



Wisconsin

Phau Ntawv Qhia Xaiv Medicaid SSI HMO Choice Booklet



**HMO Tus Kws Teev Npe
HMO Enrollment Specialist
1-800-291-2002**

**Department of Health and Family Services
Division of Health Care Access and Accountability**

Yog koj muaj ib tug neeg saib xyuas koj raws cai (legal guardian), thov pab muab cov ntawv no rau nws, los yog hu qhia nws tias cov ntaub ntawv tseem ceeb no tuaj txog lawm.

[English]

For help to translate or understand this document, please call 1-800-291-2002.

[Spanish]

Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-800-291-2002.

[Russian]

Если вам не всё понятно в этом документе, позвоните по телефону 1-800-291-2002.

[Hmong]

Yog xav tau kev pab txhais los yog qhia kom koj to taub daim ntawv no, hu rau 1-800-291-2002.

[Hearing Impaired]

For help to understand this document, please call TDD/TTY 1-800-291-2002.

Nws yog lub sij hawm rau koj xaiv seb koj yuav txais koj qhov Medicaid SSI kev kho mob li cas. Tej zaum koj yuav txais tau kev kho mob los ntawm cov koom haum kho mob HMOs (Health Maintenance Organizations). Cov ntsiab lus hauv qab no yuav pab koj xaiv uas yog ib qho tseem ceeb heev.

Ntau cov neeg uas tau txais Medicaid SSI los yog SSI-related Medicaid vim lawv muaj ib tus mob xiam oob qhab raws li tau txiav txim pom zoo los ntawm Disability Determination Bureau yuav tsum sim ua npe zwm rau Medicaid SSI HMO. Yog koj yuav tsum tau sim ua npe zwm rau SSI HMO xwb li, koj muaj cuab kav xaiv lub HMO uas koj nyiam.

Koj kuj xaiv qhov tsis ua npe zwm rau ib lub Medicaid SSI HMO li los tau yog koj:

- Tau txais Medicaid thiab Medicare ob qho tib si, los yog
- Nyob rau hauv Medicaid Purchase Plan (MAPP), los yog
- Twb muaj npe zwm rau hauv Medicaid SSI HMO program ib lub sij hawm yav dhau los lawm.
- Tsuas muaj ib lub HMO nkaus xwb nyob rau cheeb tsam koj nyob.

Koj yuav ua tsis tau npe zwm rau ib lub HMO yog koj tseem tab tom nyob hauv qhov kev pab cuam Home and Community Waivers Program (xws li, CIP los yog COP).

Koj tseem muaj cai xaiv yog koj yuav tsum tau ua npe xwb thiaj tas tab sis koj ho tsis txaus siab rau lub HMO uas koj nyob hauv ntawd.

Yog muaj txog 2 lub HMOs los yog ntau dua nyob rau cheeb tsam ntawm koj nyob, koj yuav:

- Xaiv tau ib lub txawv HMO tsis pub dhau 120 hnuv suav txij hnuv koj muaj npe zwm rau lub HMO los mus, los yog
- Thov rov qab mus rau qhov them raws tus nqi kho (fee-for-service (regular) Medicaid tom qab koj nyob hauv lub HMO ntawd 60 hnuv lawm. Koj yuav tsum thov qhov no tsis pub dhau 120 hnuv suav txij hnuv koj muaj npe zwm rau lub HMO los mus.

Yog tsuas muaj ib lub HMO nkaus xwb nyob rau cheeb tsam ntawm koj nyob, koj yuav:

- Thov rov qab mus rau qhov them raws tus nqi kho (fee-for-service (regular) Medicaid tsis pub dhau 90 hnuv suav txij hnuv koj muaj npe zwm rau lub HMO los mus.

HMO Tus Kws Teev Npe (Enrollment Specialist) yuav khoom nrog koj tham ntawm tus xov tooj hu dawb 1-800-291-2002 thaum sij hawm 7:00 teev sawv ntxov mus txog 6:00 teev tsaus ntuj, hnuv Monday txog Friday thiab los teb koj tej lus nug txog kev ua npe nkag rau Medicaid SSI HMO. Tus Kws Paub Txog Kev Teev Npe kuj yuav nrhiav neeg pab txhais lus rau cov uas lawv tsis paub lus thiab.

Tus Kws Teev Npe yuav

- Qhia tau rau koj seb koj tus kws kho mob puas txais yuav cov Medicaid SSI HMOs.
- Pab tau koj ua npe zwm rau lub SSI HMO uas koj xaiv uas yog pab hu xov tooj mus los yog pab ua daim ntawv xaiv (choice form).
- Nres tsis ua npe zwm rau HMO yog koj rov qab mus tau rau qhov them raws tus nqi kho (fee-for-service (regular) Medicaid).

Thov hu rau **HMO Tus Kws Teev Npe ntawm tus xov tooj hu dawb 1-800-291-2002** seb koj xaiv lub twg, los yog muab daim ntawv xaiv xa mus kom sai li sai tau. Yog peb tsis hnov dab tsi ntawm koj, peb yuav muab ib lub HMO xaiv rau koj. Ua tsaug rau qhov koj los xaiv qhov tseem ceeb no rau koj qhov Medicaid kev pab kho mob nkeeg!



Yuav Hu Rau Leej Twg (Who to Call):

Yog koj ua npe nkag rau ib lub HMO los yog muaj lus nug txog qhov kev ua npe, hu rau tus **Kws Paub Txog Kev Teev Npe (Enrollment Specialist)** ntawm **1-800-291-2002** thaum 7:00 teev sawv ntxov mus txog 6:00 teev tsaus ntuj, hnub Monday txog Friday.

Lus Nug Txog Cov Kev Pab Kho Mob:

Yog koj muaj lus nug txog cov kev pab kho mob uas ib lub HMO twg muaj los yog muaj lwm yam lus nug txog lub HMO twg, hu rau lub HMO ntawd. Mus saib ntawm nqe lus uas qhia txog HMO Cheeb Tsam Kho Mob (HMO Service Area section) kom paub cov counties uas cov HMOs no muab kev kho mob.

	<p><u>Abri Health Plan</u> 1-888-999-2404 (262) 946-1259 TDD</p>
	<p><u>Group Health Cooperative of Eau Claire</u> 1-888-203-7770 1-800-947-3529 TDD</p>
	<p><u>Independent Care Health Plan</u> 1-800-777-4376 1-800-947-3529 TDD</p>
	<p><u>Managed Health Services</u> 1-888-713-6180 1-800-947-3529 TDD</p>
	<p><u>Network Health Plan</u> 1-888-713-6180 1-800-446-6136 TDD</p>
	<p><u>UnitedHealthcare of Wisconsin</u> 1-800-504-9660 1-800-324-7448 TDD</p>

Medicaid SSI HMO Cheeb Tsam Kho Mob

Medicaid SSI HMO Service Area

Daim chart hauv qab no qhia txog cov counties uas cov Wisconsin Medicaid SSI HMOs muaj kev kho mob. Cov cim qhia txog daim chart no yog nyob hauv qab kawg ntawm phab ntawv no.

	Adams	Ashland	Barron	Bayfield	Brown	Buffalo	Burnett	Calumet	Chippewa	Clark	Columbia	Crawford	Dane	Dodge	Door	Douglas	Dunn	Eau Claire	Florence	Fond du Lac	Forest	Grant	Green	Green Lake	Iowa	Iron	Jackson	Jefferson	Juneau	Kenosha	Kewaunee	La Crosse	Lafayette	Langlade	Lincoln	Manitowoc
Abri Health Plan					A									A													A		A	A						
Group Health Cooperative Eau Claire		P		A		A	A				A	A				A							A	A			A				A	A				
Independent Health Care Plan (iCare)																													A							
Managed Health Services					A			A		A				P						A				A			P		A				A	A	P	
Network Health Plan					A			A		A				P						A				A			P		A				A	A	P	
UnitedHealth-care of Wisconsin		P		A	A		A	A						A		A				A				A			A		A	A			A		A	A

	Marathon	Marinette	Marquette	Menominee	Milwaukee	Monroe	Oconto	Oneida	Outagamie	Ozaukee	Pepin	Pierce	Polk	Portage	Price	Racine	Richland	Rock	Rusk	St. Croix	Sauk	Sawyer	Shawano	Sheboygan	Taylor	Trempealeau	Vernon	Vilas	Walworth	Washburn	Washington	Waukesha	Waupaca	Wausara	Winnebago	Wood	
Abri Health Plan					A				A	A						A															A	A	A			A	
Group Health Cooperative Eau Claire						A					A		P				A			P	A	P				A	A			A							
Independent Health Care Plan (iCare)					A					A						A								A							A	A					
Managed Health Services	A		A	A	A		A	A	A	P				A				P					A	P	A			A			P	A	A	A	A	A	A
Network Health Plan	A		A	A	A		A	A	A	P				A				P					A	P	A			A			P	A	A	A	A	A	A
UnitedHealth-care of Wisconsin	A		A	A	A		A		A	A				A	A			A		A		P	A	A	A			A	A	A	A	A	A	A	A	A	A

A = Lub HMO muaj kev pab thoob plaws lub county

P = Lub HMO tsuas muaj kev pab rau qee qhov chaw ntawm lub county xwb

