

## **Ib Tus Kws Paub Txog Cov Kev Pab Rau Cov Laus (Elder Benefit Specialist) Yog Dab Tsi?**

Ib tus kws paub txog cov kev pab rau cov laus yog ib tus neeg uas tau txais kev kawm los pab cov laus uas muaj teeb meem txog tsoom fvv los yog lwm qhov chaw cov kev pab.

County thiab tribal cov kws paub txog cov kev pab rau cov laus kheev muab hua ua cov “red tape cutters” vim hais tias lawv yog cov paub pab cov laus lis tej ntaub ntawv uas yuav tsum tau npaj kom txhij xa mus rau cov kev pab cuam. Lawv pab cov laus xam txog tej kev pab uas muaj rau lawv thiab qhia rau lawv seb yuav ua li cas thiaj thov tau.

Cov kws paub txog cov kev pab rau cov laus no tau txais kev kawm tsis tu ncuva thiab muaj cov kws lij choj uas paub txog tej cai lij choj txog cov laus nrog tsoom kwm lawv tes dej num. Cov kws lij choj tseem pab cov laus thaum lawv muaj teeb meem txog tej kev pab uas lawv tau txais thiab.

## **Leej Twg Thiaj Yuav Tsum Tau Nrhiav Kev Pab Los Ntawm Ib Tus Kws No?**

- Cov laus uas xav paub txog tsoom fvv thiab lwm qhov chaw tej kev pab.
- Cov laus uas xav tau kev pab muab lawv tej ntaub ntawv txheeb xyuas kom meej thiab tso kom yog xa mus thov cov kev pab.
- Cov laus uas luag tsis kam muab kev pab rau lawv tab sis lawv xav tias lawv yeej muaj feem tsim nyog tau txais.

## **Cov Kws No Ua Tau Dab Tsi?**

- Qhia meej kom koj paub txog cov kev pab uas koj tau txais.
- Pab lwm yam tswv yim kom tau txais kev pab mus tsis tu thiab pab hais yog luag tsis kam muab kev pab rau koj.
- Pab hais lus sawv koj cev nrog lwm pab neeg nyob lwm qhov chaw.
- Piav seb yuav tau siv kws lij choj li cas yog thaum muaj teeb meem daws tsis tau.
- Xa koj mus rau ib tus kws lij choj pab thaum pom tias tsim nyog.

Cov kws paub txog cov kev pab no tseem yuav pab koj ntau yam ntxiv, xws li:

## **Ntawv Kho Mob (Health Insurance and Access)**

- Medical Assistance
- Medicare A, B, C thiab D

- SeniorCare
- BadgerCare+ Core eligibility and adverse decisions (denial or reduction in benefits)
- Extra Help with Prescription Drug Costs
- Medicare Supplement Insurance Coverage Issues
- Other Health Insurance Coverage Issues
- Medical Debt Remediation
- Long-Term Care Insurance Coverage Issues

## **Cov Nyiaj Pab (Income Support)**

- Food Share
- Social Security
- Supplemental Security Income (SSI) and State Supplement
- SSI Disability
- SSI Exceptional Expense Supplement
- Social Security/SSI Overpayment Issues
- Railroad Retirements Benefits
- Lifeline / LinkUp

## **Cov Kev Pab Muaj Nyob Hauv Zos (Community-Based Services)**

- Community Options Program (COP)
- Home and Community Based Medicaid Waiver Programs
  - Community Options Program, Waiver (COP-W)
  - Family Care
  - Family Care Partnership
  - Include, Respect, I Self-Direct (IRIS)

## **Vaj Tse / Hluav Taws Siv (Housing / Utilities)**

- Wisconsin Home Energy Assistance Program (WHEAP)
- Wisconsin's Weatherization Assistance Program (disputes and appeals)
- Subsidized Housing Access/Tenant Rights
- Utility Shutoffs/Unpaid Utility Bills
- Housing Repair/Improvement Loans and Grants
- Homestead Tax Credit Appeals. (Not applications.)
- Landlord/Tenant/Evictions/Security Deposit Return
- Property Tax Deferral Program

## **Neeg Siv Khoom/Yuav Khoom Siv (Consumer)**

- Sau Nuj Nqis (Debt Collection Practices)

## **Lwm Yam (Other)**

- Benefit Checkup

**Leej Twg Thiaj Tau Txais Kev Pab Los Ntawm Qhov Kev Pab Cuam No?**

Txhua tus uas muaj hnuv nyoog 60 xyoo rov saud uas muaj teeb meem nrhiav tsoom fwv los yog lwm qhov cov kev pab yuav tau txais kev pab los ntawm qhov Kev Pab Cuam Rau Cov Laus no.

**Qhov Kev Pab Cuam Rau Cov Laus no Puas Tau Them Nyiaj?**

Qhov kev pab cuam no tau nyiaj los ntawm Xeev Wisconsin thiab tsoom fwv teb chaws tsab cai lij choj Older Americans Act. Yog li nws yuav tsis muaj nuj nqi dab tsi rau koj them, tab sis kuj xav nqua hu kom sawv daws nrog pab me ntsis nyiaj paj tshab (donation) thiab. Cov nyiaj no yuav koj mus siv txhawb qhov kev pab cuam kom nthuav dav mus ntxiv. Yog ho tsis muab nyiaj paj tshab pab los kuj yuav tsis txwv txiav cov kev pab li cas.

**Leej Twg Yog Tus Muab Cov Kev Pab Rau Cov Laus No?**

County thiab tribal Aging Units yog cov muab kev pab, los yog lwm qhov chaw uas muaj ntawv cog lus, ib yam li cov Aging and Disability Resource Centers. Cov chaw no ua hauj lwm nrog kws lij choj cob qhia cov kws paub txog cov kev pab rau cov laus. Bureau of Aging and Disability Resources uas zwm rau Wisconsin Department of Health Services yog tus xyuas qhov kev pab cuam thoob plaws lub xeev.

Yog xav paub ntxiv, hu rau county los yog tribal tus kws paub txog kev pab rau cov laus nyob ze koj. Thaum hu xov tooj mus, qhia meej tias koj xav nrog ib tus kws paub cov kev pab (benefit specialist) tham. Yuav kom tau txais kev pab zoo dua, yuav tau teem caij ua ntej mus ntsib luag.

Hu rau koj tus kws paub txog cov kev pab ntawm:

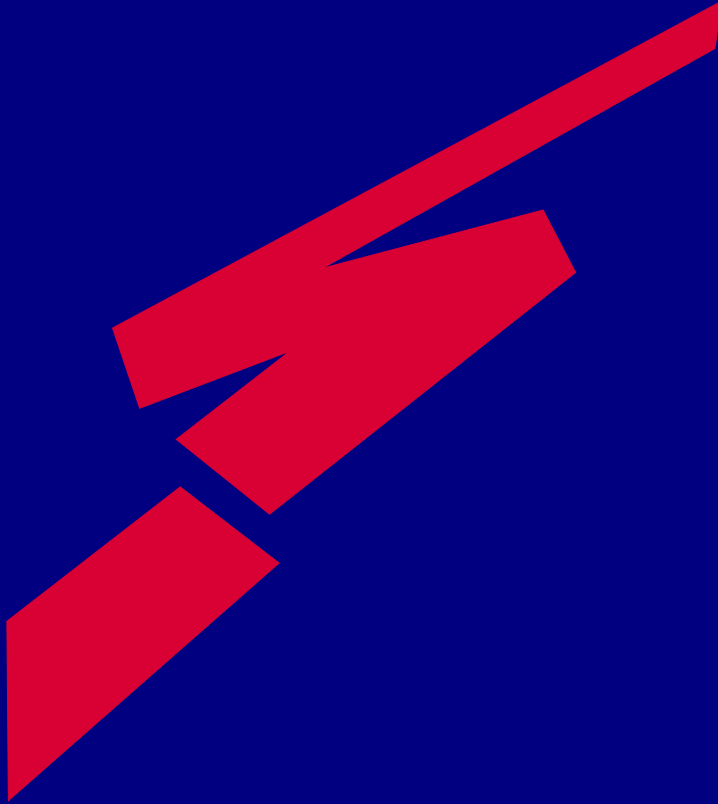


STATE OF WISCONSIN  
DEPT OF HEALTH SERVICES  
Division of Public Health  
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dhs.wisconsin.gov

**TUS KWS PAUB TXOG COV KEV PAB RAU COV LAUS**

**ELDER BENEFIT SPECIALIST:**

THE  
**RED**  
TAPE  
CUTTERS



STATE OF WISCONSIN  
DEPARTMENT OF HEALTH SERVICES  
Division of Public Health  
Bureau of Aging and Disability Resources