



FORWARDHEALTH
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HIPAA ForwardHealth
Tsab Ntawv Ceeb Toom Txog Kev Ceev Tsis Pub Lwm Tus Paub Txog Koj
HIPAA ForwardHealth
Notice of Privacy Practices

**TSAB NTAWV CEEB TOOM NO YUAV PIAV TXOG QHOV YUAV MUAB KOJ COV
NTAUB NTAWV KHO MOB SIV THIAB MUAB QHIA TAWM LI CAS THIAB SEB
KOJ YUAV MUS MUAB TAU KOJ COV NTAUB NTAWV NO LI CAS.**

THOV NYEEM TSAB NTAWV KOM ZOO.

**TSAB NTAWV CEEB TOOM NO YUAV TSI MUAJ DAB TSI CUAM TSHUAM RAU
KOJ COV KEV PAB KHO MOB THIAB QHOV KOJ MUAJ FEEM TSIM NYOG TAU
TXAIS KEV PAB.**

Pib Siv: Lub 4 Hlis Tim 14, 2003 (April 14, 2003)

Tsab ntawv ceeb toom no muab xa rau cov neeg uas muaj npe tau txais ForwardHealth cov kev pab cuam no: Medicaid (MA, Medical Assistance, T-19); BadgerCare Plus; Family Care; Medical Assistance Purchase Plan (MAPP); Program for all Inclusive Care for the Elderly (PACE); Partnership; Community Options Program-Waiver; Community Integration Program II; Community Integration Program 1A; Community Integration Program 1B; Brain Injury Waiver; Community Supportive Living Arrangement.

Spanish –	Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-800-362-3002 (V/TTY)
Russian –	Если вам не всё понятно в этом документе, позвоните по телефону 1-800-362-3002 (V/TTY)
Hmong –	Yog xav tau kev pab txhais cov ntaub ntawv no kom koj to taub, hu rau 1-800-362-3002 (V/TTY)
Laotian –	ເພື່ອຊ່ວຍໃນການແປ ຫລື ເຂົ້າໃຈເນື້ອຫາໃນນີ້, ກະລຸນາໂທຮະສັບຫາ 1-800-362-3002 (V/TTY)

LUB LUAG HAUJ LWM CEEV TSI PUB LWM TUS PAUB
(PRIVACY RESPONSIBILITY)

Wisconsin’s Department of Health Services (DHS) qhov kev pab cuam ForwardHealth cog lus yuav tiv thaiv tsis pub leej twg paub txog koj tus kheej tej ntaub ntawv kho mob. Qhov tsis pub leej twg paub txog koj no twb tau txais kev tiv thaiv los ntawm ForwardHealth thiab xeev Wisconsin txoj cai lij choj lawm thiab. Ntxiv rau qhov no, tsoom fvv teb chaws txoj cai lij choj tam sim no tau hais kom cov kev pab cuam kho mob, xws li Medicaid, yuav tsum tiv thaiv koj tej

ntaub ntawv kho mob tsis pub leej twg paub thiab qhia rau koj paub seb koj tej ntaub ntawv kho mob no yuav koj mus siv li cas thiab yuav muab qhia tawm li cas rau lwm tus. Tsab ntawv ceeb toom no yuav qhia rau koj seb ForwardHealth yuav muab koj tej ntaub ntawv kho mob mus siv ua dab tsi thiab koj cov cai hais txog qhov tsis pub leej twg paub no yog li cas. Koj tej ntaub ntawv kho mob uas muab piav rau hauv tsab ntawv ceeb toom no yog tej uas teev txog koj tus kheej nyob rau hauv koj cov ntawv thov kev pab, cov ntaub ntawv them nqi kho mob rau koj, los yog lwm cov ntaub ntawv uas siv los txiav txim txog koj cov kev kho mob.

Yog koj nyob hauv ib lub HMO los yog lwm qhov managed care plan, koj yuav tau txais ib tsab ntawv ceeb toom ntawm lawv piav txog tej cai uas lawv muaj rau qhov tsis pub leej twg paub txog koj tej ntaub ntawv kho mob no thiab.

ForwardHealth cov luag hauj lwm saib xyuas qhov ceev tsis pub lwm tus paub txog koj muaj li no:

- Tiv thaiv tej ntaub ntawv kho mob uas yog lawv ua tus tsim los yog tau txais lwm qhov los hais txog koj.
- Xa tsab ntawm ceeb no tuaj rau koj qhia txog ForwardHealth cov cai hais txog qhov ceev tsis pub lwm tus paub txog koj tej ntaub ntawv kho mob thiab cov cai lij choj hais txog qhov no.
- Tsuas muab koj cov ntaub ntawv kho mob siv los yog qhia tawm rau lwm tus raws li tau muab piav rau hauv tsab ntawv ceeb toom no nkaus xwb.
- Xa ib tsab ntawv ceeb toom tshiab tuaj rau koj, yog ForwardHealth cov cai hais txog qhov ceev tsis pub lwm tus paub txog koj cov ntaub ntawv kho mob ho hloov lawm.

THAUM TWG THIAJ YUAV TSIS SIV KOJ COV NTAUB NTAWV KHO MOB

(WHEN YOUR MEDICAL INFORMATION MAY NOT BE USED)

Yog tsis tau ntawv tso cai ntawm koj, ForwardHealth yuav tsis siv los yog qhia koj cov ntaub ntawv kho mob rau lwm tus yog tias tsis yog siv mus rau cov hauj lwm piav nram qab no. Koj yuav thim daim ntawv uas koj tau tso cai lub sij hawm twg los tau uas yog ua ib daim ntawv thov (form) xa mus rau qhov chaw nyob hauv nqe lus “Siv Koj Cov Cai” hauv tsab ntawv ceeb toom no. Yog koj thim koj daim ntawv tso cai lawm, ForwardHealth yuav siv tsis tau los yog qhia tsis tau koj tej ntaub ntawv kho mob uas tau teev rau hauv daim ntawv rau lwm tus. Yog muab daim ntawv tso cai thim rov qab, ForwardHealth yuav muab tsis tau rov qab tej ntaub ntawv uas twb muab qhia ua ntej lawm raws li koj tau tso cai. Yog thaum muaj ib qho xwm txheej ceev, koj tej ntaub ntawv yuav muab qhia tawm uas tsis tas yuav tos kom koj tso cai ua ntej, yog tias qhov ntawd yog kev mob nkeeg, uas nws yog ib qho zoo pab rau koj. Luag yuav hais rau koj paub sai li sai tau tom qab muab koj cov ntaub ntawv qhia tawm lawm.

YUAV MUAB KOJ COV NTAUB NTAWV KHO MOB SIV LOS YOG QHIA TAWM UAS TSIS TAS TAU NTAWV TSO CAI NTAWV KOJ LI CAS

(HOW YOUR MEDICAL INFORMATION IS USED OR DISCLOSED WITHOUT WRITTEN PERMISSION)

Koj cov ntaub ntawv kho mob yuav muab siv los yog qhia tawm rau txoj kev kho mob rau koj, them koj tej nuj nqis kho mob, thiab kev khiav hauj lwm hauv kev kho mob nkeeg, uas tsis tas yuav tau ntawv tso cai los ntawm koj. Piv txwv rau cov hauj lwm hais los no, mus saib cov nqe lus nyob rau phab ntawv tom ntej no mus. Muaj ib co kev pab mas yog muab los ntawm xeev cov chaw ua hauj lwm los yog lwm qhov chaw raws li ntaub ntawv cog lus. Yog li koj tej ntaub

ntawv kho mob ib txhia los yog tas nrho thiaj yuav tau muab qhia tawm mus rau lwm qhov chaw no, uas tsis tas yuav tau ntawv tso cai ntawm koj ua ntej. Qhov no yog pab kom lawv ua tau lawv tes dej num raws li peb tau hais kom lawv ua. Lwm qhov chaw no los yuav tsum ceev koj tej ntaub ntawv tsis pub lwm tus paub ib yam thiab.

Yuav muab tsis tau tas nrho cov kev siv thiab kev tso tawm los tso rau hauv tsab ntawv ceeb toom no. Hauv qab no tsuas yog cov hauj lwm uas feem ntau yuav muab koj cov ntaub ntawv kho mob siv los yog qhia rau uas tsis tas tau ntawv tso cai los ntawm koj. Yuav muab ib qho los piav zuj zus thiab muab piv txwv li nram no.

Kev Kho Mob (Treatment) – Koj cov ntaub ntawv kho mob tej zaum yuav muab siv los yog qhia rau qhov no kom paub tseeb tias koj tau txais qhov kev kho mob raws li qhov yuav tsum tau kho tiag. Piv txwv, koj cov ntaub ntawv kho mob hais txog koj tus kheej yuav muab qhia rau tus kws muab tshuaj thaum koj mus nqa tshuaj noj.

Them Nqi Kho Mob (Payment) – Koj cov ntaub ntawv kho mob tej zaum yuav muab siv los yog qhia rau lwm tus kom lawv thiaj paub ua ntawv tuaj sau los yog kom them cov nqi kho mob uas koj tau txais ntawm lawv. Koj cov ntaub ntawv kho mob tej zaum kuj tseem yuav muab qhia rau lwm qhov chaw ua hauj lwm ntawm tsoom fwv, xws li qhov chaw lis cov nyiaj them rau neeg raug mob tom hauj lwm (Worker’s Compensation), Medicare, los yog cov chaw tuav ntawv pov hwm mob nkeeg (private insurance) los mus tswj koj tej kev pab kho mob thiab them koj tej nuj nqis kho mob. Piv txwv, koj tus kws kho mob xa ib daim ntawv tuaj rau ForwardHealth kom them koj qhov nqi kho mob. Daim ntawv kom them nyiaj no yuav qhia koj lub npe thiab lwm yam tias koj yog leej twg, qhia qhov tau kuaj koj tus mob thiab kho koj tus mob.

Kev Khiav Hauj Lwm Pab Kev Kho Mob (Health Care Operations) – Koj cov ntaub ntawv kho mob tej zaum yuav muab siv los yog qhia rau cov hauj lwm ntsig txog koj cov kev pab thiab lwm yam uas muaj feem rau hauv. Piv txwv, cov hauj lwm no kuj muaj xws li kev rov qab ntsuam xyuas koj kev mob nkeeg (medical review), kev kawm kom paub thiab ua hauj lwm kom zoo tshaj qub ntxiv, kev tuaj tshawb xyuas tej kev kho mob rau koj (audit services), kev tswj hwm, los yog lwm yam hauj lwm khiav ntaub ntawv.

Lwm yam uas yuav muab koj tej ntaub ntawv kho mob siv los yog qhia rau uas tsis tas tau ntawv tso cai muaj li hauv qab no:

Ohia Rau Koj (Informing You) – Koj cov ntaub ntawv kho mob tej zaum yuav muab siv kom thiaj li qhia tau rau koj paub txog tej kev pab kho mob thiab kev noj qab nyob zoo. Ib co piv txwv rau qhov no kuj muaj xws li hu rau koj kom nco qab ntsoov lub sij hawm tau teem rau koj tuaj soj ntsuam mob, los yog qhia rau koj txog tej hauj lwm ntsig txog kev pab los yog kev kho mob uas muaj rau koj.

Kev Mob Nkeeg (Public Health) – Koj cov ntaub ntawv kho mob tej zaum kuj yuav muab qhia rau cov neeg khiav hauj lwm fab kev mob nkeeg los yog lwm qhov chaw khiav hauj lwm hauv tsoom fwv raws li txoj cai los pab ceev thiab tiv thaiv kab mob, kev raug mob, kev mob xiam oob qhab, kev mob sib kis thooob qhov txhia chaw, kev tsim txom me nyuam thiab sib ceg sib ntaus hauv tsev. Cov neeg khiav hauj lwm kuj muaj xws li tsoom fwv hauv zej zos, hauv xeev, thiab hauv teb chaws cov chaw ua hauj lwm. Piv txwv, koj cov ntaub ntawv kho mob yuav muab qhia tawm yog koj kis tau ib tus kab mob los yog tej zaum koj yuav muaj feem kis tau ib tus kab mob sai los yog koj tus mob yuav kis tau mus rau lwm tus.

Cov Hauj Lwm Saib Xyuas Txog Kev Kho Mob (Health Oversight Activities) – Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia rau lwm qhov chaw ua hauj lwm ntawm tsoom fwm los mus saib xyuas txog txoj kev kho mob. Cov piv txwv rau qhov no kuj muaj xws li kev mus xyuas los yog muab ntaub ntawv pov thawj rau tej chaw muab kev kho mob, kev mus tshawb tej ntaub ntawv hais txog txoj kev kho mob nkeeg (health care system).

Cov Xyuas Neeg Tuag, Cov Neeg Soj Ntsuam Mob, los yog Cov Thawj Tswj Tsev Pam Tuag (Coroners, Medical Examiners or Funeral Directors) – Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia rau cov xyuas neeg tuag, cov neeg soj ntsuam mob, los yog cov thawj tswj tsev pam tuag kom lawv ua tau lawv tes dej num raws li txoj cai. Piv txwv, qhov no yog ib tso tseem ceeb kom paub tias tus neeg tuag ntawd yog leej twg.

Rau Qhov Pub Khoom Nruab Nrog Cev Rau Lwm Tus (For Organ Donations)– Yog tias koj yog ib tug neeg muab khoom nruab nrog cev pub dawb, koj cov ntaub ntawv kho mob yuav muab qhia rau lub koom haum uas nrhiav los yog muab qhov khoom nruab nrog cev rau lwm tus lub cev los yog qhov kev muab pub dawb.

Nyiaj Raug Mob Tom Hauj Lwm (Worker’s Compensation)– Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia tawm raws li Nyiaj Raug Mob Tom Hauj Lwm cov cai los yog lwm cov cai uas zoo ib yam.

Kev Ruaj Ntseg Rau Sawv Daws (Public Safety)– Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia tawm los tiv thav los yog txo ib qho kev ua phem tso hem thawj uas yuav ua teeb meem loj rau kev kaj huv los yog kev ruaj ntseg ntawm koj tus kheej, lwm tus, los yog sawv daws tib si.

Kev Khiav Hauj Lwm Ntawm Tsoom Fwm (Specialized Government Functions)– Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia rau kev khiav hauj lwm ntawm tsoom fwm. Piv txwv, koj cov ntaub ntawv kho mob yuav muab qhia rau cov neeg muaj cai hauv tsoom tub rog yog tias tam sim no los yog yav tas lo koj tau ua hauj lwm rau teb chaws Mis Kas fab tub rog.

Tub Ceev Xwm (Law Enforcement)– Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia tawm raws li txoj cai los yog kev ua hauj lwm fab tub ceev xwm txoj cai. Ib qho piv txwv, koj cov ntaub ntawv kho mob tej zaum yuav muab siv los mus qhia kom paub los yog nrhiav ib tug neeg uas tau ploj lawm.

Tsev Txiaiv Txim Plaub Ntug los yog Lwm Qhov Taug Kev Ncaj Ncees (Law or Other Hearings) – Koj cov ntaub ntawv kho mob tej zaum yuav muab qhia tawm kom tau raws li ib daim ntawv ntawm tsev txiaiv txim plaub ntug tau hais kom ua (court order).

Txoj Cai Kom Muab (Required by Law)– Ntxiv rau cov hauj lwm tau hais los saum no uas tej zaum yuav tau qhia koj cov ntaub ntawv kho mob rau lawv, ForwardHealth kuj yuav muab koj cov ntaub ntawv qhia tawm yog thaum txoj cai hais kom muab.

COV CAI KOJ MUAJ RAU QHOV TSI PUB MUAB KOJ TEJ NTAUB NTAUV KHO MOB QHIA TAWM (YOUR MEDICAL INFORMATION PRIVACY RIGHTS)

Koj muaj cai:

Saib los yog Luam Koj Cov Ntaub Ntauv Cia (See or Copy Your Medical Information) – Yog xav saib los yog luam koj daim ntauv thov kev pab, ntauv them nqi kho mob, los yog lwm cov ntaub ntauv siv los txiav txim txog koj cov kev pab, xa ib daim ntauv thov mus rau qhov chaw nyob ntawm nqe lus “Siv Koj Cov Cai” hauv tsab ntauv ceeb toom no. ForwardHealth yuav tsis muab cov ntaub ntauv uas npaj rau kev sib hais ua plaub ntug. Tej zaum koj yuav tau them me ntsis nyiaj rau qhov koj thov kom luam koj cov ntaub ntauv no rau koj.

Kho Koj Cov Ntaub Ntauv Uas Koj Ntseeg Tias Sau Tsis Yog los yog Muaj Tsis Tas (Correct Information You Believe to be Incorrect or Incomplete) – Yog xav nug kom kho koj cov ntaub ntauv thov kev pab, ntauv them nqi kho mob, los yog lwm cov ntaub ntauv uas siv los txiav txim txog koj cov kev pab, xa ib daim ntauv thov mus rau qhov chaw nyob ntawm nqe lus “Siv Koj Cov Cai” hauv tsab ntauv ceeb toom no. Yuav muab koj daim ntauv thov los ntsuam xyuas. Yog qhov koj kom pauv ntauv yuav tsis pub pauv, yuav ua ntauv tuaj qhia rau koj tias yog vim li cas thiab seb koj yuav ua li cas yog tias koj tsis pom zoo.

Thov Ib Daim Ntauv Teev Cov Neeg Uas Tau Koj Cov Ntaub Ntauv Kho Mob thiab Yog Vim Li Cas (Request a List of Who Was Given Your Medical Information and Why) – Daim ntauv teev npe ntawm cov neeg no yuav tsis muaj cov siv them koj cov nqi kho mob, rau peb cov kev khiav hauj lwm kho mob, los yog lwm cov uas twb xub muab rau hauv ib daim ntauv teev npe yav tas los lawm, kev ruaj ntseg hauv teb chaws, tub ceev xwm/tsev loj kuj, los yog ib txhia hauj lwm saib xyuas kev kho mob. Cov uas muab rau koj yuav teev hnub uas muab koj cov ntaub ntauv qhia tawm, tus neeg los yog lub koom haum lub npe, piav me ntsis thiab yog vim li cas ho muab qhia tawm rau lub koom haum no. Daim ntauv teev npe yuav tsis muaj cov ua ntej lub 4 hlis ntuj tim 14, 2003 (April 14, 2003) los yog ntev tshaj 6 lub xyoos los lawm. Ib xyoos twg ForwardHealth yuav ua ib daim ntauv teev npe pub dawb. Tej zaum yuav tau them me ntsis nyiaj yog xav tau ntau tshaj ib daim. Xav tau ib daim ntauv teev npe li hais los no, xa ib daim ntauv thov mus rau qhov chaw nyob ntawm nqe lus “Siv Koj Cov Cai” hauv tsab ntauv ceeb toom no.

Thov Kom Muaj Kev Txwv rau Kev Siv los sis Qhia Koj Cov Ntaub Ntawm Kho Mob rau Kev Kho Mob, Them Nqi Kho Mob los yog Kev Khiav Hauj Lwm Rau Kev Kho Mob (Request for Restrictions on Using and Sharing your Medical Information for Treatment, Payment or Health Care Operations) – Koj muaj cai thov kom muaj kev txwv qhov uas muab koj cov ntaub ntauv kho mob tso tawm. ForwardHealth tsis tas yuav tsum tau ua raws li qhov koj thov kom txwv no. Tom qab xa daim ntauv thov mus rau qhov chaw nyob uas teev rau nram qab no lawm, yuav muab koj daim ntauv thov los xyuas. Peb mam li qhia rau koj paub seb peb ua puas tau li qhov koj thov kom txwv los tsis tau.

Thov Kom Muaj Ib Txoj Kev los yog Ib Qhov Chaw Uas Yuav Pab Ceev Koj Cov Ntaub Ntauv Kom Lwm Tus Tsis Paub Thaum Qhia Tuaj Rau Koj Txog Koj Kev Mob Nkeeg (Request That You Be Informed About Your Health in a Way or at a Location That Will Help Your Information Private) – Koj muaj cai thov seb ForwardHealth yuav cuag tau koj li cas hais txog koj tej ntaub ntauv kho mob thiab nyob rau qhov twg. Tom qab xa ib daim ntauv thov mus

rau qhov chaw nyob ntawm nqe lus “Siv Koj Cov Cai” hauv tsab ntawv ceeb toom no lawm, yuav muab koj daim ntawv thov los xyuas es ForwardHealth mam li qhia rau koj seb ua puas tau li ntawd.

Txais Ib Daim Qauv Ntawm Tsab Ntawv Ceeb Toom No (Receive a Paper Copy of this Notice)– Yog koj tau txais tsab ntawv ceeb toom no ntawm DHS qhov chaw Internet los yog hauv e-mail tuaj, koj muaj cai nug thiab thov kom tau ib daim qauv (paper copy) ntawm tsab ntawv ceeb toom no uas yog hu rau Member Services ntawm tus xov tooj (800) 362-3002.

SIV KOJ COV CAI (USE YOUR RIGHTS)

Yuav siv koj cov cai no nqe twg los yog xav tau ib daim qauv ntawm daim ntawv thov mus saib, luam, kho, muab kev txwv, los yog lwm yam ntawm koj cov ntaub ntawv kho mob, hu rau Member Services ntawm tus xov tooj (800) 362-3002. Xa koj daim ntawv thov (form) mus rau DHCAA Privacy Officer, Wisconsin Medicaid and BadgerCare Plus Member Services, P.O. Box 6678, Madison, WI 53716-0678.

KEV PAUV NTAWM TSAB NTAWV CEEB TOOM NO (CHANGES TO THIS NOTICE)

Tsab ntawv ceeb toom no yuav muab pauv thiab kho ntxiv thaum twg los tau. Cov kev pauv yuav raug tag nrho koj cov ntaub ntawv kho mob thiab txhua yam uas muaj nyob rau hauv. Yuav xa ib tsab ntawv ceeb toom tshiab tuaj rau koj thaum pauv cov cai no. ForwardHealth tseem yuav muab tsab ntawv ceeb toom tshiab tso ib daim rau ntawm Member page hauv Internet ntawm <http://www.dhs.state.wi.us/Medicaid>. **ForwardHealth yuav ua raws nraim li cov nqe lus tam sim no nyob hauv Tsab Ntawv Ceeb Toom no kom txog rau thaum muaj ib qho pauv.**

XAV PAUB NTXIV (FOR MORE INFORMATION)

Yog koj muaj lus nug txog tsab ntawv ceeb toom no qhov twg los yog xav paub ntxiv txog peb cov cai siv rau qhov tsis pub lwm tus paub txog koj tej ntaub ntawv kho mob, thov sau ntawv rau Wisconsin Medicaid and BadgerCare Plus Member Services, P.O. Box 6678, Madison, WI 53716-0678, los sis xov tooj (800) 362-3002 (suab/TTY).

KEV TSIIS TXAUS SIAB (COMPLAINTS)

Koj yuav tsis poob cov kev pab uas koj tau txais los yog qhov koj muaj feem tsim nyog tau txais kev pab los yog raug ua pauj txiaj ntsim (retaliated against) vim koj tau ua ntawv tsis txaus siab. Thov xa daim ntawv tsis txaus siab txog tsab ntawv ceeb toom no, txog qhov uas ForwardHealth tuav koj tej ntaub ntawv kho mob, los yog koj ntseeg tias koj cov cai raug muab rhuav tawm lawm mus rau DHCAA Privacy Officer at Wisconsin Medicaid and BadgerCare Plus Member Services, P.O. Box 6678, Madison, WI 53716-0678.

Koj kuj tseem xa tau ib daim ntawv tsis txaus siab ncaj nraim mus rau tus Secretary of the U.S. Department of Health and Human Services, Office of Civil Rights, Department of Health and Human Services, 200 Independence Avenue SW, Washington, D.C. 20201. Xav paub ntxiv, hu rau (866) 627-7748.

Yog koj tsis muaj lus nug dab tsi txog tsab ntawv ceeb toom no, koj tsis tas ua dab tsi. Nco ntsoov tias tsab ntawv ceeb toom no yuav tsis muaj dab tsi cuam tshuam rau koj cov kev pab kho mob thiab qhov koj muaj feem tsim nyog tau txais kev pab.

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