

Wisconsin Medicaid SSI HMO Choice Booklet



**HMO Enrollment Specialist
1-800-291-2002**

**Department of Health Services
Division of Health Care Access and Accountability**

If you have a legal guardian, please pass this information package along to that person, or call them to let them know that important information has arrived.

[English]

For help to translate or understand this document, please call 1-800-291-2002.

[Spanish]

Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-800-291-2002.

[Russian]

Если вам не всё понятно в этом документе, позвоните по телефону 1-800-291-2002.

[Hmong]

Yog xav tau kev pab txhais cov ntaub ntawv no kom koj totaub, hu rau 1-800-291-2002.

[Hearing Impaired]

For help to understand this document, please call TDD/TTY 1-800-291-2002.

It is time for you to make a choice about how you will receive your Medicaid SSI health care. You may be able to receive your health care through a Wisconsin Medicaid SSI HMO (Health Maintenance Organization). The following information will help you make an important choice.

Many people who receive Medicaid SSI or SSI-related Medicaid because of a disability determined by the Disability Determination Bureau must try Medicaid SSI HMO enrollment. If you must try SSI HMO enrollment, you can choose the HMO you will join.

You can choose not to enroll in a Medicaid SSI HMO if you:

- Receive both Medicaid and Medicare, or
- Are in the Medicaid Purchase Plan (MAPP), or
- Were enrolled in the Medicaid SSI HMO program at any time in the past, or
- Have only one HMO available in the area where you live.

You are not eligible to enroll in an HMO if you are participating in the Home and Community Waivers Program (for example, CIP or COP).

You still have choices if you must enroll and are not happy with the HMO you joined.

If two or more HMOs serve the area where you live, you may:

- Choose a different HMO during the first 120 days of your HMO enrollment, or
- Ask to go back to fee-for-service (regular) Medicaid after 60 days in the HMO. You must make this request no later than the 120th day of your HMO enrollment.

If only one HMO serves the area where you live, you may:

- Ask to go back to fee-for-service (regular) Medicaid anytime during the first 90 days of your HMO enrollment.

The **HMO Enrollment Specialist** is available toll free at **1-800-291-2002** from 7:00 a.m. to 6:00 p.m., Monday through Friday to answer your questions about Medicaid SSI HMO enrollment. The Enrollment Specialist provides language translations for those who need it.

The HMO Enrollment Specialist can:

- Tell you if your doctor accepts any of the Medicaid SSI HMOs.
- Enroll you in the SSI HMO of your choice right over the telephone or help you complete the choice form.
- Stop your HMO enrollment if you meet the requirements to go back to fee-for-service (regular) Medicaid.

Please call the **HMO Enrollment Specialist** at **1-800-291-2002** with your choice, or return the enclosed choice form as soon as possible. If we do not hear from you, an HMO may be chosen for you. Thank you for making this important choice about your Medicaid health care!



Who to Call:

To enroll in an HMO or to have your enrollment questions answered call the **HMO Enrollment Specialist at 1-800-291-2002** from 7:00 a.m. to 6:00 p.m., Monday through Friday.

Specific Questions About Health Care Services:

If you have questions about the health care services an HMO provides or other general questions about an HMO, call the HMO’s member services. See the HMO Service Area section for information on the counties these HMOs serve.

	<p><u>Abri Health Plan</u> 1-888-999-2404 (262) 946-1259 TDD</p>
	<p><u>Group Health Cooperative of Eau Claire</u> 1-888-203-7770 1-800-947-3529 TDD</p>
	<p><u>Independent Care Health Plan</u> 1-800-777-4376 1-800-947-3529 TDD</p>
	<p><u>Managed Health Services</u> 1-888-713-6180 1-800-446-6136 TDD</p>
	<p><u>Network Health Plan</u> 1-888-713-6180 1-800-446-6136 TDD</p>
	<p><u>UnitedHealthcare of Wisconsin</u> 1-800-504-9660 1-800-947-6644 TDD</p>

Medicaid SSI HMO Service Area

The following chart indicates the counties that the Wisconsin Medicaid SSI HMOs serve. The key to the chart is at the bottom of the page.

	Adams	Ashland	Barron	Bayfield	Brown	Buffalo	Burnett	Calumet	Chippewa	Clark	Columbia	Crawford	Dane	Dodge	Door	Douglas	Dunn	Eau Claire	Florence	Fond du Lac	Forest	Grant	Green	Green Lake	Iowa	Iron	Jackson	Jefferson	Juneau	Kenosha	Kewaunee	La Crosse	Lafayette	Langlade	Lincoln	Manitowoc
Abri Health Plan					A									A														A		A	A					
Group Health Cooperative Eau Claire		P		A		A	A				A	A				A							A	A			A				A	A				
Independent Health Care Plan (iCare)																														A						
Managed Health Services					A			A		A				P							A							P		A				A	A	P
Network Health Plan					A			A		A				P														P		A				A	A	P
UnitedHealth-care of Wisconsin		P		A	A		A	A						A		A												A		A	A			A		A

	Marathon	Marinette	Marquette	Menominee	Milwaukee	Monroe	Oconto	Oneida	Outagamie	Ozaukee	Pepin	Pierce	Polk	Portage	Price	Racine	Richland	Rock	Rusk	St. Croix	Sauk	Sawyer	Shawano	Sheboygan	Taylor	Trempealeau	Vernon	Vilas	Walworth	Washburn	Washington	Waukesha	Waupaca	Waushara	Winnebago	Wood
Abri Health Plan					A				A	A						A															A	A	A		A	
Group Health Cooperative Eau Claire						A					A		P				A			P	A	P				A	A		A							
Independent Health Care Plan (iCare)					A				A							A								A						A	A					
Managed Health Services	A		A	A	A		A	A	A	P				A				P					A	P	A			A			P	A	A	A	A	A
Network Health Plan	A		A	A	A		A	A	A	P				A				P					A	P	A			A			P	A	A	A	A	A
UnitedHealth-care of Wisconsin	A		A	A	A		A		A	A				A		A		A		A		P	A	A	A			A	A	A	A	A	A	A	A	A

A = HMO serves entire county
P = HMO serves only part of county

