

### A Brief Overview of Mental Illness

This presentation covers common mental illness diagnoses with a description of symptoms and discussion of an individual's experience of the illness. Treatment approaches including common medications and side effects are discussed.

### Working with Angry People and Chronic Callers

This is a short presentation regarding the psychology of anger and methods of effectively responding to individuals who are angry. Dr Diamond discusses how to avoid power struggles and allow people to feel heard.

### Risk Assessment: Suicide and Violence

This presentation is a detailed discussion of how to assess an individual's risk for suicide or other violent behavior. This is most appropriate for clinical staff with an ongoing relationship with individuals.