (iCare)

44.37%

MercyCare Insurance Company

51.43%

MHS Health Wisconsin

39.34%

Molina HealthCare of Wisconsin, Inc.

38.94%

My Choice Wisconsin (MCW)

39.45%

Network Health Plan

40.91%

Quartz

42.11%

Security Health Plan of Wisconsin

27.84%

United Health Care Community Plan (UHC)

42.54%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET)- Engagement - Total, All Drugs 4 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

18.14%

Chorus Community Health Plans (CCHP)

19.23%

Dean Health Plan

17.11%

Group Health Cooperative of Eau Claire

13.20%

Group Health Cooperative of South Central Wisconsin

17.98%

Independent Care Health Plan (iCare)

14.71%

MercyCare Insurance Company

16.94%

MHS Health Wisconsin

14.79%

Molina HealthCare of Wisconsin, Inc.

14.60%

My Choice Wisconsin (MCW)

18.48%

Network Health Plan

15.15%

Quartz

13.93%

Security Health Plan of Wisconsin

7.27%

United Health Care Community Plan (UHC)

17.80%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (13-17 Yrs) - Alcohol

5 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

12.12%

Chorus Community Health Plans (CCHP)

20.45%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

10.00%



D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (13-17 Yrs) - Opioid

6 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

Null

Chorus Community Health Plans (CCHP)

Null

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

Null



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (13-17 Yrs) - Other drugs 7 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

9.48%

Chorus Community Health Plans (CCHP)

22.54%

Dean Health Plan

10.91%

Group Health Cooperative of Eau Claire

6.98%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

13.16%

Molina HealthCare of Wisconsin, Inc.

9.80%

My Choice Wisconsin (MCW)

Null

Network Health Plan

17.02%

Quartz

5.77%

Security Health Plan of Wisconsin

1.96%

United Health Care Community Plan (UHC)

14.52%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET)- Engagement (13-17 Yrs) - Total

8 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

11.18%

Chorus Community Health Plans (CCHP)

22.22%

Dean Health Plan

10.45%

Group Health Cooperative of Eau Claire

7.02%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

11.11%

Molina HealthCare of Wisconsin, Inc.

10.17%

My Choice Wisconsin (MCW)

Null

Network Health Plan

15.87%

Quartz

4.17%

Security Health Plan of Wisconsin

1.28%

United Health Care Community Plan (UHC)

13.40%



D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (18+ Yrs) - Alcohol 9 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

14.69%

Chorus Community Health Plans (CCHP)

14.95%

Dean Health Plan

10.07%

Group Health Cooperative of Eau Claire

9.98%

Group Health Cooperative of South Central Wisconsin

6.52%

Independent Care Health Plan (iCare)

9.45%

MercyCare Insurance Company

12.66%

MHS Health Wisconsin

11.57%

Molina HealthCare of Wisconsin, Inc.

11.28%

My Choice Wisconsin (MCW)

17.68%

Network Health Plan

10.40%

Quartz

11.09%

Security Health Plan of Wisconsin

7.07%

United Health Care Community Plan (UHC)

14.02%



D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (18+ Yrs) - Opioid 10 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

44.20%

Chorus Community Health Plans (CCHP)

44.12%

Dean Health Plan

46.83%

Group Health Cooperative of Eau Claire

32.22%

Group Health Cooperative of South Central Wisconsin

57.58%

Independent Care Health Plan (iCare)

44.37%

MercyCare Insurance Company

52.94%

MHS Health Wisconsin

39.71%

Molina HealthCare of Wisconsin, Inc.

38.94%

My Choice Wisconsin (MCW)

39.81%

Network Health Plan

40.57%

Quartz

42.11%

Security Health Plan of Wisconsin

28.72%

United Health Care Community Plan (UHC)

43.11%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement (18+ Yrs) - Other drugs 11 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

14.07%

Chorus Community Health Plans (CCHP)

12.34%

Dean Health Plan

15.67%

Group Health Cooperative of Eau Claire

13.79%

Group Health Cooperative of South Central Wisconsin

11.54%

Independent Care Health Plan (iCare)

10.64%

MercyCare Insurance Company

13.46%

MHS Health Wisconsin

10.57%

Molina HealthCare of Wisconsin, Inc.

10.83%

My Choice Wisconsin (MCW)

12.46%

Network Health Plan

12.74%

Quartz

7.67%

Security Health Plan of Wisconsin

4.95%

United Health Care Community Plan (UHC)

13.88%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Engagement -Total - Other drugs 12 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

18.41%

Chorus Community Health Plans (CCHP)

19.01%

Dean Health Plan

17.65%

Group Health Cooperative of Eau Claire

13.51%

Group Health Cooperative of South Central Wisconsin

17.51%

Independent Care Health Plan (iCare)

14.80%

MercyCare Insurance Company

16.95%

MHS Health Wisconsin

14.89%

Molina HealthCare of Wisconsin, Inc.

14.76%

My Choice Wisconsin (MCW)

18.69%

Network Health Plan

15.14%

Quartz

14.63%

Security Health Plan of Wisconsin

7.57%

United Health Care Community Plan (UHC)

18.05%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (13-17 Yrs) - Alcohol 13 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

54.55%

Chorus Community Health Plans (CCHP)

45.45%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

48.33%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (13-17 Yrs) - Opioid 14 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

Null

Chorus Community Health Plans (CCHP)

Null

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

Null



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (13-17 Yrs) - Other 15 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

54.31%

Chorus Community Health Plans (CCHP)

61.97%

Dean Health Plan

41.82%

Group Health Cooperative of Eau Claire

44.19%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

31.58%

Molina HealthCare of Wisconsin, Inc.

52.94%

My Choice Wisconsin (MCW)

Null

Network Health Plan

55.32%

Quartz

50.00%

Security Health Plan of Wisconsin

32.29%

United Health Care Community Plan (UHC)

51.21%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (13-17 Yrs) - Total Drugs 16 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

55.26%

Chorus Community Health Plans (CCHP)

57.67%

Dean Health Plan

40.30%

Group Health Cooperative of Eau Claire

49.12%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

37.78%

Molina HealthCare of Wisconsin, Inc.

52.54%

My Choice Wisconsin (MCW)

Null

Network Health Plan

52.38%

Quartz

47.22%

Security Health Plan of Wisconsin

35.90%

United Health Care Community Plan (UHC)

50.78%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (18+ Yrs) - Alcohol 17 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

48.85%

Chorus Community Health Plans (CCHP)

40.21%

Dean Health Plan

33.91%

Group Health Cooperative of Eau Claire

37.04%

Group Health Cooperative of South Central Wisconsin

35.87%

Independent Care Health Plan (iCare)

37.36%

MercyCare Insurance Company

33.54%

MHS Health Wisconsin

40.90%

Molina HealthCare of Wisconsin, Inc.

43.37%

My Choice Wisconsin (MCW)

40.24%

Network Health Plan

40.67%

Quartz

39.88%

Security Health Plan of Wisconsin

37.23%

United Health Care Community Plan (UHC)

41.79%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (18+ Yrs) - Opioids 18 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

67.93%

Chorus Community Health Plans (CCHP)

66.43%

Dean Health Plan

70.63%

Group Health Cooperative of Eau Claire

57.78%

Group Health Cooperative of South Central Wisconsin

78.79%

Independent Care Health Plan (iCare)

64.08%

MercyCare Insurance Company

64.71%

MHS Health Wisconsin

63.64%

Molina HealthCare of Wisconsin, Inc.

63.27%

My Choice Wisconsin (MCW)

58.33%

Network Health Plan

66.86%

Quartz

64.47%

Security Health Plan of Wisconsin

54.26%

United Health Care Community Plan (UHC)

63.28%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (18+ Yrs) - Other Drug 19 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

45.10%

Chorus Community Health Plans (CCHP)

40.43%

Dean Health Plan

36.67%

Group Health Cooperative of Eau Claire

40.26%

Group Health Cooperative of South Central Wisconsin

40.38%

Independent Care Health Plan (iCare)

39.95%

MercyCare Insurance Company

39.74%

MHS Health Wisconsin

40.12%

Molina HealthCare of Wisconsin, Inc.

46.14%

My Choice Wisconsin (MCW)

40.89%

Network Health Plan

42.30%

Quartz

41.00%

Security Health Plan of Wisconsin

34.03%

United Health Care Community Plan (UHC)

40.18%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation (18+ Yrs) - Total Drugs 20 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

49.88%

Chorus Community Health Plans (CCHP)

44.86%

Dean Health Plan

40.46%

Group Health Cooperative of Eau Claire

40.17%

Group Health Cooperative of South Central Wisconsin

45.20%

Independent Care Health Plan (iCare)

42.16%

MercyCare Insurance Company

39.37%

MHS Health Wisconsin

43.60%

Molina HealthCare of Wisconsin, Inc.

47.10%

My Choice Wisconsin (MCW)

43.12%

Network Health Plan

44.62%

Quartz

43.98%

Security Health Plan of Wisconsin

36.94%

United Health Care Community Plan (UHC)

44.17%



D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation Total - Alcohol 21 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

48.97%

Chorus Community Health Plans (CCHP)

40.39%

Dean Health Plan

33.97%

Group Health Cooperative of Eau Claire

37.76%

Group Health Cooperative of South Central Wisconsin

35.87%

Independent Care Health Plan (iCare)

36.96%

MercyCare Insurance Company

33.96%

MHS Health Wisconsin

41.18%

Molina HealthCare of Wisconsin, Inc.

43.38%

My Choice Wisconsin (MCW)

40.18%

Network Health Plan

40.54%

Quartz

39.89%

Security Health Plan of Wisconsin

37.10%

United Health Care Community Plan (UHC)

41.94%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation Total - Opioid 22 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

68.11%

Chorus Community Health Plans (CCHP)

66.19%

Dean Health Plan

70.08%

Group Health Cooperative of Eau Claire

57.78%

Group Health Cooperative of South Central Wisconsin

78.79%

Independent Care Health Plan (iCare)

64.08%

MercyCare Insurance Company

65.71%

MHS Health Wisconsin

63.51%

Molina HealthCare of Wisconsin, Inc.

63.27%

My Choice Wisconsin (MCW)

57.80%

Network Health Plan

67.05%

Quartz

64.47%

Security Health Plan of Wisconsin

54.64%

United Health Care Community Plan (UHC)

63.13%



Complete

D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation Total - Other Drugs 23 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

45.70%

Chorus Community Health Plans (CCHP)

43.25%

Dean Health Plan

37.46%

Group Health Cooperative of Eau Claire

40.55%

Group Health Cooperative of South Central Wisconsin

41.51%

Independent Care Health Plan (iCare)

39.91%

MercyCare Insurance Company

38.95%

MHS Health Wisconsin

39.65%

Molina HealthCare of Wisconsin, Inc.

46.62%

My Choice Wisconsin (MCW)

41.80%

Network Health Plan

43.30%

Quartz

42.20%

Security Health Plan of Wisconsin

34.12%

United Health Care Community Plan (UHC)

41.29%



D2.VII.1 Measure Name: Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - Initiation Total - Total Drugs 24 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0004

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

50.08%

Chorus Community Health Plans (CCHP)

45.78%

Dean Health Plan

40.44%

Group Health Cooperative of Eau Claire

40.59%

Group Health Cooperative of South Central Wisconsin

45.51%

Independent Care Health Plan (iCare)

41.92%

MercyCare Insurance Company

39.34%

MHS Health Wisconsin

43.44%

Molina HealthCare of Wisconsin, Inc.

47.26%

My Choice Wisconsin (MCW)

43.38%

Network Health Plan

44.89%

Quartz

44.20%

Security Health Plan of Wisconsin

36.89%

United Health Care Community Plan (UHC)

44.53%



Complete

D2.VII.1 Measure Name: Antidepressant Medication Management (AMM) - Effective Acute Phase Treatment

25 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0105

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

66.31%

Chorus Community Health Plans (CCHP)

75.25%

Dean Health Plan

76.72%

Group Health Cooperative of Eau Claire

74.71%

Group Health Cooperative of South Central Wisconsin

75.50%

Independent Care Health Plan (iCare)

69.82%

MercyCare Insurance Company

64.07%

MHS Health Wisconsin

71.05%

Molina HealthCare of Wisconsin, Inc.

57.28%

My Choice Wisconsin (MCW)

76.35%

Network Health Plan

72.17%

Quartz

80.36%

Security Health Plan of Wisconsin

70.20%

United Health Care Community Plan (UHC)

75.68%



Complete

D2.VII.1 Measure Name: Antidepressant Medication Management (AMM) -Effective Continuation Phase Treatment

26 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0105

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

43.01%

Chorus Community Health Plans (CCHP)

60.91%

Dean Health Plan

58.19%

Group Health Cooperative of Eau Claire

54.74%

Group Health Cooperative of South Central Wisconsin

65.56%

Independent Care Health Plan (iCare)

49.27%

MercyCare Insurance Company

46.11%

MHS Health Wisconsin

55.05%

Molina HealthCare of Wisconsin, Inc.

36.70%

My Choice Wisconsin (MCW)

57.14%

Network Health Plan

55.87%

Quartz

60.71%

Security Health Plan of Wisconsin

50.20%

United Health Care Community Plan (UHC)

60.12%



D2.VII.1 Measure Name: Follow-Up Care for Children Prescribed Attention-Deficit/Hyperactivity Disorder (ADHD) Medication (ADD-CH) - Continuation and Maintenance Phase

27 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0108

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

36.88%

Chorus Community Health Plans (CCHP)

42.78%

Dean Health Plan

40.38%

Group Health Cooperative of Eau Claire

44.55%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

53.33%

MHS Health Wisconsin

46.00%

Molina HealthCare of Wisconsin, Inc.

53.70%

My Choice Wisconsin (MCW)

Null

Network Health Plan

43.75%

Quartz

31.72%

Security Health Plan of Wisconsin

43.80%

United Health Care Community Plan (UHC)

39.34%



Complete

D2.VII.1 Measure Name: Follow-Up Care for Children Prescribed Attention-Deficit/Hyperactivity Disorder (ADHD) Medication (ADD-CH) - Initiation Phase

28 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0108

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

33.64%

Chorus Community Health Plans (CCHP)

31.87%

Dean Health Plan

36.79%

Group Health Cooperative of Eau Claire

41.86%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

50.98%

MercyCare Insurance Company

56.52%

MHS Health Wisconsin

31.17%

Molina HealthCare of Wisconsin, Inc.

34.22%

My Choice Wisconsin (MCW)

28.30%

Network Health Plan

38.42%

Quartz

35.50%

Security Health Plan of Wisconsin

36.46%

United Health Care Community Plan (UHC)

36.99%



Complete

D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH)- 30 day follow-up, 18-64 29 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0576

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

58.35%

Chorus Community Health Plans (CCHP)

57.02%

Dean Health Plan

61.11%

Group Health Cooperative of Eau Claire

55.19%

Group Health Cooperative of South Central Wisconsin

61.54%

Independent Care Health Plan (iCare)

58.49%

MercyCare Insurance Company

46.32%

MHS Health Wisconsin

63.42%

Molina HealthCare of Wisconsin, Inc.

64.16%

My Choice Wisconsin (MCW)

52.31%

Network Health Plan

65.35%

Quartz

42.47%

Security Health Plan of Wisconsin

59.11%

United Health Care Community Plan (UHC)

64.25%



Complete

D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH)- 30 day follow-up, 65+ 30 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0576

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

Null

Chorus Community Health Plans (CCHP)

Null

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

Null

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0576

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

60.68%

Chorus Community Health Plans (CCHP)

62.06%

Dean Health Plan

63.99%

Group Health Cooperative of Eau Claire

62.54%

Group Health Cooperative of South Central Wisconsin

64.62%

Independent Care Health Plan (iCare)

60.78%

MercyCare Insurance Company

51.72%

MHS Health Wisconsin

66.74%

Molina HealthCare of Wisconsin, Inc.

66.58%

My Choice Wisconsin (MCW)

55.93%

Network Health Plan

68.99%

Quartz

48.35%

Security Health Plan of Wisconsin

64.08%

United Health Care Community Plan (UHC)

67.74%



Complete

D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH) - 7 day follow-up, 6-17 years 32 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0576

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

48.00%

Chorus Community Health Plans (CCHP)

45.26%

Dean Health Plan

46.71%

Group Health Cooperative of Eau Claire

52.63%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

37.21%

MercyCare Insurance Company

32.00%

MHS Health Wisconsin

59.63%

Molina HealthCare of Wisconsin, Inc.

44.21%

My Choice Wisconsin (MCW)

36.17%

Network Health Plan

52.94%

Quartz

27.61%

Security Health Plan of Wisconsin

46.01%

United Health Care Community Plan (UHC)

50.72%



Complete

D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH) - 7 day follow-up, Total 33 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0576

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

41.24%

Chorus Community Health Plans (CCHP)

43.32%

Dean Health Plan

41.19%

Group Health Cooperative of Eau Claire

41.04%

Group Health Cooperative of South Central Wisconsin

47.69%

Independent Care Health Plan (iCare)

45.49%

MercyCare Insurance Company

35.17%

MHS Health Wisconsin

52.46%

Molina HealthCare of Wisconsin, Inc.

46.79%

My Choice Wisconsin (MCW)

34.46%

Network Health Plan

52.32%

Quartz

26.97%

Security Health Plan of Wisconsin

42.02%

United Health Care Community Plan (UHC)

46.20%

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0576

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

67.71%

Chorus Community Health Plans (CCHP)

68.32%

Dean Health Plan

68.42%

Group Health Cooperative of Eau Claire

78.95%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

72.09%

MercyCare Insurance Company

62.00%

MHS Health Wisconsin

77.06%

Molina HealthCare of Wisconsin, Inc.

73.68%

My Choice Wisconsin (MCW)

65.96%

Network Health Plan

79.83%

Quartz

59.70%

Security Health Plan of Wisconsin

73.62%

United Health Care Community Plan (UHC)

74.97%



D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH)- 7 day follow-up, 65+ 35 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0576

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

Null

Chorus Community Health Plans (CCHP)

Null

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

Null



Complete

D2.VII.1 Measure Name: Follow-Up After Hospitalization for Mental Illness (FUH) - 7 day follow-up, 18-64 years 36 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

0576

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

38.99%

Chorus Community Health Plans (CCHP)

41.77%

Dean Health Plan

37.61%

Group Health Cooperative of Eau Claire

35.85%

Group Health Cooperative of South Central Wisconsin

46.15%

Independent Care Health Plan (iCare)

47.17%

MercyCare Insurance Company

38.64%

MHS Health Wisconsin

50.15%

Molina HealthCare of Wisconsin, Inc.

47.67%

My Choice Wisconsin (MCW)

33.85%

Network Health Plan

52.11%

Quartz

26.64%

Security Health Plan of Wisconsin

39.94%

United Health Care Community Plan (UHC)

44.02%



D2.VII.1 Measure Name: Adherence to Antipsychotic Medications for Individuals With Schizophrenia (SAA-AD) 37 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

1879

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

33.95%

Chorus Community Health Plans (CCHP)

64.36%

Dean Health Plan

74.51%

Group Health Cooperative of Eau Claire

58.82%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

51.65%

MercyCare Insurance Company

Null

MHS Health Wisconsin

65.19%

Molina HealthCare of Wisconsin, Inc.

40.38%

My Choice Wisconsin (MCW)

68.75%

Network Health Plan

60.00%

Quartz

50.77%

Security Health Plan of Wisconsin

60.24%

United Health Care Community Plan (UHC)

70.04%



Complete

D2.VII.1 Measure Name: Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications (SSD-AD)

38 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

1932

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

80.00%

Chorus Community Health Plans (CCHP)

73.67%

Dean Health Plan

77.66%

Group Health Cooperative of Eau Claire

74.91%

Group Health Cooperative of South Central Wisconsin

91.11%

Independent Care Health Plan (iCare)

72.83%

MercyCare Insurance Company

79.05%

MHS Health Wisconsin

76.05%

Molina HealthCare of Wisconsin, Inc.

77.30%

My Choice Wisconsin (MCW)

73.18%

Network Health Plan

75.23%

Quartz

75.44%

Security Health Plan of Wisconsin

79.72%

United Health Care Community Plan (UHC)

77.46%



Complete

D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Cholesterol Testing (12-17)

39 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

31.94%

Chorus Community Health Plans (CCHP)

27.38%

Dean Health Plan

30.86%

Group Health Cooperative of Eau Claire

12.50%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

31.25%

MHS Health Wisconsin

21.88%

Molina HealthCare of Wisconsin, Inc.

30.19%

My Choice Wisconsin (MCW)

12.12%

Network Health Plan

25.00%

Quartz

12.77%

Security Health Plan of Wisconsin

36.76%

United Health Care Community Plan (UHC)

28.30%

D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose and Cholesterol Testing (1-11)

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

20.51%

Chorus Community Health Plans (CCHP)

17.65%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

25.71%

United Health Care Community Plan (UHC)

26.86%



Complete

D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose and Cholesterol Testing (12-17)

41 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

30.37%

Chorus Community Health Plans (CCHP)

25.79%

Dean Health Plan

30.86%

Group Health Cooperative of Eau Claire

12.50%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

31.25%

MHS Health Wisconsin

21.88%

Molina HealthCare of Wisconsin, Inc.

28.30%

My Choice Wisconsin (MCW)

12.12%

Network Health Plan

23.75%

Quartz
12.77%

Security Health Plan of Wisconsin
35.29%

United Health Care Community Plan (UHC)
26.37%



D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose and Cholesterol Testing (Total)

42 / 152

D2.VII.2 Measure Domain
Behavioral health care

D2.VII.3 National Quality Forum (NQF) number
2800

D2.VII.4 Measure Reporting and D2.VII.5 Programs
Program-specific rate

D2.VII.6 Measure Set
Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range
No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description
N/A

Measure results

Anthem Blue Cross and Blue Shield
28.70%

Chorus Community Health Plans (CCHP)
24.42%

Dean Health Plan
30.00%

Group Health Cooperative of Eau Claire

15.46%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

27.03%

MHS Health Wisconsin

21.25%

Molina HealthCare of Wisconsin, Inc.

30.43%

My Choice Wisconsin (MCW)

12.82%

Network Health Plan

22.45%

Quartz

14.55%

Security Health Plan of Wisconsin

33.33%

United Health Care Community Plan (UHC)

26.47%

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

35.90%

Chorus Community Health Plans (CCHP)

27.45%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

42.86%

United Health Care Community Plan (UHC)

41.14%



Complete

D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose Testing (12-17)

44 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

58.64%

Chorus Community Health Plans (CCHP)

51.19%

Dean Health Plan

65.43%

Group Health Cooperative of Eau Claire

58.75%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

78.13%

MHS Health Wisconsin

53.13%

Molina HealthCare of Wisconsin, Inc.

50.94%

My Choice Wisconsin (MCW)

48.48%

Network Health Plan

53.75%

Quartz

51.06%

Security Health Plan of Wisconsin

63.24%

United Health Care Community Plan (UHC)

58.36%



Complete

D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Blood Glucose Testing (Total)

45 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

54.78%

Chorus Community Health Plans (CCHP)

47.19%

Dean Health Plan

62.00%

Group Health Cooperative of Eau Claire

57.73%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

72.97%

MHS Health Wisconsin

52.50%

Molina HealthCare of Wisconsin, Inc.

49.28%

My Choice Wisconsin (MCW)

48.72%

Network Health Plan

50.00%

Quartz

47.27%

Security Health Plan of Wisconsin

59.06%

United Health Care Community Plan (UHC)

54.58%

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

23.08%

Chorus Community Health Plans (CCHP)

25.49%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

25.71%

United Health Care Community Plan (UHC)

28.57%



Complete

D2.VII.1 Measure Name: Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-CH) - Cholesterol Testing (Total)

47 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

30.43%

Chorus Community Health Plans (CCHP)

27.06%

Dean Health Plan

30.00%

Group Health Cooperative of Eau Claire

15.46%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

27.03%

MHS Health Wisconsin

22.50%

Molina HealthCare of Wisconsin, Inc.

31.88%

My Choice Wisconsin (MCW)

12.82%

Network Health Plan

24.49%

Quartz
16.36%

Security Health Plan of Wisconsin
34.50%

United Health Care Community Plan (UHC)
28.36%



D2.VII.1 Measure Name: Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP-CH) - Ages 1-11

48 / 152

D2.VII.2 Measure Domain
Behavioral health care

D2.VII.3 National Quality Forum (NQF) number
2801

D2.VII.4 Measure Reporting and D2.VII.5 Programs
Program-specific rate

D2.VII.6 Measure Set
Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range
No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description
N/A

Measure results

Anthem Blue Cross and Blue Shield
Null

Chorus Community Health Plans (CCHP)
46.88%

Dean Health Plan
Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

54.55%

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2801

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

58.77%

Chorus Community Health Plans (CCHP)

68.27%

Dean Health Plan

47.06%

Group Health Cooperative of Eau Claire

36.64%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

53.33%

My Choice Wisconsin (MCW)

Null

Network Health Plan

57.78%

Quartz

Null

Security Health Plan of Wisconsin

61.11%

United Health Care Community Plan (UHC)

64.81%



Complete

D2.VII.1 Measure Name: Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP-CH) - Total Ages

50 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

2801

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

57.14%

Chorus Community Health Plans (CCHP)

63.24%

Dean Health Plan

50.00%

Group Health Cooperative of Eau Claire

59.26%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

61.54%

Molina HealthCare of Wisconsin, Inc.

50.00%

My Choice Wisconsin (MCW)

Null

Network Health Plan

58.93%

Quartz

56.76%

Security Health Plan of Wisconsin

60.00%

United Health Care Community Plan (UHC)

62.54%



Complete

**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit^{51 / 152}
for Alcohol and Other Drug Abuse or Dependence (FUA) - 13-17 years
30-day follow-up**

D2.VII.2 Measure Domain

Behavioral health care

**D2.VII.3 National Quality
Forum (NQF) number**

3488

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting
period: Date range**

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

Null

Chorus Community Health Plans (CCHP)

36.84%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

31.37%



D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit^{52 / 152} for Alcohol and Other Drug Abuse or Dependence (FUA) - 18+ years 30-day follow-up

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3488

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

42.60%

Chorus Community Health Plans (CCHP)

40.89%

Dean Health Plan

45.33%

Group Health Cooperative of Eau Claire

40.16%

Group Health Cooperative of South Central Wisconsin

36.17%

Independent Care Health Plan (iCare)

44.44%

MercyCare Insurance Company

42.55%

MHS Health Wisconsin

36.86%

Molina HealthCare of Wisconsin, Inc.

40.72%

My Choice Wisconsin (MCW)

33.84%

Network Health Plan

33.73%

Quartz

44.01%

Security Health Plan of Wisconsin

26.79%

United Health Care Community Plan (UHC)

44.92%



Complete

D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit^{53 / 152} for Alcohol and Other Drug Abuse or Dependence (FUA) - 7 Day follow-up Total

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3488

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

29.59%

Chorus Community Health Plans (CCHP)

29.84%

Dean Health Plan

30.46%

Group Health Cooperative of Eau Claire

25.67%

Group Health Cooperative of South Central Wisconsin

27.37%

Independent Care Health Plan (iCare)

29.98%

MercyCare Insurance Company

29.90%

MHS Health Wisconsin

24.18%

Molina HealthCare of Wisconsin, Inc.

28.45%

My Choice Wisconsin (MCW)

23.12%

Network Health Plan

24.07%

Quartz

27.14%

Security Health Plan of Wisconsin

16.02%

United Health Care Community Plan (UHC)

33.24%



Complete

D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit^{54 / 152} for Alcohol and Other Drug Abuse or Dependence (FUA) - 13-17 years 7-day follow-up

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3488

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

Null

Chorus Community Health Plans (CCHP)

21.05%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

23.53%



D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit^{55 / 152} for Alcohol and Other Drug Abuse or Dependence (FUA) - 18+ years 7-day follow-up

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3488

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

29.81%

Chorus Community Health Plans (CCHP)

30.28%

Dean Health Plan

32.00%

Group Health Cooperative of Eau Claire

24.90%

Group Health Cooperative of South Central Wisconsin

27.66%

Independent Care Health Plan (iCare)

30.26%

MercyCare Insurance Company

30.85%

MHS Health Wisconsin

24.34%

Molina HealthCare of Wisconsin, Inc.

29.00%

My Choice Wisconsin (MCW)

23.23%

Network Health Plan

24.35%

Quartz

27.86%

Security Health Plan of Wisconsin

16.20%

United Health Care Community Plan (UHC)

33.52%



Complete

D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit^{56 / 152} for Alcohol and Other Drug Abuse or Dependence (FUA) - 30 day follow up (total)

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3488

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

42.36%

Chorus Community Health Plans (CCHP)

40.70%

Dean Health Plan

43.38%

Group Health Cooperative of Eau Claire

41.00%

Group Health Cooperative of South Central Wisconsin

35.79%

Independent Care Health Plan (iCare)

44.03%

MercyCare Insurance Company

42.27%

MHS Health Wisconsin

36.61%

Molina HealthCare of Wisconsin, Inc.

39.79%

My Choice Wisconsin (MCW)

33.67%

Network Health Plan

33.46%

Quartz
43.22%

Security Health Plan of Wisconsin
26.41%

United Health Care Community Plan (UHC)
44.54%



D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit⁵⁷ / 152 for Mental Illness (FUM) - 18-64 years 30-day follow-up

D2.VII.2 Measure Domain
Behavioral health care

D2.VII.3 National Quality Forum (NQF) number
3489

D2.VII.4 Measure Reporting and D2.VII.5 Programs
Program-specific rate

D2.VII.6 Measure Set
Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range
No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description
N/A

Measure results

Anthem Blue Cross and Blue Shield
41.58%

Chorus Community Health Plans (CCHP)
48.25%

Dean Health Plan
41.35%

Group Health Cooperative of Eau Claire

45.95%

Group Health Cooperative of South Central Wisconsin

54.55%

Independent Care Health Plan (iCare)

48.33%

MercyCare Insurance Company

47.92%

MHS Health Wisconsin

41.79%

Molina HealthCare of Wisconsin, Inc.

52.74%

My Choice Wisconsin (MCW)

50.53%

Network Health Plan

45.68%

Quartz

42.11%

Security Health Plan of Wisconsin

35.90%

United Health Care Community Plan (UHC)

47.83%



D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit⁵⁸ / 152 for Mental Illness (FUM) - 18-64 years 7-day follow-up

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3489

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

27.33%

Chorus Community Health Plans (CCHP)

36.19%

Dean Health Plan

26.92%

Group Health Cooperative of Eau Claire

37.84%

Group Health Cooperative of South Central Wisconsin

31.82%

Independent Care Health Plan (iCare)

40.00%

MercyCare Insurance Company

35.42%

MHS Health Wisconsin

26.87%

Molina HealthCare of Wisconsin, Inc.

42.29%

My Choice Wisconsin (MCW)

35.79%

Network Health Plan

35.19%

Quartz

29.61%

Security Health Plan of Wisconsin

22.22%

United Health Care Community Plan (UHC)

37.79%



Complete

D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit⁵⁹ / 152 for Mental Illness (FUM) - 6-17 years 7-day follow-up

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3489

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

40.00%

Chorus Community Health Plans (CCHP)

30.50%

Dean Health Plan

51.67%

Group Health Cooperative of Eau Claire

60.66%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

50.00%

Molina HealthCare of Wisconsin, Inc.

31.82%

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

42.86%

Security Health Plan of Wisconsin

45.61%

United Health Care Community Plan (UHC)

45.78%



Complete

D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit⁶⁰ / 152 for Mental Illness (FUM) - 65+ years 30-day follow-up

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3489

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

Null

Chorus Community Health Plans (CCHP)

Null

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

Null



D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit for Mental Illness (FUM) - 65+ years 7-day follow-up 61 / 152

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3489

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

Null

Chorus Community Health Plans (CCHP)

Null

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

Null



Complete

D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit⁶² / 152 for Mental Illness (FUM) - 7 Day (Total)

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3489

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

29.84%

Chorus Community Health Plans (CCHP)

34.43%

Dean Health Plan

35.98%

Group Health Cooperative of Eau Claire

45.93%

Group Health Cooperative of South Central Wisconsin

28.57%

Independent Care Health Plan (iCare)

41.98%

MercyCare Insurance Company

39.68%

MHS Health Wisconsin

30.04%

Molina HealthCare of Wisconsin, Inc.

40.41%

My Choice Wisconsin (MCW)

33.98%

Network Health Plan

37.17%

Quartz

33.49%

Security Health Plan of Wisconsin

29.89%

United Health Care Community Plan (UHC)

39.53%



Complete

D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit⁶³ / 152 for Mental Illness (FUM) - 30 day follow-up (Total)

D2.VII.2 Measure Domain

Behavioral health care

D2.VII.3 National Quality Forum (NQF) number

3489

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

44.44%

Chorus Community Health Plans (CCHP)

47.59%

Dean Health Plan

52.44%

Group Health Cooperative of Eau Claire

58.14%

Group Health Cooperative of South Central Wisconsin

51.02%

Independent Care Health Plan (iCare)

51.91%

MercyCare Insurance Company

53.97%

MHS Health Wisconsin

45.49%

Molina HealthCare of Wisconsin, Inc.

51.43%

My Choice Wisconsin (MCW)

48.54%

Network Health Plan

48.17%

Quartz

47.44%

Security Health Plan of Wisconsin

47.70%

United Health Care Community Plan (UHC)

51.70%



**D2.VII.1 Measure Name: Follow-Up After Emergency Department Visit⁶⁴ / 152
for Mental Illness (FUM) - 6-17 years 30-day follow-up**

D2.VII.2 Measure Domain

Behavioral health care

**D2.VII.3 National Quality
Forum (NQF) number**

3489

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

**D2.VII.7a Reporting Period and D2.VII.7b Reporting
period: Date range**

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

56.00%

Chorus Community Health Plans (CCHP)

46.10%

Dean Health Plan

71.67%

Group Health Cooperative of Eau Claire

80.33%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

68.75%

Molina HealthCare of Wisconsin, Inc.

45.45%

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

60.32%

Security Health Plan of Wisconsin

71.93%

United Health Care Community Plan (UHC)

65.66%



Complete

D2.VII.1 Measure Name: Controlling High Blood Pressure (CBP-AD)

65 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

0018

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

NA

Measure results

Anthem Blue Cross and Blue Shield

62.77%

Chorus Community Health Plans (CCHP)

60.34%

Dean Health Plan

68.39%

Group Health Cooperative of Eau Claire

68.13%

Group Health Cooperative of South Central Wisconsin

64.12%

Independent Care Health Plan (iCare)

62.04%

MercyCare Insurance Company

75.57%

MHS Health Wisconsin

62.53%

Molina HealthCare of Wisconsin, Inc.

60.34%

My Choice Wisconsin (MCW)

38.20%

Network Health Plan

62.58%

Quartz

68.58%

Security Health Plan of Wisconsin

76.15%

United Health Care Community Plan (UHC)

70.07%



Complete

D2.VII.1 Measure Name: Hemoglobin A1c Control for Patients with Diabetes - Poor HbA1c Control (>9.0%)

66 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

0059

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

37.71%

Chorus Community Health Plans (CCHP)

37.96%

Dean Health Plan

34.74%

Group Health Cooperative of Eau Claire

32.60%

Group Health Cooperative of South Central Wisconsin

43.39%

Independent Care Health Plan (iCare)

49.88%

MercyCare Insurance Company

39.42%

MHS Health Wisconsin

33.33%

Molina HealthCare of Wisconsin, Inc.

43.31%

My Choice Wisconsin (MCW)

58.64%

Network Health Plan

40.39%

Quartz

35.77%

Security Health Plan of Wisconsin

34.39%

United Health Care Community Plan (UHC)

31.63%



Complete

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

0059

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

54.26%

Chorus Community Health Plans (CCHP)

52.80%

Dean Health Plan

52.36%

Group Health Cooperative of Eau Claire

57.66%

Group Health Cooperative of South Central Wisconsin

48.15%

Independent Care Health Plan (iCare)

41.85%

MercyCare Insurance Company

49.39%

MHS Health Wisconsin

54.99%

Molina HealthCare of Wisconsin, Inc.

49.64%

My Choice Wisconsin (MCW)

34.31%

Network Health Plan

50.61%

Quartz

49.64%

Security Health Plan of Wisconsin

56.34%

United Health Care Community Plan (UHC)

60.58%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) -
Expected Readmission Rate - 18-44**

68 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

**D2.VII.3 National Quality
Forum (NQF) number**

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting
period: Date range**

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

8.54%

Chorus Community Health Plans (CCHP)

7.78%

Dean Health Plan

7.84%

Group Health Cooperative of Eau Claire

8.52%

Group Health Cooperative of South Central Wisconsin

8.28%

Independent Care Health Plan (iCare)

8.26%

MercyCare Insurance Company

8.19%

MHS Health Wisconsin

8.51%

Molina HealthCare of Wisconsin, Inc.

7.97%

My Choice Wisconsin (MCW)

8.63%

Network Health Plan

8.54%

Quartz

7.76%

Security Health Plan of Wisconsin

8.05%

United Health Care Community Plan (UHC)

8.62%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) -
Expected Readmission Rate - 45-54**

69 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

**D2.VII.3 National Quality
Forum (NQF) number**

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs
Program-specific rate

D2.VII.6 Measure Set
Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting
period: Date range**
No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

10.16%

Chorus Community Health Plans (CCHP)

9.46%

Dean Health Plan

9.55%

Group Health Cooperative of Eau Claire

9.84%

Group Health Cooperative of South Central Wisconsin

10.28%

Independent Care Health Plan (iCare)

9.08%

MercyCare Insurance Company

9.71%

MHS Health Wisconsin

10.20%

Molina HealthCare of Wisconsin, Inc.

9.53%

My Choice Wisconsin (MCW)

10.32%

Network Health Plan

10.65%

Quartz

9.20%

Security Health Plan of Wisconsin

9.57%

United Health Care Community Plan (UHC)

10.30%



Complete

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results**Anthem Blue Cross and Blue Shield**

11.26%

Chorus Community Health Plans (CCHP)

10.37%

Dean Health Plan

10.31%

Group Health Cooperative of Eau Claire

11.58%

Group Health Cooperative of South Central Wisconsin

9.74%

Independent Care Health Plan (iCare)

10.71%

MercyCare Insurance Company

9.88%

MHS Health Wisconsin

11.77%

Molina HealthCare of Wisconsin, Inc.

10.39%

My Choice Wisconsin (MCW)

11.56%

Network Health Plan

11.88%

Quartz

10.23%

Security Health Plan of Wisconsin

10.68%

United Health Care Community Plan (UHC)

10.94%



Complete

D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Observed Readmission Rate - 18-44

71 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

8.46%

Chorus Community Health Plans (CCHP)

8.14%

Dean Health Plan

6.76%

Group Health Cooperative of Eau Claire

7.64%

Group Health Cooperative of South Central Wisconsin

3.49%

Independent Care Health Plan (iCare)

7.89%

MercyCare Insurance Company

8.15%

MHS Health Wisconsin

7.49%

Molina HealthCare of Wisconsin, Inc.

6.99%

My Choice Wisconsin (MCW)

8.90%

Network Health Plan

8.70%

Quartz

7.67%

Security Health Plan of Wisconsin

6.87%

United Health Care Community Plan (UHC)

8.32%



Complete

**D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) -
Observed Readmission Rate - 18-64 Total**

72 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

**D2.VII.3 National Quality
Forum (NQF) number**

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting
period: Date range**

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

8.91%

Chorus Community Health Plans (CCHP)

8.59%

Dean Health Plan

6.88%

Group Health Cooperative of Eau Claire

7.29%

Group Health Cooperative of South Central Wisconsin

4.52%

Independent Care Health Plan (iCare)

7.66%

MercyCare Insurance Company

8.98%

MHS Health Wisconsin

10.34%

Molina HealthCare of Wisconsin, Inc.

7.25%

My Choice Wisconsin (MCW)

9.34%

Network Health Plan

10.32%

Quartz

8.26%

Security Health Plan of Wisconsin

7.83%

United Health Care Community Plan (UHC)

7.76%



Complete

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

10.68%

Chorus Community Health Plans (CCHP)

9.47%

Dean Health Plan

6.84%

Group Health Cooperative of Eau Claire

7.45%

Group Health Cooperative of South Central Wisconsin

9.52%

Independent Care Health Plan (iCare)

6.42%

MercyCare Insurance Company

11.96%

MHS Health Wisconsin

13.48%

Molina HealthCare of Wisconsin, Inc.

6.52%

My Choice Wisconsin (MCW)

9.43%

Network Health Plan

15.51%

Quartz

7.84%

Security Health Plan of Wisconsin

9.00%

United Health Care Community Plan (UHC)

7.19%



Complete

D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Observed Readmission Rate - 55-64

74 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

8.25%

Chorus Community Health Plans (CCHP)

9.91%

Dean Health Plan

7.33%

Group Health Cooperative of Eau Claire

6.21%

Group Health Cooperative of South Central Wisconsin

0.00%

Independent Care Health Plan (iCare)

8.25%

MercyCare Insurance Company

7.89%

MHS Health Wisconsin

15.04%

Molina HealthCare of Wisconsin, Inc.

9.06%

My Choice Wisconsin (MCW)

11.67%

Network Health Plan

9.69%

Quartz

10.74%

Security Health Plan of Wisconsin

9.27%

United Health Care Community Plan (UHC)

6.55%



Complete

D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Outlier Rate - 18-44 75 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

30.64%

Chorus Community Health Plans (CCHP)

40.77%

Dean Health Plan

35.87%

Group Health Cooperative of Eau Claire

28.42%

Group Health Cooperative of South Central Wisconsin

41.10%

Independent Care Health Plan (iCare)

43.81%

MercyCare Insurance Company

40.82%

MHS Health Wisconsin

36.27%

Molina HealthCare of Wisconsin, Inc.

36.63%

My Choice Wisconsin (MCW)

30.82%

Network Health Plan

23.61%

Quartz

35.40%

Security Health Plan of Wisconsin

34.85%

United Health Care Community Plan (UHC)

39.12%



Complete

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results**Anthem Blue Cross and Blue Shield**

9.40%

Chorus Community Health Plans (CCHP)

8.39%

Dean Health Plan

8.65%

Group Health Cooperative of Eau Claire

9.47%

Group Health Cooperative of South Central Wisconsin

9.08%

Independent Care Health Plan (iCare)

8.92%

MercyCare Insurance Company

8.86%

MHS Health Wisconsin

9.53%

Molina HealthCare of Wisconsin, Inc.

8.66%

My Choice Wisconsin (MCW)

9.34%

Network Health Plan

9.63%

Quartz

8.50%

Security Health Plan of Wisconsin

8.95%

United Health Care Community Plan (UHC)

9.39%



Complete

D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Outlier Rate - 45-54 77 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

41.81%

Chorus Community Health Plans (CCHP)

29.02%

Dean Health Plan

32.26%

Group Health Cooperative of Eau Claire

42.25%

Group Health Cooperative of South Central Wisconsin

0.00%

Independent Care Health Plan (iCare)

74.47%

MercyCare Insurance Company

85.71%

MHS Health Wisconsin

33.02%

Molina HealthCare of Wisconsin, Inc.

39.47%

My Choice Wisconsin (MCW)

48.19%

Network Health Plan

15.46%

Quartz

32.26%

Security Health Plan of Wisconsin

39.84%

United Health Care Community Plan (UHC)

52.04%



Complete

D2.VII.1 Measure Name: Plan All-Cause Readmissions (PCR-AD) - Outlier Rate - 55-64 78 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

26.86%

Chorus Community Health Plans (CCHP)

19.92%

Dean Health Plan

8.93%

Group Health Cooperative of Eau Claire

46.05%

Group Health Cooperative of South Central Wisconsin

41.67%

Independent Care Health Plan (iCare)

50.85%

MercyCare Insurance Company

89.29%

MHS Health Wisconsin

16.30%

Molina HealthCare of Wisconsin, Inc.

19.70%

My Choice Wisconsin (MCW)

57.69%

Network Health Plan

26.60%

Quartz

35.90%

Security Health Plan of Wisconsin

30.93%

United Health Care Community Plan (UHC)

33.33%



Complete

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1768

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results**Anthem Blue Cross and Blue Shield**

32.34%

Chorus Community Health Plans (CCHP)

36.42%

Dean Health Plan

30.86%

Group Health Cooperative of Eau Claire

35.24%

Group Health Cooperative of South Central Wisconsin

30.77%

Independent Care Health Plan (iCare)

51.69%

MercyCare Insurance Company

59.01%

MHS Health Wisconsin

31.79%

Molina HealthCare of Wisconsin, Inc.

34.40%

My Choice Wisconsin (MCW)

37.47%

Network Health Plan

22.56%

Quartz

34.86%

Security Health Plan of Wisconsin

34.94%

United Health Care Community Plan (UHC)

40.51%



Complete

D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) - 12-18 Years 80 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

57.20%

Chorus Community Health Plans (CCHP)

72.25%

Dean Health Plan

68.00%

Group Health Cooperative of Eau Claire

68.67%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

59.52%

MHS Health Wisconsin

82.54%

Molina HealthCare of Wisconsin, Inc.

64.57%

My Choice Wisconsin (MCW)

Null

Network Health Plan

87.50%

Quartz

68.97%

Security Health Plan of Wisconsin

70.63%

United Health Care Community Plan (UHC)

70.11%



Complete

D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) - 19-50 Years 81 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2024 - 12/31/2024

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

53.99%

Chorus Community Health Plans (CCHP)

68.47%

Dean Health Plan

54.45%

Group Health Cooperative of Eau Claire

63.31%

Group Health Cooperative of South Central Wisconsin

59.38%

Independent Care Health Plan (iCare)

58.00%

MercyCare Insurance Company

59.13%

MHS Health Wisconsin

68.28%

Molina HealthCare of Wisconsin, Inc.

60.15%

My Choice Wisconsin (MCW)

65.38%

Network Health Plan

62.33%

Quartz

50.37%

Security Health Plan of Wisconsin

57.92%

United Health Care Community Plan (UHC)

60.23%



Complete

D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) - 5-11 Years 82 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set
Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

64.56%

Chorus Community Health Plans (CCHP)

71.38%

Dean Health Plan

79.83%

Group Health Cooperative of Eau Claire

85.33%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

64.29%

MercyCare Insurance Company

Null

MHS Health Wisconsin

85.19%

Molina HealthCare of Wisconsin, Inc.

60.63%

My Choice Wisconsin (MCW)

83.78%

Network Health Plan

80.60%

Quartz

82.20%

Security Health Plan of Wisconsin

89.00%

United Health Care Community Plan (UHC)

74.46%



Complete

D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) - Total

83 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

56.87%

Chorus Community Health Plans (CCHP)

70.55%

Dean Health Plan

62.91%

Group Health Cooperative of Eau Claire

67.93%

Group Health Cooperative of South Central Wisconsin

68.52%

Independent Care Health Plan (iCare)

58.41%

MercyCare Insurance Company

60.38%

MHS Health Wisconsin

72.41%

Molina HealthCare of Wisconsin, Inc.

61.31%

My Choice Wisconsin (MCW)

71.37%

Network Health Plan

70.00%

Quartz

61.55%

Security Health Plan of Wisconsin

65.99%

United Health Care Community Plan (UHC)

64.76%



Complete

D2.VII.1 Measure Name: Asthma Medication Ratio (AMR) -51-64 Years 84 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

1800

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

60.96%

Chorus Community Health Plans (CCHP)

75.42%

Dean Health Plan

68.09%

Group Health Cooperative of Eau Claire

70.24%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

59.32%

MercyCare Insurance Company

Null

MHS Health Wisconsin

66.67%

Molina HealthCare of Wisconsin, Inc.

63.38%

My Choice Wisconsin (MCW)

Null

Network Health Plan

74.65%

Quartz

69.35%

Security Health Plan of Wisconsin

70.00%

United Health Care Community Plan (UHC)

66.12%



Complete

D2.VII.1 Measure Name: Ambulatory Care: Emergency Department (ED) Visits (AMB-CH) - ages 10-19 15 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

395.49

Chorus Community Health Plans (CCHP)

403.96

Dean Health Plan

438.18

Group Health Cooperative of Eau Claire

351.48

Group Health Cooperative of South Central Wisconsin

294.09

Independent Care Health Plan (iCare)

391.41

MercyCare Insurance Company

418.86

MHS Health Wisconsin

411.27

Molina HealthCare of Wisconsin, Inc.

395.47

My Choice Wisconsin (MCW)

379.67

Network Health Plan

377.01

Quartz

453.79

Security Health Plan of Wisconsin

398.81

United Health Care Community Plan (UHC)

323.45



Complete

D2.VII.1 Measure Name: Ambulatory Care: Emergency Department (ED) Visits (AMB-CH) - Less Than 1 5 / 152

D2.VII.2 Measure Domain

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

1189.09

Chorus Community Health Plans (CCHP)

1362.52

Dean Health Plan

1292.82

Group Health Cooperative of Eau Claire

1099.73

Group Health Cooperative of South Central Wisconsin

1187.47

Independent Care Health Plan (iCare)

1243.54

MercyCare Insurance Company

1100.81

MHS Health Wisconsin

1327.67

Molina HealthCare of Wisconsin, Inc.

1379.03

My Choice Wisconsin (MCW)

1330.72

Network Health Plan

1245.24

Quartz

1265.71

Security Health Plan of Wisconsin

1107.53

United Health Care Community Plan (UHC)



Complete

D2.VII.1 Measure Name: Ambulatory Care: Emergency Department (ED) Visits (AMB-CH) -ages 1-9 / 152**D2.VII.2 Measure Domain**

Care of acute and chronic conditions

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results**Anthem Blue Cross and Blue Shield**

543.88

Chorus Community Health Plans (CCHP)

572.95

Dean Health Plan

576.99

Group Health Cooperative of Eau Claire

446.62

Group Health Cooperative of South Central Wisconsin

477.33

Independent Care Health Plan (iCare)

615.70

MercyCare Insurance Company

530.76

MHS Health Wisconsin

618.34

Molina HealthCare of Wisconsin, Inc.

568.00

My Choice Wisconsin (MCW)

563.02

Network Health Plan

555.08

Quartz

593.38

Security Health Plan of Wisconsin

491.87

United Health Care Community Plan (UHC)

451.44



Complete

D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 11-14

88 / 152

D2.VII.2 Measure Domain

Dental and oral health services

D2.VII.3 National Quality Forum (NQF) number

1388

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

38.95%

Chorus Community Health Plans (CCHP)

53.54%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

25.69%

MercyCare Insurance Company

Null

MHS Health Wisconsin

37.38%

Molina HealthCare of Wisconsin, Inc.

52.27%

My Choice Wisconsin (MCW)

23.11%

Network Health Plan

39.31%

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

38.50%



Complete

D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 15-18

89 / 152

D2.VII.2 Measure Domain

Dental and oral health services

D2.VII.3 National Quality Forum (NQF) number

1388

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

29.55%

Chorus Community Health Plans (CCHP)

44.62%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

18.55%

MercyCare Insurance Company

Null

MHS Health Wisconsin

25.57%

Molina HealthCare of Wisconsin, Inc.

45.34%

My Choice Wisconsin (MCW)

20.30%

Network Health Plan

27.47%

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

30.96%

D2.VII.2 Measure Domain

Dental and oral health services

D2.VII.3 National Quality Forum (NQF) number

1388

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

20.57%

Chorus Community Health Plans (CCHP)

27.59%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

11.17%

MercyCare Insurance Company

Null

MHS Health Wisconsin

16.51%

Molina HealthCare of Wisconsin, Inc.

27.55%

My Choice Wisconsin (MCW)

9.86%

Network Health Plan

18.11%

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

22.97%



Complete

D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 2-3

91 / 152

D2.VII.2 Measure Domain

Dental and oral health services

D2.VII.3 National Quality Forum (NQF) number

1388

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

19.69%

Chorus Community Health Plans (CCHP)

28.85%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

14.40%

MercyCare Insurance Company

Null

MHS Health Wisconsin

21.23%

Molina HealthCare of Wisconsin, Inc.

43.55%

My Choice Wisconsin (MCW)

12.73%

Network Health Plan

21.11%

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

21.26%



Complete

D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 4-6

92 / 152

D2.VII.2 Measure Domain

Dental and oral health services

D2.VII.3 National Quality Forum (NQF) number

1388

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

42.84%

Chorus Community Health Plans (CCHP)

54.74%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

32.04%

MercyCare Insurance Company

Null

MHS Health Wisconsin

45.70%

Molina HealthCare of Wisconsin, Inc.

56.87%

My Choice Wisconsin (MCW)

29.06%

Network Health Plan

43.71%

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

45.44%



Complete

D2.VII.1 Measure Name: Annual Dental Visit (ADV) ages 7-10

93 / 152

D2.VII.2 Measure Domain

Dental and oral health services

D2.VII.3 National Quality Forum (NQF) number

1388

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results**Anthem Blue Cross and Blue Shield**

46.90%

Chorus Community Health Plans (CCHP)

60.06%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

31.99%

MercyCare Insurance Company

Null

MHS Health Wisconsin

46.86%

Molina HealthCare of Wisconsin, Inc.

59.41%

My Choice Wisconsin (MCW)

31.22%

Network Health Plan

49.08%

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

47.33%



Complete

D2.VII.1 Measure Name: Annual Dental Visit (ADV) Total

94 / 152

D2.VII.2 Measure Domain

Dental and oral health services

D2.VII.3 National Quality Forum (NQF) number

1388

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

35.73%

Chorus Community Health Plans (CCHP)

48.89%

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

24.22%

MercyCare Insurance Company

Null

MHS Health Wisconsin

34.69%

Molina HealthCare of Wisconsin, Inc.

50.31%

My Choice Wisconsin (MCW)

22.87%

Network Health Plan

35.66%

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

36.49%



Complete

D2.VII.1 Measure Name: Coordination of Care

95 / 152

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

93.00%

Chorus Community Health Plans (CCHP)

92.30%

Dean Health Plan

85.50%

Group Health Cooperative of Eau Claire

87.10%

Group Health Cooperative of South Central Wisconsin

94.20%

Independent Care Health Plan (iCare)

92.90%

MercyCare Insurance Company

84.40%

MHS Health Wisconsin

93.30%

Molina HealthCare of Wisconsin, Inc.

90.00%

My Choice Wisconsin (MCW)

80.00%

Network Health Plan

78.00%

Quartz

88.60%

Security Health Plan of Wisconsin

89.90%

United Health Care Community Plan (UHC)

84.50%



Complete

D2.VII.1 Measure Name: Customer Service

96 / 152

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

85.20%

Chorus Community Health Plans (CCHP)

81.00%

Dean Health Plan

88.00%

Group Health Cooperative of Eau Claire

95.70%

Group Health Cooperative of South Central Wisconsin

83.70%

Independent Care Health Plan (iCare)

85.90%

MercyCare Insurance Company

85.90%

MHS Health Wisconsin

91.10%

Molina HealthCare of Wisconsin, Inc.

88.20%

My Choice Wisconsin (MCW)

82.90%

Network Health Plan

83.30%

Quartz

86.60%

Security Health Plan of Wisconsin

94.50%

United Health Care Community Plan (UHC)

89.40%



Complete

D2.VII.1 Measure Name: Ease of Filling Out Forms

97 / 152

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

97.40%

Chorus Community Health Plans (CCHP)

95.00%

Dean Health Plan

95.60%

Group Health Cooperative of Eau Claire

97.50%

Group Health Cooperative of South Central Wisconsin

97.10%

Independent Care Health Plan (iCare)

98.50%

MercyCare Insurance Company

98.40%

MHS Health Wisconsin

97.50%

Molina HealthCare of Wisconsin, Inc.

93.60%

My Choice Wisconsin (MCW)

95.50%

Network Health Plan

97.40%

Quartz

96.70%

Security Health Plan of Wisconsin

97.70%

United Health Care Community Plan (UHC)

99.00%

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

88.30%

Chorus Community Health Plans (CCHP)

87.90%

Dean Health Plan

79.90%

Group Health Cooperative of Eau Claire

87.50%

Group Health Cooperative of South Central Wisconsin

84.80%

Independent Care Health Plan (iCare)

92.90%

MercyCare Insurance Company

86.80%

MHS Health Wisconsin

86.90%

Molina HealthCare of Wisconsin, Inc.

81.00%

My Choice Wisconsin (MCW)

84.50%

Network Health Plan

87.90%

Quartz

87.60%

Security Health Plan of Wisconsin

86.70%

United Health Care Community Plan (UHC)

86.80%



Complete

D2.VII.1 Measure Name: Getting Needed Care

99 / 152

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

85.3%

Chorus Community Health Plans (CCHP)

82.40%

Dean Health Plan

76.10%

Group Health Cooperative of Eau Claire

83.10%

Group Health Cooperative of South Central Wisconsin

75.80%

Independent Care Health Plan (iCare)

76.20%

MercyCare Insurance Company

84.90%

MHS Health Wisconsin

83.10%

Molina HealthCare of Wisconsin, Inc.

74.40%

My Choice Wisconsin (MCW)

73.10%

Network Health Plan

85.10%

Quartz

79.50%

Security Health Plan of Wisconsin

85.30%

United Health Care Community Plan (UHC)

84.40%



Complete

D2.VII.1 Measure Name: How Well Doctors Communicate

100 / 152

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

93.20%

Chorus Community Health Plans (CCHP)

94.30%

Dean Health Plan

96.20%

Group Health Cooperative of Eau Claire

97.80%

Group Health Cooperative of South Central Wisconsin

96.50%

Independent Care Health Plan (iCare)

92.20%

MercyCare Insurance Company

96.60%

MHS Health Wisconsin

94.60%

Molina HealthCare of Wisconsin, Inc.

92.60%

My Choice Wisconsin (MCW)

94.90%

Network Health Plan

95.60%

Quartz

95.80%

Security Health Plan of Wisconsin

94.70%

United Health Care Community Plan (UHC)

97.60%



Complete

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

83.60%

Chorus Community Health Plans (CCHP)

90.40%

Dean Health Plan

89.00%

Group Health Cooperative of Eau Claire

83.90%

Group Health Cooperative of South Central Wisconsin

82.70%

Independent Care Health Plan (iCare)

88.40%

MercyCare Insurance Company

86.20%

MHS Health Wisconsin

90.10%

Molina HealthCare of Wisconsin, Inc.

87.70%

My Choice Wisconsin (MCW)

83.50%

Network Health Plan

88.60%

Quartz

84.30%

Security Health Plan of Wisconsin

84.20%

United Health Care Community Plan (UHC)

86.90%



Complete

D2.VII.1 Measure Name: Rating of Health Plan

102 / 152

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

85.60%

Chorus Community Health Plans (CCHP)

89.30%

Dean Health Plan

89.00%

Group Health Cooperative of Eau Claire

88.30%

Group Health Cooperative of South Central Wisconsin

80.70%

Independent Care Health Plan (iCare)

86.60%

MercyCare Insurance Company

83.90%

MHS Health Wisconsin

84.20%

Molina HealthCare of Wisconsin, Inc.

81.10%

My Choice Wisconsin (MCW)

84.40%

Network Health Plan

81.00%

Quartz

86.90%

Security Health Plan of Wisconsin

87.40%

United Health Care Community Plan (UHC)

83.70%



Complete

D2.VII.1 Measure Name: Rating of Personal Doctor

103 / 152

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

CAHPS version 5.1H
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

87.00%

Chorus Community Health Plans (CCHP)

92.40%

Dean Health Plan

89.70%

Group Health Cooperative of Eau Claire

87.10%

Group Health Cooperative of South Central Wisconsin

92.10%

Independent Care Health Plan (iCare)

91.60%

MercyCare Insurance Company

83.00%

MHS Health Wisconsin

90.30%

Molina HealthCare of Wisconsin, Inc.

89.50%

My Choice Wisconsin (MCW)

90.80%

Network Health Plan

89.30%

Quartz

90.90%

Security Health Plan of Wisconsin

88.60%

United Health Care Community Plan (UHC)

91.00%



Complete

D2.VII.1 Measure Name: Rating of Specialist

104 / 152

D2.VII.2 Measure Domain

Health plan enrollee experience of care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set
CAHPS version 5.1H
child questionnaire

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range
No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

86.80%

Chorus Community Health Plans (CCHP)

89.50%

Dean Health Plan

91.90%

Group Health Cooperative of Eau Claire

93.90%

Group Health Cooperative of South Central Wisconsin

80.00%

Independent Care Health Plan (iCare)

89.50%

MercyCare Insurance Company

83.80%

MHS Health Wisconsin

88.50%

Molina HealthCare of Wisconsin, Inc.

96.30%

My Choice Wisconsin (MCW)

77.40%

Network Health Plan

88.20%

Quartz

88.70%

Security Health Plan of Wisconsin

83.70%

United Health Care Community Plan (UHC)

78.20%



Complete

D2.VII.1 Measure Name: Prenatal and Postpartum Care: Postpartum Care (PPC-AD) - Postpartum Care 105 / 152

D2.VII.2 Measure Domain

Maternal and perinatal health

D2.VII.3 National Quality Forum (NQF) number

1517

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

73.97%

Chorus Community Health Plans (CCHP)

81.51%

Dean Health Plan

81.20%

Group Health Cooperative of Eau Claire

87.35%

Group Health Cooperative of South Central Wisconsin

76.47%

Independent Care Health Plan (iCare)

73.24%

MercyCare Insurance Company

83.70%

MHS Health Wisconsin

86.86%

Molina HealthCare of Wisconsin, Inc.

80.05%

My Choice Wisconsin (MCW)

64.48%

Network Health Plan

78.83%

Quartz

82.92%

Security Health Plan of Wisconsin

81.00%

United Health Care Community Plan (UHC)

83.70%



Complete

D2.VII.1 Measure Name: Prenatal and Postpartum Care: Postpartum Care (PPC-AD) - Timeliness of Prenatal Care 106 / 152

D2.VII.2 Measure Domain

Maternal and perinatal health

D2.VII.3 National Quality Forum (NQF) number

1517

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

82.00%

Chorus Community Health Plans (CCHP)

83.21%

Dean Health Plan

90.40%

Group Health Cooperative of Eau Claire

90.51%

Group Health Cooperative of South Central Wisconsin

91.60%

Independent Care Health Plan (iCare)

77.37%

MercyCare Insurance Company

90.37%

MHS Health Wisconsin

91.48%

Molina HealthCare of Wisconsin, Inc.

86.37%

My Choice Wisconsin (MCW)

63.26%

Network Health Plan

88.81%

Quartz

91.67%

Security Health Plan of Wisconsin

85.30%

United Health Care Community Plan (UHC)

91.24%



Complete

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - (WCC-CH) - BMI percentile (Total) - 3-11 Years

107 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

79.03%

Chorus Community Health Plans (CCHP)

88.49%

Dean Health Plan

89.62%

Group Health Cooperative of Eau Claire

43.59%

Group Health Cooperative of South Central Wisconsin

63.22%

Independent Care Health Plan (iCare)

78.16%

MercyCare Insurance Company

90.40%

MHS Health Wisconsin

69.62%

Molina HealthCare of Wisconsin, Inc.

73.02%

My Choice Wisconsin (MCW)

51.17%

Network Health Plan

73.86%

Quartz

74.88%

Security Health Plan of Wisconsin

79.61%

United Health Care Community Plan (UHC)

79.10%



Complete

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - (WCC-CH) - BMI percentile (Total) 12-17 Years

108 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

75.69%

Chorus Community Health Plans (CCHP)

87.42%

Dean Health Plan

89.91%

Group Health Cooperative of Eau Claire

48.55%

Group Health Cooperative of South Central Wisconsin

54.63%

Independent Care Health Plan (iCare)

70.34%

MercyCare Insurance Company

91.89%

MHS Health Wisconsin

79.47%

Molina HealthCare of Wisconsin, Inc.

69.18%

My Choice Wisconsin (MCW)

42.20%

Network Health Plan

72.79%

Quartz

71.77%

Security Health Plan of Wisconsin

71.62%

United Health Care Community Plan (UHC)

83.22%



Complete

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - (WCC-CH) - BMI percentile (Total) Total Ages

109 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

77.86%

Chorus Community Health Plans (CCHP)

88.08%

Dean Health Plan

89.72%

Group Health Cooperative of Eau Claire

45.26%

Group Health Cooperative of South Central Wisconsin

59.79%

Independent Care Health Plan (iCare)

75.91%

MercyCare Insurance Company

90.95%

MHS Health Wisconsin

73.24%

Molina HealthCare of Wisconsin, Inc.

71.53%

My Choice Wisconsin (MCW)

48.51%

Network Health Plan

73.48%

Quartz

73.73%

Security Health Plan of Wisconsin

76.27%

United Health Care Community Plan (UHC)

80.54%



Complete

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH) - Counseling for Physical Activity (12-17 years)

110 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

59.72%

Chorus Community Health Plans (CCHP)

66.67%

Dean Health Plan

77.06%

Group Health Cooperative of Eau Claire

46.38%

Group Health Cooperative of South Central Wisconsin

19.07%

Independent Care Health Plan (iCare)

34.75%

MercyCare Insurance Company

75.68%

MHS Health Wisconsin

61.59%

Molina HealthCare of Wisconsin, Inc.

41.51%

My Choice Wisconsin (MCW)

4.57%

Network Health Plan

67.35%

Quartz

63.71%

Security Health Plan of Wisconsin

67.57%

United Health Care Community Plan (UHC)

66.43%



Complete

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH) - Counseling for Physical Activity (3-11 years)

111 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

62.55%

Chorus Community Health Plans (CCHP)

66.27%

Dean Health Plan

75.00%

Group Health Cooperative of Eau Claire

55.68%

Group Health Cooperative of South Central Wisconsin

18.45%

Independent Care Health Plan (iCare)

29.35%

MercyCare Insurance Company

66.40%

MHS Health Wisconsin

55.38%

Molina HealthCare of Wisconsin, Inc.

36.90%

My Choice Wisconsin (MCW)

2.37%

Network Health Plan

54.92%

Quartz

70.14%

Security Health Plan of Wisconsin

66.99%

United Health Care Community Plan (UHC)

58.21%

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH) - Counseling for Physical Activity (Total Ages)

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

61.56%

Chorus Community Health Plans (CCHP)

66.42%

Dean Health Plan

75.70%

Group Health Cooperative of Eau Claire

52.55%

Group Health Cooperative of South Central Wisconsin

18.70%

Independent Care Health Plan (iCare)

30.90%

MercyCare Insurance Company

69.85%

MHS Health Wisconsin

57.66%

Molina HealthCare of Wisconsin, Inc.

38.69%

My Choice Wisconsin (MCW)

3.02%

Network Health Plan

59.37%

Quartz

67.76%

Security Health Plan of Wisconsin

67.23%

United Health Care Community Plan (UHC)

61.07%



Complete

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH)- Counseling for Nutrition (12-17 years)

113 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

56.25%

Chorus Community Health Plans (CCHP)

67.92%

Dean Health Plan

75.23%

Group Health Cooperative of Eau Claire

46.38%

Group Health Cooperative of South Central Wisconsin

20.93%

Independent Care Health Plan (iCare)

38.14%

MercyCare Insurance Company

74.32%

MHS Health Wisconsin

65.56%

Molina HealthCare of Wisconsin, Inc.

42.77%

My Choice Wisconsin (MCW)

4.90%

Network Health Plan

66.67%

Quartz

60.48%

Security Health Plan of Wisconsin

68.24%

United Health Care Community Plan (UHC)

69.23%



Complete

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH)- Counseling for Nutrition (3-11 Years)

114 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

69.29%

Chorus Community Health Plans (CCHP)

72.22%

Dean Health Plan

77.83%

Group Health Cooperative of Eau Claire

59.34%

Group Health Cooperative of South Central Wisconsin

20.91%

Independent Care Health Plan (iCare)

49.83%

MercyCare Insurance Company

74.40%

MHS Health Wisconsin

65.38%

Molina HealthCare of Wisconsin, Inc.

44.84%

My Choice Wisconsin (MCW)

4.22%

Network Health Plan

62.50%

Quartz

71.56%

Security Health Plan of Wisconsin

72.33%

United Health Care Community Plan (UHC)

74.25%

D2.VII.1 Measure Name: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-CH)- Counseling for Nutrition (Total Ages)

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0024

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

64.72%

Chorus Community Health Plans (CCHP)

70.56%

Dean Health Plan

76.95%

Group Health Cooperative of Eau Claire

54.99%

Group Health Cooperative of South Central Wisconsin

20.92%

Independent Care Health Plan (iCare)

46.47%

MercyCare Insurance Company

74.37%

MHS Health Wisconsin

65.45%

Molina HealthCare of Wisconsin, Inc.

44.04%

My Choice Wisconsin (MCW)

4.42%

Network Health Plan

63.99%

Quartz

67.46%

Security Health Plan of Wisconsin

70.62%

United Health Care Community Plan (UHC)

72.51%



Complete

D2.VII.1 Measure Name: Cervical Cancer Screening (CCS-AD)

116 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0032

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

68.61%

Chorus Community Health Plans (CCHP)

68.86%

Dean Health Plan

69.81%

Group Health Cooperative of Eau Claire

66.91%

Group Health Cooperative of South Central Wisconsin

63.99%

Independent Care Health Plan (iCare)

53.28%

MercyCare Insurance Company

72.22%

MHS Health Wisconsin

60.58%

Molina HealthCare of Wisconsin, Inc.

64.48%

My Choice Wisconsin (MCW)

45.98%

Network Health Plan

64.72%

Quartz

69.25%

Security Health Plan of Wisconsin

65.69%

United Health Care Community Plan (UHC)

67.88%



Complete

D2.VII.1 Measure Name: Chlamydia Screening in Women Ages 16 to 20^{17 / 152} (CHL-CH)

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0033

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

42.86%

Chorus Community Health Plans (CCHP)

49.94%

Dean Health Plan

43.67%

Group Health Cooperative of Eau Claire

35.74%

Group Health Cooperative of South Central Wisconsin

48.97%

Independent Care Health Plan (iCare)

53.53%

MercyCare Insurance Company

42.93%

MHS Health Wisconsin

46.49%

Molina HealthCare of Wisconsin, Inc.

55.70%

My Choice Wisconsin (MCW)

49.17%

Network Health Plan

41.68%

Quartz

46.24%

Security Health Plan of Wisconsin

38.05%

United Health Care Community Plan (UHC)

38.22%



Complete

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0033

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

58.36%

Chorus Community Health Plans (CCHP)

63.64%

Dean Health Plan

58.72%

Group Health Cooperative of Eau Claire

49.51%

Group Health Cooperative of South Central Wisconsin

65.67%

Independent Care Health Plan (iCare)

65.10%

MercyCare Insurance Company

61.13%

MHS Health Wisconsin

59.57%

Molina HealthCare of Wisconsin, Inc.

70.73%

My Choice Wisconsin (MCW)

60.65%

Network Health Plan

59.77%

Quartz

58.42%

Security Health Plan of Wisconsin

50.85%

United Health Care Community Plan (UHC)

52.26%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Combo 10 119 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

35.04%

Chorus Community Health Plans (CCHP)

29.19%

Dean Health Plan

39.90%

Group Health Cooperative of Eau Claire

29.93%

Group Health Cooperative of South Central Wisconsin

36.77%

Independent Care Health Plan (iCare)

34.06%

MercyCare Insurance Company

22.12%

MHS Health Wisconsin

32.36%

Molina HealthCare of Wisconsin, Inc.

25.69%

My Choice Wisconsin (MCW)

23.84%

Network Health Plan

33.58%

Quartz

33.70%

Security Health Plan of Wisconsin

35.28%

United Health Care Community Plan (UHC)

38.69%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Combo 3 120 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

61.31%

Chorus Community Health Plans (CCHP)

56.44%

Dean Health Plan

66.42%

Group Health Cooperative of Eau Claire

57.91%

Group Health Cooperative of South Central Wisconsin

60.00%

Independent Care Health Plan (iCare)

56.69%

MercyCare Insurance Company

53.37%

MHS Health Wisconsin

56.69%

Molina HealthCare of Wisconsin, Inc.

56.15%

My Choice Wisconsin (MCW)

51.09%

Network Health Plan

57.42%

Quartz

60.62%

Security Health Plan of Wisconsin

65.69%

United Health Care Community Plan (UHC)

67.40%



Complete

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

53.77%

Chorus Community Health Plans (CCHP)

48.54%

Dean Health Plan

58.39%

Group Health Cooperative of Eau Claire

48.66%

Group Health Cooperative of South Central Wisconsin

53.55%

Independent Care Health Plan (iCare)

50.61%

MercyCare Insurance Company

50.24%

MHS Health Wisconsin

50.61%

Molina HealthCare of Wisconsin, Inc.

48.50%

My Choice Wisconsin (MCW)

41.12%

Network Health Plan

51.09%

Quartz

54.62%

Security Health Plan of Wisconsin

58.64%

United Health Care Community Plan (UHC)

60.10%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - DTAP 122 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

67.40%

Chorus Community Health Plans (CCHP)

61.42%

Dean Health Plan

71.53%

Group Health Cooperative of Eau Claire

65.21%

Group Health Cooperative of South Central Wisconsin

64.52%

Independent Care Health Plan (iCare)

63.99%

MercyCare Insurance Company

57.93%

MHS Health Wisconsin

62.53%

Molina HealthCare of Wisconsin, Inc.

62.21%

My Choice Wisconsin (MCW)

62.29%

Network Health Plan

61.31%

Quartz

66.93%

Security Health Plan of Wisconsin

70.56%

United Health Care Community Plan (UHC)

71.53%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Hepatitis A 123 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

77.86%

Chorus Community Health Plans (CCHP)

75.22%

Dean Health Plan

79.81%

Group Health Cooperative of Eau Claire

73.72%

Group Health Cooperative of South Central Wisconsin

76.77%

Independent Care Health Plan (iCare)

73.24%

MercyCare Insurance Company

72.84%

MHS Health Wisconsin

75.67%

Molina HealthCare of Wisconsin, Inc.

76.04%

My Choice Wisconsin (MCW)

67.64%

Network Health Plan

77.13%

Quartz

76.40%

Security Health Plan of Wisconsin

74.70%

United Health Care Community Plan (UHC)

76.89%



Complete

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

86.62%

Chorus Community Health Plans (CCHP)

85.63%

Dean Health Plan

89.54%

Group Health Cooperative of Eau Claire

79.81%

Group Health Cooperative of South Central Wisconsin

87.10%

Independent Care Health Plan (iCare)

79.32%

MercyCare Insurance Company

84.86%

MHS Health Wisconsin

84.67%

Molina HealthCare of Wisconsin, Inc.

86.23%

My Choice Wisconsin (MCW)

86.86%

Network Health Plan

83.94%

Quartz

82.48%

Security Health Plan of Wisconsin

81.27%

United Health Care Community Plan (UHC)

85.16%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - HiB 25 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

77.62%

Chorus Community Health Plans (CCHP)

74.23%

Dean Health Plan

77.86%

Group Health Cooperative of Eau Claire

76.16%

Group Health Cooperative of South Central Wisconsin

67.74%

Independent Care Health Plan (iCare)

70.56%

MercyCare Insurance Company

72.84%

MHS Health Wisconsin

75.43%

Molina HealthCare of Wisconsin, Inc.

74.63%

My Choice Wisconsin (MCW)

63.50%

Network Health Plan

74.70%

Quartz

74.59%

Security Health Plan of Wisconsin

78.83%

United Health Care Community Plan (UHC)

77.86%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Influenza 126 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

42.09%

Chorus Community Health Plans (CCHP)

38.31%

Dean Health Plan

48.42%

Group Health Cooperative of Eau Claire

40.63%

Group Health Cooperative of South Central Wisconsin

50.97%

Independent Care Health Plan (iCare)

43.31%

MercyCare Insurance Company

28.85%

MHS Health Wisconsin

40.15%

Molina HealthCare of Wisconsin, Inc.

34.35%

My Choice Wisconsin (MCW)

33.82%

Network Health Plan

42.82%

Quartz

43.17%

Security Health Plan of Wisconsin

43.07%

United Health Care Community Plan (UHC)

45.26%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - IPV²⁷ / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set
Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

84.67%

Chorus Community Health Plans (CCHP)

81.04%

Dean Health Plan

86.37%

Group Health Cooperative of Eau Claire

78.59%

Group Health Cooperative of South Central Wisconsin

80.00%

Independent Care Health Plan (iCare)

79.56%

MercyCare Insurance Company

76.68%

MHS Health Wisconsin

81.27%

Molina HealthCare of Wisconsin, Inc.

81.20%

My Choice Wisconsin (MCW)

75.18%

Network Health Plan

79.32%

Quartz

81.61%

Security Health Plan of Wisconsin

80.29%

United Health Care Community Plan (UHC)

83.21%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - MMR 128 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

80.29%

Chorus Community Health Plans (CCHP)

82.06%

Dean Health Plan

83.21%

Group Health Cooperative of Eau Claire

79.32%

Group Health Cooperative of South Central Wisconsin

80.65%

Independent Care Health Plan (iCare)

80.54%

MercyCare Insurance Company

79.81%

MHS Health Wisconsin

80.54%

Molina HealthCare of Wisconsin, Inc.

80.31%

My Choice Wisconsin (MCW)

79.81%

Network Health Plan

78.83%

Quartz

80.03%

Security Health Plan of Wisconsin

79.81%

United Health Care Community Plan (UHC)

82.48%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - Pneumococcal Conjugate 129 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

65.94%

Chorus Community Health Plans (CCHP)

63.67%

Dean Health Plan

73.24%

Group Health Cooperative of Eau Claire

65.45%

Group Health Cooperative of South Central Wisconsin

63.23%

Independent Care Health Plan (iCare)

64.23%

MercyCare Insurance Company

67.79%

MHS Health Wisconsin

63.99%

Molina HealthCare of Wisconsin, Inc.

62.65%

My Choice Wisconsin (MCW)

66.67%

Network Health Plan

63.99%

Quartz

66.06%

Security Health Plan of Wisconsin

70.07%

United Health Care Community Plan (UHC)

71.78%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - 130 / 152

Rotavirus

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

62.53%

Chorus Community Health Plans (CCHP)

61.39%

Dean Health Plan

70.07%

Group Health Cooperative of Eau Claire

61.07%

Group Health Cooperative of South Central Wisconsin

67.74%

Independent Care Health Plan (iCare)

62.04%

MercyCare Insurance Company

74.28%

MHS Health Wisconsin

63.26%

Molina HealthCare of Wisconsin, Inc.

59.91%

My Choice Wisconsin (MCW)

56.93%

Network Health Plan

61.80%

Quartz

66.38%

Security Health Plan of Wisconsin

67.40%

United Health Care Community Plan (UHC)

69.34%



Complete

D2.VII.1 Measure Name: Childhood Immunization Status (CIS-CH) - VZV 1 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0038

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

79.56%

Chorus Community Health Plans (CCHP)

81.04%

Dean Health Plan

82.48%

Group Health Cooperative of Eau Claire

77.13%

Group Health Cooperative of South Central Wisconsin

80.00%

Independent Care Health Plan (iCare)

78.35%

MercyCare Insurance Company

79.81%

MHS Health Wisconsin

79.08%

Molina HealthCare of Wisconsin, Inc.

80.24%

My Choice Wisconsin (MCW)

79.56%

Network Health Plan

78.10%

Quartz

79.24%

Security Health Plan of Wisconsin

74.45%

United Health Care Community Plan (UHC)

80.05%



D2.VII.1 Measure Name: Well-Child Visits in the First 30 Months of Life (W30-CH) - (15 Months-30 Months)

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1392

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

64.15%

Chorus Community Health Plans (CCHP)

63.75%

Dean Health Plan

65.30%

Group Health Cooperative of Eau Claire

60.48%

Group Health Cooperative of South Central Wisconsin

53.49%

Independent Care Health Plan (iCare)

60.85%

MercyCare Insurance Company

48.67%

MHS Health Wisconsin

62.67%

Molina HealthCare of Wisconsin, Inc.

63.46%

My Choice Wisconsin (MCW)

54.96%

Network Health Plan

62.10%

Quartz

58.37%

Security Health Plan of Wisconsin

70.91%

United Health Care Community Plan (UHC)

62.88%



Complete

D2.VII.1 Measure Name: Well-Child Visits in the First 30 Months of Life (W30-CH) - (First 15 Months) 133 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1392

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

58.84%

Chorus Community Health Plans (CCHP)

59.76%

Dean Health Plan

51.99%

Group Health Cooperative of Eau Claire

55.42%

Group Health Cooperative of South Central Wisconsin

45.11%

Independent Care Health Plan (iCare)

58.03%

MercyCare Insurance Company

58.11%

MHS Health Wisconsin

51.47%

Molina HealthCare of Wisconsin, Inc.

55.34%

My Choice Wisconsin (MCW)

52.09%

Network Health Plan

51.88%

Quartz

45.52%

Security Health Plan of Wisconsin

68.19%

United Health Care Community Plan (UHC)

58.27%



Complete

D2.VII.1 Measure Name: Immunizations for Adolescents (IMA-CH) - Combo 1 134 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1407

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

76.16%

Chorus Community Health Plans (CCHP)

76.16%

Dean Health Plan

77.86%

Group Health Cooperative of Eau Claire

69.83%

Group Health Cooperative of South Central Wisconsin

78.21%

Independent Care Health Plan (iCare)

66.95%

MercyCare Insurance Company

79.37%

MHS Health Wisconsin

67.65%

Molina HealthCare of Wisconsin, Inc.

69.59%

My Choice Wisconsin (MCW)

70.23%

Network Health Plan

70.07%

Quartz

73.96%

Security Health Plan of Wisconsin

72.42%

United Health Care Community Plan (UHC)

73.19%

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1407

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

33.33%

Chorus Community Health Plans (CCHP)

40.39%

Dean Health Plan

42.34%

Group Health Cooperative of Eau Claire

33.33%

Group Health Cooperative of South Central Wisconsin

47.44%

Independent Care Health Plan (iCare)

27.01%

MercyCare Insurance Company

33.42%

MHS Health Wisconsin

32.35%

Molina HealthCare of Wisconsin, Inc.

38.20%

My Choice Wisconsin (MCW)

31.33%

Network Health Plan

32.36%

Quartz

41.22%

Security Health Plan of Wisconsin

36.79%

United Health Care Community Plan (UHC)

33.84%



Complete

**D2.VII.1 Measure Name: Immunizations for Adolescents (IMA-CH) - 136 / 152
Combo Tdap/TD**

D2.VII.2 Measure Domain

Primary care access and preventative care

**D2.VII.3 National Quality
Forum (NQF) number**

1407

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting
period: Date range**

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

83.94%

Chorus Community Health Plans (CCHP)

83.45%

Dean Health Plan

86.62%

Group Health Cooperative of Eau Claire

81.75%

Group Health Cooperative of South Central Wisconsin

88.46%

Independent Care Health Plan (iCare)

73.28%

MercyCare Insurance Company

85.64%

MHS Health Wisconsin

78.37%

Molina HealthCare of Wisconsin, Inc.

74.45%

My Choice Wisconsin (MCW)

77.28%

Network Health Plan

80.29%

Quartz

81.55%

Security Health Plan of Wisconsin

82.56%

United Health Care Community Plan (UHC)

81.85%



Complete

D2.VII.1 Measure Name: Immunizations for Adolescents (IMA-CH) - HPV 7 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1407

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

34.31%

Chorus Community Health Plans (CCHP)

41.12%

Dean Health Plan

42.58%

Group Health Cooperative of Eau Claire

34.31%

Group Health Cooperative of South Central Wisconsin

47.44%

Independent Care Health Plan (iCare)

27.59%

MercyCare Insurance Company

34.99%

MHS Health Wisconsin

33.16%

Molina HealthCare of Wisconsin, Inc.

38.69%

My Choice Wisconsin (MCW)

31.85%

Network Health Plan

33.09%

Quartz

42.04%

Security Health Plan of Wisconsin

38.27%

United Health Care Community Plan (UHC)

34.72%



Complete

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1407

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

77.13%

Chorus Community Health Plans (CCHP)

76.64%

Dean Health Plan

78.35%

Group Health Cooperative of Eau Claire

70.56%

Group Health Cooperative of South Central Wisconsin

79.49%

Independent Care Health Plan (iCare)

67.53%

MercyCare Insurance Company

80.16%

MHS Health Wisconsin

68.47%

Molina HealthCare of Wisconsin, Inc.

70.56%

My Choice Wisconsin (MCW)

71.54%

Network Health Plan

70.56%

Quartz

74.78%

Security Health Plan of Wisconsin

73.34%

United Health Care Community Plan (UHC)

73.83%



Complete

D2.VII.1 Measure Name: Child and Adolescent Well-Care Visits (WCV- 139 / 152 CH) - Ages 12-17

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1516

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

42.28%

Chorus Community Health Plans (CCHP)

51.16%

Dean Health Plan

47.14%

Group Health Cooperative of Eau Claire

42.85%

Group Health Cooperative of South Central Wisconsin

44.11%

Independent Care Health Plan (iCare)

38.74%

MercyCare Insurance Company

43.67%

MHS Health Wisconsin

42.07%

Molina HealthCare of Wisconsin, Inc.

47.14%

My Choice Wisconsin (MCW)

34.35%

Network Health Plan

45.52%

Quartz

40.15%

Security Health Plan of Wisconsin

51.18%

United Health Care Community Plan (UHC)

44.35%



Complete

D2.VII.1 Measure Name: Child and Adolescent Well-Care Visits (WCV- 140 / 152 CH) - Ages 18-21

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1516

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

21.96%

Chorus Community Health Plans (CCHP)

26.15%

Dean Health Plan

24.63%

Group Health Cooperative of Eau Claire

18.23%

Group Health Cooperative of South Central Wisconsin

23.23%

Independent Care Health Plan (iCare)

18.71%

MercyCare Insurance Company

20.60%

MHS Health Wisconsin

22.63%

Molina HealthCare of Wisconsin, Inc.

26.63%

My Choice Wisconsin (MCW)

16.47%

Network Health Plan

23.12%

Quartz

19.84%

Security Health Plan of Wisconsin

27.20%

United Health Care Community Plan (UHC)

23.49%



Complete

D2.VII.1 Measure Name: Child and Adolescent Well-Care Visits (WCV- 141 / 152 CH) - Ages 3-11

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1516

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results**Anthem Blue Cross and Blue Shield**

53.21%

Chorus Community Health Plans (CCHP)

59.09%

Dean Health Plan

55.03%

Group Health Cooperative of Eau Claire

50.02%

Group Health Cooperative of South Central Wisconsin

45.33%

Independent Care Health Plan (iCare)

53.20%

MercyCare Insurance Company

49.15%

MHS Health Wisconsin

51.31%

Molina HealthCare of Wisconsin, Inc.

54.74%

My Choice Wisconsin (MCW)

45.52%

Network Health Plan

52.43%

Quartz

46.30%

Security Health Plan of Wisconsin

59.14%

United Health Care Community Plan (UHC)

52.40%



Complete

D2.VII.1 Measure Name: Child and Adolescent Well-Care Visits (WCV- 142 / 152 CH) - Total

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

1516

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Child Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

44.81%

Chorus Community Health Plans (CCHP)

50.75%

Dean Health Plan

47.10%

Group Health Cooperative of Eau Claire

42.38%

Group Health Cooperative of South Central Wisconsin

40.86%

Independent Care Health Plan (iCare)

43.93%

MercyCare Insurance Company

42.15%

MHS Health Wisconsin

43.21%

Molina HealthCare of Wisconsin, Inc.

47.61%

My Choice Wisconsin (MCW)

37.80%

Network Health Plan

45.12%

Quartz

39.62%

Security Health Plan of Wisconsin

50.89%

United Health Care Community Plan (UHC)

44.95%



Complete

D2.VII.1 Measure Name: Breast Cancer Screening (BCS-AD)

143 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

2372

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

54.26%

Chorus Community Health Plans (CCHP)

54.60%

Dean Health Plan

56.32%

Group Health Cooperative of Eau Claire

54.69%

Group Health Cooperative of South Central Wisconsin

51.22%

Independent Care Health Plan (iCare)

48.86%

MercyCare Insurance Company

54.94%

MHS Health Wisconsin

50.89%

Molina HealthCare of Wisconsin, Inc.

53.27%

My Choice Wisconsin (MCW)

35.58%

Network Health Plan

50.25%

Quartz

58.97%

Security Health Plan of Wisconsin

63.09%

United Health Care Community Plan (UHC)

56.85%



Complete

D2.VII.1 Measure Name: Blood Lead Level Screening (LSC)

144 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

HEDIS

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

64.07%

Chorus Community Health Plans (CCHP)

68.86%

Dean Health Plan

65.21%

Group Health Cooperative of Eau Claire

62.77%

Group Health Cooperative of South Central Wisconsin

64.52%

Independent Care Health Plan (iCare)

65.59%

MercyCare Insurance Company

38.22%

MHS Health Wisconsin

64.72%

Molina HealthCare of Wisconsin, Inc.

70.29%

My Choice Wisconsin (MCW)

60.34%

Network Health Plan

65.45%

Quartz

63.09%

Security Health Plan of Wisconsin

70.04%

United Health Care Community Plan (UHC)

67.88%



Complete

**D2.VII.1 Measure Name: Colorectal Cancer Screening (COL-AD), Ages 46⁵ / 152
49**

D2.VII.2 Measure Domain

Primary care access and preventative care

**D2.VII.3 National Quality
Forum (NQF) number**

0034

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting
period: Date range**

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

19.63%

Chorus Community Health Plans (CCHP)

16.20%

Dean Health Plan

25.51%

Group Health Cooperative of Eau Claire

19.56%

Group Health Cooperative of South Central Wisconsin

14.89%

Independent Care Health Plan (iCare)

15.41%

MercyCare Insurance Company

32.73%

MHS Health Wisconsin

16.62%

Molina HealthCare of Wisconsin, Inc.

16.38%

My Choice Wisconsin (MCW)

9.64%

Network Health Plan

17.42%

Quartz

18.67%

Security Health Plan of Wisconsin

22.70%

United Health Care Community Plan (UHC)

20.67%



Complete

D2.VII.1 Measure Name: Colorectal Cancer Screening (COL-AD), Total 146 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0034

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

36.50%

Chorus Community Health Plans (CCHP)

25.63%

Dean Health Plan

43.71%

Group Health Cooperative of Eau Claire

34.33%

Group Health Cooperative of South Central Wisconsin

34.23%

Independent Care Health Plan (iCare)

27.22%

MercyCare Insurance Company

46.79%

MHS Health Wisconsin

29.46%

Molina HealthCare of Wisconsin, Inc.

31.88%

My Choice Wisconsin (MCW)

17.43%

Network Health Plan

31.53%

Quartz

40.53%

Security Health Plan of Wisconsin

44.74%

United Health Care Community Plan (UHC)

37.92%



Complete

D2.VII.1 Measure Name: Colorectal Cancer Screening (COL-AD), Ages 50-75 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0034

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

42.13%

Chorus Community Health Plans (CCHP)

30.38%

Dean Health Plan

50.75%

Group Health Cooperative of Eau Claire

39.35%

Group Health Cooperative of South Central Wisconsin

40.79%

Independent Care Health Plan (iCare)

30.87%

MercyCare Insurance Company

51.44%

MHS Health Wisconsin

33.93%

Molina HealthCare of Wisconsin, Inc.

37.81%

My Choice Wisconsin (MCW)

20.53%

Network Health Plan

36.45%

Quartz

48.23%

Security Health Plan of Wisconsin

51.26%

United Health Care Community Plan (UHC)

43.55%



Complete

D2.VII.1 Measure Name: Chlamydia Screening in Women -Total (CHL- 148 / 152 AD)

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

0033

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

50.91%

Chorus Community Health Plans (CCHP)

55.69%

Dean Health Plan

49.49%

Group Health Cooperative of Eau Claire

40.63%

Group Health Cooperative of South Central Wisconsin

56.99%

Independent Care Health Plan (iCare)

61.38%

MercyCare Insurance Company

51.30%

MHS Health Wisconsin

53.52%

Molina HealthCare of Wisconsin, Inc.

62.54%

My Choice Wisconsin (MCW)

56.40%

Network Health Plan

51.45%

Quartz

51.18%

Security Health Plan of Wisconsin

42.83%

United Health Care Community Plan (UHC)

44.83%



Complete

**D2.VII.1 Measure Name: Avoidance of Antibiotic Treatment for Acute¹⁴⁹ / 152
Bronchitis/Bronchiolitis (AAB) 3mon-17 years**

D2.VII.2 Measure Domain

Primary care access and preventative care

**D2.VII.3 National Quality
Forum (NQF) number**

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting
period: Date range**

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

86.88%

Chorus Community Health Plans (CCHP)

85.03%

Dean Health Plan

86.22%

Group Health Cooperative of Eau Claire

80.21%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

88.30%

MercyCare Insurance Company

92.73%

MHS Health Wisconsin

86.99%

Molina HealthCare of Wisconsin, Inc.

85.68%

My Choice Wisconsin (MCW)

88.38%

Network Health Plan

82.20%

Quartz

86.41%

Security Health Plan of Wisconsin

81.13%

United Health Care Community Plan (UHC)

84.34%



Complete

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

52.57%

Chorus Community Health Plans (CCHP)

41.49%

Dean Health Plan

41.67%

Group Health Cooperative of Eau Claire

47.24%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

50.00%

MercyCare Insurance Company

46.43%

MHS Health Wisconsin

49.41%

Molina HealthCare of Wisconsin, Inc.

51.77%

My Choice Wisconsin (MCW)

50.89%

Network Health Plan

52.55%

Quartz

58.72%

Security Health Plan of Wisconsin

50.00%

United Health Care Community Plan (UHC)

46.64%



Complete

**D2.VII.1 Measure Name: Avoidance of Antibiotic Treatment for Acute¹⁵¹ / 152
Bronchitis/Bronchiolitis (AAB) 65+**

D2.VII.2 Measure Domain

Primary care access and preventative care

**D2.VII.3 National Quality
Forum (NQF) number**

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

**D2.VII.7a Reporting Period and D2.VII.7b Reporting
period: Date range**

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

Null

Chorus Community Health Plans (CCHP)

Null

Dean Health Plan

Null

Group Health Cooperative of Eau Claire

Null

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

Null

MercyCare Insurance Company

Null

MHS Health Wisconsin

Null

Molina HealthCare of Wisconsin, Inc.

Null

My Choice Wisconsin (MCW)

Null

Network Health Plan

Null

Quartz

Null

Security Health Plan of Wisconsin

Null

United Health Care Community Plan (UHC)

Null



Complete

D2.VII.1 Measure Name: Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB) Total 152 / 152

D2.VII.2 Measure Domain

Primary care access and preventative care

D2.VII.3 National Quality Forum (NQF) number

N/A

D2.VII.4 Measure Reporting and D2.VII.5 Programs

Program-specific rate

D2.VII.6 Measure Set

Medicaid Adult Core Set

D2.VII.7a Reporting Period and D2.VII.7b Reporting period: Date range

No, 01/01/2022 - 12/31/2022

D2.VII.8 Measure Description

N/A

Measure results

Anthem Blue Cross and Blue Shield

71.81%

Chorus Community Health Plans (CCHP)

67.78%

Dean Health Plan

68.90%

Group Health Cooperative of Eau Claire

64.76%

Group Health Cooperative of South Central Wisconsin

Null

Independent Care Health Plan (iCare)

72.22%

MercyCare Insurance Company

77.11%

MHS Health Wisconsin

71.12%

Molina HealthCare of Wisconsin, Inc.

71.37%

My Choice Wisconsin (MCW)

74.84%

Network Health Plan

69.79%

Quartz

76.03%

Security Health Plan of Wisconsin

67.28%

United Health Care Community Plan (UHC)

66.67%

Describe sanctions that the state has issued for each plan. Report all known actions across the following domains: sanctions, administrative penalties, corrective action plans, other. Include any pending or unresolved actions.

42 CFR 438.66(e)(2)(viii) specifies that the MCPAR include the results of any sanctions or corrective action plans imposed by the State or other formal or informal intervention with a contracted MCO, PIHP, PAHP, or PCCM entity to improve performance.

Sanction total count:

0 - No sanctions entered

Topic X. Program Integrity

Number	Indicator	Response
D1X.1	<p data-bbox="313 107 711 176">Dedicated program integrity staff</p> <p data-bbox="313 201 711 390">Report or enter the number of dedicated program integrity staff for routine internal monitoring and compliance risks. Refer to 42 CFR 438.608(a)(1)(vii).</p>	<p data-bbox="760 107 1357 197">Anthem Blue Cross and Blue Shield 4.5</p> <p data-bbox="760 268 1357 359">Chorus Community Health Plans (CCHP) 2.25</p> <p data-bbox="760 430 1357 520">Dean Health Plan 8</p> <p data-bbox="760 592 1357 682">Group Health Cooperative of Eau Claire 16</p> <p data-bbox="760 753 1357 871">Group Health Cooperative of South Central Wisconsin 2</p> <p data-bbox="760 942 1357 1033">Independent Care Health Plan (iCare) 4.04</p> <p data-bbox="760 1104 1357 1194">MercyCare Insurance Company 1</p> <p data-bbox="760 1266 1357 1356">MHS Health Wisconsin 2</p> <p data-bbox="760 1428 1357 1518">Molina HealthCare of Wisconsin, Inc. 3</p> <p data-bbox="760 1589 1357 1680">My Choice Wisconsin (MCW) 1.76</p> <p data-bbox="760 1751 1357 1841">Network Health Plan 2</p> <p data-bbox="760 1913 1357 2003">Quartz 3</p> <p data-bbox="760 2074 1357 2087">Security Health Plan of Wisconsin</p>

United Health Care Community Plan (UHC)

5

D1X.2**Count of opened program integrity investigations**

How many program integrity investigations were opened by the plan during the reporting year?

Anthem Blue Cross and Blue Shield

117

Chorus Community Health Plans (CCHP)

54

Dean Health Plan

41

Group Health Cooperative of Eau Claire

64

Group Health Cooperative of South Central Wisconsin

3

Independent Care Health Plan (iCare)

17

MercyCare Insurance Company

26

MHS Health Wisconsin

17

Molina HealthCare of Wisconsin, Inc.

44

My Choice Wisconsin (MCW)

4

Network Health Plan

17

Quartz

70

Security Health Plan of Wisconsin

36

United Health Care Community Plan (UHC)

401

D1X.3

Ratio of opened program integrity investigations to enrollees

What is the ratio of program integrity investigations opened by the plan in the past year to the average number of individuals enrolled in the plan per month during the reporting year (i.e., average member months)? Express this as a ratio per 1,000 beneficiaries.

Anthem Blue Cross and Blue Shield

0.89:1,000

Chorus Community Health Plans (CCHP)

0.42:1,000

Dean Health Plan

0.96:1,000

Group Health Cooperative of Eau Claire

1.33:1,000

Group Health Cooperative of South Central Wisconsin

0.41:1,000

Independent Care Health Plan (iCare)

0.59:1,000

MercyCare Insurance Company

1.87:1,000

MHS Health Wisconsin

0.33:1,000

Molina HealthCare of Wisconsin, Inc.

0.74:1,000

My Choice Wisconsin (MCW)

0.2:1,000

Network Health Plan

0.34:1,000

Quartz

1.54:1,000

Security Health Plan of Wisconsin

0.54:1,000

United Health Care Community Plan (UHC)

1.9:1,000

D1X.4**Count of resolved program integrity investigations**

How many program integrity investigations were resolved by the plan during the reporting year?

Anthem Blue Cross and Blue Shield

52

Chorus Community Health Plans (CCHP)

35

Dean Health Plan

39

Group Health Cooperative of Eau Claire

63

Group Health Cooperative of South Central Wisconsin

3

Independent Care Health Plan (iCare)

14

MercyCare Insurance Company

23

MHS Health Wisconsin

12

Molina HealthCare of Wisconsin, Inc.

My Choice Wisconsin (MCW)

3

Network Health Plan

12

Quartz

66

Security Health Plan of Wisconsin

16

United Health Care Community Plan (UHC)

281

D1X.5**Ratio of resolved program integrity investigations to enrollees**

What is the ratio of program integrity investigations resolved by the plan in the past year to the average number of individuals enrolled in the plan per month during the reporting year (i.e., average member months)? Express this as a ratio per 1,000 beneficiaries.

Anthem Blue Cross and Blue Shield

0.4:1,000

Chorus Community Health Plans (CCHP)

0.27:1,000

Dean Health Plan

0.91:1,000

Group Health Cooperative of Eau Claire

1.31:1,000

Group Health Cooperative of South Central Wisconsin

0.41:1,000

Independent Care Health Plan (iCare)

0.49:1,000

MercyCare Insurance Company

1.65:1,000

MHS Health Wisconsin

0.23:1,000

Molina HealthCare of Wisconsin, Inc.

0.08:1,000

My Choice Wisconsin (MCW)

0.15:1,000

Network Health Plan

0.24:1,000

Quartz

1.45:1,000

Security Health Plan of Wisconsin

0.24:1,000

United Health Care Community Plan (UHC)

1.33:1,000

D1X.6

Referral path for program integrity referrals to the state

What is the referral path that the plan uses to make program integrity referrals to the state? Select one.

Anthem Blue Cross and Blue Shield

Makes some referrals to the SMA and others directly to the MFCU

Chorus Community Health Plans (CCHP)

Makes some referrals to the SMA and others directly to the MFCU

Dean Health Plan

Makes some referrals to the SMA and others directly to the MFCU

Group Health Cooperative of Eau Claire

Makes some referrals to the SMA and others directly to the MFCU

Group Health Cooperative of South Central Wisconsin

Makes some referrals to the SMA and others directly to the MFCU

Independent Care Health Plan (iCare)

Makes some referrals to the SMA and others directly to the MFCU

MercyCare Insurance Company

Makes some referrals to the SMA and others directly to the MFCU

MHS Health Wisconsin

Makes some referrals to the SMA and others directly to the MFCU

Molina HealthCare of Wisconsin, Inc.

Makes some referrals to the SMA and others directly to the MFCU

My Choice Wisconsin (MCW)

Makes some referrals to the SMA and others directly to the MFCU

Network Health Plan

Makes some referrals to the SMA and others directly to the MFCU

Quartz

Makes some referrals to the SMA and others directly to the MFCU

Security Health Plan of Wisconsin

Makes some referrals to the SMA and others directly to the MFCU

United Health Care Community Plan (UHC)

Makes some referrals to the SMA and others directly to the MFCU

Enter the total number of program integrity referrals made during the reporting year.

Chorus Community Health Plans (CCHP)

10

Dean Health Plan

0

Group Health Cooperative of Eau Claire

0

Group Health Cooperative of South Central Wisconsin

1

Independent Care Health Plan (iCare)

3

MercyCare Insurance Company

0

MHS Health Wisconsin

0

Molina HealthCare of Wisconsin, Inc.

0

My Choice Wisconsin (MCW)

0

Network Health Plan

0

Quartz

11

Security Health Plan of Wisconsin

11

United Health Care Community Plan (UHC)

58

D1X.8**Ratio of program integrity referral to the state**

What is the ratio of program integrity referrals listed in indicator D1.X.7 made to the state during the reporting year to the number of enrollees? For number of enrollees, use the average number of individuals enrolled in the plan per month during the reporting year (reported in indicator D1.I.1). Express this as a ratio per 1,000 beneficiaries.

Anthem Blue Cross and Blue Shield

0.14:1,000

Chorus Community Health Plans (CCHP)

0.08:1,000

Dean Health Plan

0:1,000

Group Health Cooperative of Eau Claire

0:1,000

Group Health Cooperative of South Central Wisconsin

0.14:1,000

Independent Care Health Plan (iCare)

0.1:1,000

MercyCare Insurance Company

0:1,000

MHS Health Wisconsin

0:1,000

Molina HealthCare of Wisconsin, Inc.

0:1,000

My Choice Wisconsin (MCW)

0:1,000

Network Health Plan

0:1,000

Quartz

0.24:1,000

Security Health Plan of Wisconsin

United Health Care Community Plan (UHC)

0.27:1,000

D1X.9**Plan overpayment reporting to the state**

Describe the plan's latest annual overpayment recovery report submitted to the state as required under 42 CFR 438.608(d)(3).

Include, at minimum, the following information:

- The date of the report (rating period or calendar year).
- The dollar amount of overpayments recovered.
- The ratio of the dollar amount of overpayments recovered as a percent of premium revenue as defined in MLR reporting under 42 CFR 438.8(f)(2).

Anthem Blue Cross and Blue Shield

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$7,620,294.54. Total revenue for 2023 was \$442,200,358.57. The ratio of overpayments recovered as a percent of premium revenue was 1.72%.

Chorus Community Health Plans (CCHP)

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$4,163,740.34. Total revenue for 2023 was \$423,388,894.49. The ratio of overpayments recovered as a percent of premium revenue was 0.98%.

Dean Health Plan

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$894,703.80. Total revenue for 2023 was \$125,606,840.55. The ratio of overpayments recovered as a percent of premium revenue was 0.71%.

Group Health Cooperative of Eau Claire

The plans report overpayment information quarterly to OIG in the quarterly program

integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$18,415.16. Total revenue for 2023 was \$147,687,775.16. The ratio of overpayments recovered as a percent of premium revenue was 0.01%.

Group Health Cooperative of South Central Wisconsin

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$79,458.19. Total revenue for 2023 was \$22,360,634.09. The ratio of overpayments recovered as a percent of premium revenue was 0.36%.

Independent Care Health Plan (iCare)

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$66,079.28. Total revenue for 2023 was \$98,774,559.51. The ratio of overpayments recovered as a percent of premium revenue was 0.07%.

MercyCare Insurance Company

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$216,555.17. Total revenue for 2023 was \$45,478,861.67. The ratio of overpayments recovered as a percent of premium revenue was 0.48%.

MHS Health Wisconsin

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. MHS and NHP have combined program integrity departments and report all activities on one report to OIG. The total overpayments recovered for 2023 from MHS and NHP was \$2,370,716.48. Total revenue from 2023 for MHS was \$165,733,819.74. The total revenue from 2023 for NHP was \$158,394,837.16. The combined total revenue was \$324,128,656.89. The ratio of overpayments recovered as a percent of premium revenue was 0.73%.

Molina HealthCare of Wisconsin, Inc.

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$944,152.21. Total revenue for 2023 was \$188,929,244.88. The ratio of overpayments recovered as a percent of premium revenue was 0.50%.

My Choice Wisconsin (MCW)

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report is for calendar year 2023. The total overpayments recovered for 2023 was \$320,645.97. Total revenue for 2023 was \$68,016,852.62. The ratio of overpayments recovered as a percent of premium revenue was 0.47%.

Network Health Plan

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report

from the HMO. The most recent overpayment report was for calendar year 2023. MHS and NHP have combined program integrity departments and report all activities on one report to OIG. The total overpayments recovered for 2023 from MHS and NHP was \$2,370,716.48. Total revenue from 2023 for MHS was \$165,733,819.74. The total revenue from 2023 for NHP was \$158,394,837.16. The combined total revenue was \$324,128,656.89. The ratio of overpayments recovered as a percent of premium revenue was 0.73%.

Quartz

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$1,307,968.51. Total revenue for 2023 was \$148,227,968.21. The ratio of overpayments recovered as a percent of premium revenue was 0.88%.

Security Health Plan of Wisconsin

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$251,114.82. Total revenue for 2023 was \$221,688,389.13. The ratio of overpayments recovered as a percent of premium revenue was 0.11%.

United Health Care Community Plan (UHC)

The plans report overpayment information quarterly to OIG in the quarterly program integrity report. The fourth quarter report is cumulative and saved as the annual report from the HMO. The most recent overpayment report was for calendar year 2023. The total overpayments recovered for 2023 was \$11,842,232.39. Total revenue for 2023 was \$694,235,479.54. The ratio of overpayments

recovered as a percent of premium revenue was 1.71%.

D1X.10

Changes in beneficiary circumstances

Select the frequency the plan reports changes in beneficiary circumstances to the state.

Anthem Blue Cross and Blue Shield

Weekly

Chorus Community Health Plans (CCHP)

Weekly

Dean Health Plan

Weekly

Group Health Cooperative of Eau Claire

Weekly

Group Health Cooperative of South Central Wisconsin

Weekly

Independent Care Health Plan (iCare)

Weekly

MercyCare Insurance Company

Weekly

MHS Health Wisconsin

Weekly

Molina HealthCare of Wisconsin, Inc.

Weekly

My Choice Wisconsin (MCW)

Weekly

Network Health Plan

Weekly

Quartz

Weekly

Section E: BSS Entity Indicators

Topic IX. Beneficiary Support System (BSS) Entities

Per 42 CFR 438.66(e)(2)(ix), the Managed Care Program Annual Report must provide information on and an assessment of the operation of the managed care program including activities and performance of the beneficiary support system. Information on how BSS entities support program-level functions is on the Program-Level BSS page.

Number	Indicator	Response
EIX.1	BSS entity type What type of entity performed each BSS activity? Check all that apply. Refer to 42 CFR 438.71(b).	Maximus Enrollment Broker
EIX.2	BSS entity role What are the roles performed by the BSS entity? Check all that apply. Refer to 42 CFR 438.71(b).	Maximus Enrollment Broker/Choice Counseling
