

Refugee Health Web Resources

Creating a world where immigrants, refugees, migrants, and people on the move are treated with dignity, respect, welcome, and belonging.” – A USCCB vision statement

Federal Government Resources	
<p>Centers for Disease Control Domestic Refugee Health Program</p> <p>Refugee Health FAQ Refugee Health Index: Alien Medical Screening Technical Instructions for Panel Physicians</p>	<p>A CDC partnership with the Division of Global Migration and Quarantine. These resources will literally help answer any of the “Five W’s” you may have about public health services and refugee health.</p>
<p>Department of Homeland Security – USCIS</p> <p>DHS Immigrant Statistics United States Citizenship and Immigration Services:</p>	<p>This site contains a number of published articles that pertain to government issues in resolving the problems surrounding immigration into the U.S. The second link provides information on the services provided by USCIS.</p>
<p>International Health Education Alliance – IHEA</p> <p>Multilingual, Multicultural Health and Education Literature</p>	<p>The target of this is to educate and provide literature to the vast minorities in the American population in their own language</p>
<p>Office of Global Health Affairs - OGHA</p> <p>U.S. Department of Health and Human Services - OGHA</p>	<p>The site contains links to topic areas such as: global organizations, U.S. government partners, health briefings for refugees, and initiatives to increase refugee health awareness.</p>
<p>Office of Refugee Resettlement - ORR</p> <p>Administration for Children and Families - DHHS</p>	<p>This site offers critical informational resources targeted toward helping refugees in need become active members of the American Society.</p>
<p>Refugee Health Information Network – RHIN</p> <p>RHIN</p>	<p>RHIN is a collaborative partnership managed by refugee health professionals whose objective is to provide quality multilingual, health information to those who are providing care for resettled refugees.</p>
<p>United Nations High Commissioner for Refugees – UNHCR</p> <p>The UN Refugee Agency</p>	<p>Amidst a plethora of research articles and statistical evaluations centered on refugee health, you will also find news of UN initiatives and information on how to provide assistance; a very well-rounded resource.</p>
<p>U.S. Committee for Refugees and Immigrants</p> <p>USCRI Homepage USCRI Articles about Refugees</p>	<p>This web source contains a number of links pertaining to immigration laws at a state and national level as well as links to the resettlement agencies that it works with. It also contains articles published by the World Refugee Survey since 2003.</p>
<p>U.S. Dept. of State – Bureau of Population, Refugees, and Migration</p> <p>Bureau of Population, Refugees, and Migration</p>	<p>The Bureau of PRM provides aid for refugees around the world, through repatriation, local integration and resettlement in the United States.</p>

<p>World Factbook - Central Intelligence Agency</p> <p>World Factbook - CIA</p>	<p>The World Fact book contains all descriptive information from all countries in the world. For example: climate, geographic coordinates, birth rate etc.</p>
<h2 style="text-align: center;">Volunteer Agency Sources</h2>	
<p>Church World Services</p> <p>CWS</p>	<p>CWS their efforts at helping refugees attain self-sufficiency and this link has helpful information on these refugee resettlement processes.</p>
<p>Episcopal Migration Ministries</p> <p>EMM</p>	<p>EMM provides parish connections as well as sponsorship for refugees throughout the world. This site provides links to resettlement, advocacy, and outreach in refugee health.</p>
<p>Ethiopian Community Development Council</p> <p>ECDC</p>	<p>This volunteer agency serves as a bridge in educational/communicational gap for African refugees. The site contains guidelines on how to handle international affairs, and provides insight into their ways of development.</p>
<p>Hebrew Immigrant Aid Society</p> <p>HIAS</p>	<p>Started in 1881, HIAS has provided essential lifesaving services to world Jewry, through its mission of rescue, reunion and resettlement. HIAS also responds to the migration needs of other people who are threatened and oppressed.</p>
<p>Lutheran Immigrant and Refugee Services</p> <p>HIAS</p>	<p>The website contains a large list of books, manuals, and reports for information on personal experiences, and publications developed by Lutheran Immigrant and Refugee Services (LRIS).</p>
<p>United States Conference of Catholic Bishops (USCCB)</p> <p>USCCB</p>	<p>This program helps to engage in educational efforts that are designed to positively strengthen the attitudes of the public toward refugee support.</p>
<h2 style="text-align: center;">General Information Websites</h2>	
<p>International Rescue Committee</p> <p>IRC</p>	<p>A global network founded at the suggestion of Albert Einstein</p>
<p>ReliefWeb</p> <p>Home page</p>	<p>A global hub for timely humanitarian updates as well as some mapping information</p>
<p>The Campaign to rescue and Restore Victims of Human Trafficking</p> <p>Administration for Children and Families</p>	<p>An informational tool kit for health care providers and social service organizations</p>
<p>World Relief – WR</p> <p>Homepage</p>	<p>World Relief is an organization based on Evangelical Christian ideals that funds its relief programs by donations and pledges. It aids in disaster relief, immigration services, refugee services, AIDS relief, and child development.</p>
<p>United States Conference of Catholic Bishops</p> <p>USCCB</p>	<p>This program helps to engage in educational efforts that are designed to positively strengthen the attitudes of the public toward refugee support.</p>
<h2 style="text-align: center;">Resources to Bridge the Cultural Gap</h2>	

Bridging Refugee Youth and Children's Services BRYCS	Provides full text reports and resources on refugee youth, a national program of technical assistance
Center for Survivors of Torture CST	CST provides psychological support and services in Dallas, Austin, and Houston Texas
Cultural Orientation Resource Center COR Homepage COR Cultural Profiles COR Overseas Orientation Services	The Cultural Orientation Resource Center provides important information and services to refugees that are newcomers to the U.S.
Culture Clues Homepage	This is a site designed to help create tips for clinicians to increase their awareness of patients from a diverse range of cultures.
Diversity Rx: For Healthcare Physicians Diversity RX	Contains a wealth of information on how to meet language and cultural needs of minorities and immigrants to better accommodate their transitions into a fast paced American society
Ethnologue Languages of the World	Reference work cataloging all of the 6,912 known living languages
EthnoMed Homepage	This site contains medical and cultural information on immigrant and refugee groups in the Seattle area. The project is designed to be used in clinics during the first few minutes before seeing a patient.
The Provider's Guide Quality and Culture	This website is designed to assist health care providers throughout the United States in providing high quality culturally competent services to multi-ethnic population
National Council on Interpreting in Health Care Homepage	Presents working papers on practical strategies to help implement quality interpreter services
Refugee Mental Health Program RMHP	The U.S. Department of Health and Human Services Substance Abuse and Mental Health Services Administration
The Office of Minority Health National Standards	Standards on culturally and linguistically appropriate services, including mandates for all recipients of federal funds
Multiple Health Topics	
International Health Education Alliance IHEA	This website provides literature to the vast minorities in the American population through brochures describing a physical ailment in the minority language.
Healthy Roads Media Homepage	Health information available in multiple formats: PDF, audio, multimedia, online video, mobile video etc.
Integrative Medicine Herb Database Memorial Sloan-Kettering	Information on herbal remedies from the Sloan-Kettering Cancer Center

Medline Plus Health Information in Multiple Languages	NIH health information by language or health topic.
National Library of Medicine Outreach Activities and Resources Asian American Health	Provides multi-cultural resources for healthcare information. The second link focuses solely on Asian American health and medicine
NOAH Homepage	New York Online Access to Health – Health information in both English and Spanish
Traditional Chinese Medicine Information Database TCMID	A database to provide information on all aspects of TCM including and related literatures
Traditional Knowledge & Medicine Dictionaries/Databases United States Patent and Trademark Office	A list of useful directories from the U. S. Patent and Trademark Office
Traditional Medicines Database South African Medicines	Gain entry into traditional medicine of South Africa through this site
<h2>Policy and Law</h2>	
Elisa Mason's Guide to International Refugee Law Resources International Refugee Law Resources	Provides multiple links that contain information on federal and foreign law
Forced Migration Online FMO	Provides full-text online resources dealing with the situation of forced migrants worldwide
Grantmakers Concerned with Immigrants and Refugees GCIR	GCIR is a network of foundations working on a wide range of immigration and immigrant issues
Refugee Law Homepage	A site designed by the University of Michigan Law School to help build ideas in reconstructing refugee law.
<h2>Emergency Preparedness</h2>	
Home – National Resource Center on Advancing Emergency Preparedness for Culturally Diverse Communities National Resource Center	A national hub established to serve as in emergency preparedness. Includes translated material
Emergency and Community Health Outreach ECHO Minnesota	ECHO exists to ensure that people with limited English proficiency receive life-saving health and safety information—in some of the languages they understand best.
<h2>Readings and Films</h2>	
American Refugee Committee: ARC's Suggested Reading List	A list of reading materials, suggested by ARC supporters, that are relevant to the ARC mission
Office of Refugee Resettlement: Book and Film List ORR	A comprehensive list of books and films by or about refugees
PBS: The New Americans The Ogoni Refugees	PBS video of the story of a Nigerian refugee family's story.

<p>YouTube – Broadcast Yourself</p> <p>Youtube</p>	<p>Search for “refugee” to find numerous videos of refugee camps, stories, etc</p>
<p>Phone Interpreter Services</p>	
<p>Language Line Services</p> <p>LLS</p>	<p>Margot Brown 866-876-7025 - Include health, govt., & social services providers \$3.95 per minute, tailored arrangements 173 listed languages, but no Chin, (Burma) Kunama (Eritrea), or Uzbek</p>
<p>1-800-Translate</p> <p>1-800-translate</p>	<p>1-800-872-6752 - \$1.99 per minute, high-volume & other discounts Serves diverse business, government, 159 listed languages, but no Kirundi, Kunama, or Kinyaranda inquiries welcomed on unlisted languages</p>
<p>Language Fon</p> <p>Language Fon</p>	<p>1-800-787-8726 - unlisted flat rate per minute 78 listed languages, but no Kirundi, Nepali, Chin, Karen, Mon-Khmer, or Tigrinya, inquiries invited on unlisted languages 1-800-815-1964 - Services include govt. and health care providers unlisted flat rate per minute</p>
<p>Multilingual Solutions</p> <p>ML Solutions</p>	<p>64 languages listed, not Kinyarwanda, Kirundi, Kunama, Chin, Wolof, or Tigrinya</p>
<p>Language Learning Enterprises</p> <p>LLE</p>	<p>1-888-464-8553 - unlisted flat rate per minute</p>
<p>Language 411</p> <p>L411</p>	<p>510-842-3550 - Serves California govt. & social services Contact for pricing ›160 languages, not listed</p>
<p>Translation Plus</p> <p>Translation Plus</p>	<p>201-487-8007 - Serves govt., industry, & health providers Unlisted languages and flat rate per minute</p>
<p>Applied Language Solutions</p> <p>Instant Phone Interpretation</p>	<p>1-800-579-5010 - \$1.50 per minute 181 listed, but no Kunama, Karen, or Chin</p>
<p>International Language Bank</p> <p>Homepage</p>	<p>1-888-599-9777 - 98 listed, but no Bhutanese, Chin, Karen, Maay, or Somali</p>
<p>TeleInterpreters</p> <p>Language Services for the Multicultural Economy</p>	<p>1-800-811-7881 - Serves government, business, legal, healthcare ›170, not listed</p>
<p>Community Refugee and Immigration Services</p> <p>CRIS</p>	<p>Dan LaPointe 614-235-5259 - Serves government, medical, legal, social \$40 per hour 8-5, contact for details in person-46; Over the phone ›180, languages not listed</p>
<p>International Institute of Akron</p> <p>IIA</p>	<p>Imena Hatfield (330-376-5106) Ext. 19 - Serves business, legal, medical, social 54 languages- not listed</p>
<p>Certified Languages International</p> <p>CLI</p>	<p>1-800-225-5254 - Serves medical, insurance, financial and legal terminology Phone interpreter and document translation services, 150 languages no Chin, Karen or Bhutanese listed</p>
<p>Interpreter Access</p>	

Language Access Network LANW	LANW provides live video interpreting nationwide.
Health Care Interpreter Network HCIN	HCIN provides access to medically trained interpreters fluent in 15 languages including American Sign Language (ASL) during clinic hours.
<h2>Data and Maps</h2>	
CDC Wonder Wonder	A single point of access to a wide variety of public health reports and data systems
World Health Organization WHO	A Website containing world health statistics and topics pertinent to each country. This resource includes previously published works, data, and information on some of the worlds' current health concerns.
Index of Countries: Country Studies Federal Research Division	Country profiles including: history, geography, culture, government, etc.
<h2>Vaccines</h2>	
Educational Print Materials from IAC Immunization Action Coalition	Extensive vaccine information for patients and professionals in various languages
Immunization Table of Terms Table of Terms	Table of terms you might find on immunization records of persons born outside of the U.S., that have been translated into English (in PDF format)
Vaccine Information Statements Homepage	Vaccine information statements in 37 different languages, including Burmese and Karen
<h2>Health Screening Information</h2>	
Report of Medical Examination and Vaccination Record Instructions on filling out the I-693 form	USCIS site containing information on medical screening updates in the "Related Links" section
<h2>Parasites</h2>	
DPDx – Laboratory Identification of Parasites of Public Health Concern Parasites and Health	CDC Parasite information, including: causal agents, life cycle diagrams, and geographic distribution, clinical features, and treatment.
Health Information Translations Organization Stool Test for Ova Parasite	Presents the procedural context of the exam in the language of individual being tested

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