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2-1-1 Program

Dial 2-1-1 to access local free, confidential community information, referrals and crisis line services 24 hours a day, 7 days a week. Assistance with a wide range of health, family and social service issues, including emergency food, alcohol or other drug abuse, health care, homelessness and emergency shelter, financial assistance, family and parenting issues, mental health care, legal assistance, housing concerns, crisis counseling, and other issues.

Toll-free: dial 2-1-1

Advocacy and Benefits Counseling for Health, Inc. (ABC)

ABC is a nonprofit public interest law firm dedicated to ensuring health care access for Wisconsin children and families, particularly those with special needs or who are at risk. It provides free health benefits counseling and legal services for low-income families with children up to 21 years of age who are having difficulty paying for health care or having problems with insurance, HMOs or public benefits programs that provide health care.

Dane County Office
ABC for Health, Inc.
Toll-free: (800) 585-4222
Tel: (608) 261-6939
Email: info@safetyweb.org
Website: www.safetyweb.org

Barron County Office
ABC for Health, Inc.
Tel: (715) 537-3471

Polk County Office
ABC for Health, Inc.
Tel: (715) 485-8525

BadgerCare

BadgerCare is Wisconsin's state program to provide health insurance for uninsured working families, managed by the Division of Healthcare Financing, Department of Health and Family Services. The program insures both children and their parents and is intended to fill gaps between Medicaid and private health insurance. To be eligible one must have children under age 19 living with them, their income must be within the guideline limits, and they cannot be covered by other health insurance.

Toll-free: (800) 362-3002

Website: <http://dhfs.wisconsin.gov/badgercare>

Community Health Centers

Fees at many of these clinics are based on a sliding scale or the patient's ability to pay.

See Appendix B and Appendix C

Diabetes Drug-Related Patient Assistance Programs

See Appendix A

Directory of Prescription Drug Patient Assistance Programs

To make it easier for physicians to identify the growing number of programs available for needy patients, member companies of the Pharmaceutical Research and Manufacturers of America (PhRMA) created this directory. It lists company programs that provide drugs to physicians whose patients could not otherwise afford them. Only PhRMA member companies are listed.

Toll-free: (888) 477-2669

Website: www.helpingpatients.org

Eye Care America's Diabetes EyeCare Program (DEP)

The Diabetes EyeCare Program (DEP) is a service of Eye Care America, the Foundation of the American Academy of Ophthalmology. DEP promotes annual, dilated eye exams for people with diabetes and raises awareness about diabetic eye disease, provides free diabetic eye disease educational materials, and facilitates access to eye care. People eligible for a referral through the program receive a comprehensive, medical eye exam and up to one year of treatment – at no out-of-pocket expense – for any condition diagnosed during the initial exam. Volunteer ophthalmologists accept Medicare and/or other insurance reimbursement as payment in full.

Diabetes Help Line

Toll-free: (800) 391-3937

Website: www.eyecareamerica.org

GovBenefits.gov

GovBenefits.gov is a partnership of federal agencies with a shared vision – to provide improved, personalized access to government assistance programs. The mission of GovBenefits.gov is to use the Internet to connect citizens to government benefit program eligibility information; increase access to information, particularly for people with disabilities; reduce expense and difficulty of doing business with the government; and, continue to add programs to become the single source for federal, state, and local government benefit programs. The online screening tool is free, easy-to-use, and completely confidential.

Toll-free: (800) 333-4636

Website: www.govbenefits.gov

Health Insurance Risk Sharing Plan (HIRSP)

The Wisconsin Health Insurance Risk Sharing Plan (HIRSP), managed by the Division of Healthcare Financing, Department of Health and Family Services, offers health insurance to Wisconsin residents who are either unable to find adequate health insurance coverage in the private market due to their medical conditions or who have lost their employer-sponsored group health insurance. Applicants are required to meet HIRSP eligibility criteria to qualify.

Toll-free: (800) 828-4777

Website: www.hirsp.org

Tel: (608) 221-4557

Prescription Drug Questions

Toll-free: (866) 270-3877

Medicare Preventive Service:

Diabetes Screening, Supplies and Self-Management Training

This site answers common questions and provides links to numerous other sites with diabetes self-management information.

Toll-free: (800) 633-4227

Medicare Preventive Services:

Diabetes Screening, Supplies, and Self-Management Training

<http://www.medicare.gov/Health/Diabetes.asp>

Medicare Coverage of Diabetes Supplies and Services (pdf file – 30 page booklet)

<http://www.medicare.gov/Publications/Pubs/pdf/11022.pdf>

Medicare and You (pdf file – 116 page booklet)

Diabetes care issues are discussed on pages 10, 12, 13, 15, 24, and 34. Document includes information on Medicare Part D.

<http://www.medicare.gov/publications/pubs/pdf/10050.pdf>

NeedyMeds.com

This website offers a complete listing of patient assistance programs for prescription drugs. Information is frequently updated and obtained directly from the drug manufacturers. Both patients and health professionals can obtain information from the site. Health professionals have an option to purchase a manual with the information from the website.

Tel: (215) 625-9609

Website: www.needymeds.com

NonprofitWarehouse.com

Nonprofit Warehouse.com is an online service that provides products for nonprofit organizations. Their goal is to bring nonprofit manufacturers and selected low-cost suppliers together with nonprofit organizations in a common place for the mutual benefit of the people they serve. Included among a variety of products and programs is the free **Prescription Drug Discount Card** that provides a 50% discount on generic drugs and a 15% discount on branded drugs at more than 65,000 pharmacies nationwide. The card must be printed from the website.

Tel: (770) 541-7777

Email: customerservice@nonprofitwarehouse.com

Website: www.nonprofitwarehouse.com

Partnership for Prescription Assistance

The Partnership for Prescription Assistance brings together America's pharmaceutical companies, doctors, other health care providers, patient advocacy organizations and community groups to help qualifying patients who lack prescription coverage get the medicines they need through the public or private program that's right for them. Many patients will get the medicines free or nearly free.

Toll-free: (888) 477-2669

Website: www.pparx.org

RxAssist

RxAssist provides physicians and other health care providers with the information they need to access patient assistance programs offered through pharmaceutical manufacturers. Providers can search programs by company, brand name, generic name, and drug class. Downloadable information is also available for patients describing options for prescription assistance. The site also links to state programs and drug discount card programs.

Tel: (401) 729-3284

Email: info@rxassist.org

Website: www.rxassist.org

The Medicine Program.com

This program offers a unique *FREE* discount prescription drug program. There are no burdensome criteria to qualify for this program – everyone is eligible. This plan is absolutely free-of-charge and is available to anyone that is looking to lower the cost of their prescriptions.

Website: www.themedicineprogram.com/

Wisconsin SeniorCare

Managed by the Division of Healthcare Financing, Department of Health and Family Services, SeniorCare is Wisconsin's prescription drug assistance program for Wisconsin residents age 65 years or older who meet eligibility requirements. Individuals with prescription drug coverage under other plans will be eligible to enroll, but SeniorCare will only cover eligible costs not covered under other plans. Individuals enrolled in Medicaid are not eligible. There is an annual fee to participate in program.

Toll-free: (800) 657-2038 (TTY and translations services available)

For more information contact your county or tribal aging office:

<http://dhfs.wisconsin.gov/aging/contacts/COAGOF.HTM>

Website: <http://dhfs.wisconsin.gov/seniorcare>

Wisconsin Chronic Disease Program

Managed by the Division of Healthcare Financing, Department of Health and Family Services, the Wisconsin Chronic Disease Program (WCDP) offers assistance to Wisconsin residents with chronic renal disease, hemophilia, and adult cystic fibrosis. The program pays health care providers for disease-related services and supplies provided to certified Wisconsin Chronic Disease Program recipients after all other sources of payment have been exhausted. Chronic Disease Program recipients are responsible for certain co-payments and annual deductibles determined by the program.

Tel: (608) 266-2469

Website: <http://dhfs.wisconsin.gov/wcdp>

Wisconsin Council of the Blind

The Wisconsin Council of the Blind is a private, nonprofit agency that serves the blind and visually impaired of Wisconsin. Activities include legislative and administrative advocacy as well as public education and referral. Services include low vision evaluations, rehabilitation teaching, low interest loans, and scholarships. The Council also sells a variety of vision assistance products at low cost to people who are blind or have low vision. Some items may be available on loan for a trial basis before purchase.

Toll-free: (800) 783-5213

Email: info@wcbblind.org

Tel: (608) 255-1166

Website: www.wcbblind.org

Other Referral and Support Resources

Civic Groups and Community Organizations

See your local telephone directory for the Salvation Army, United Way, Lutheran Social Services, Jewish Social Services, and Associated Catholic Charities.

Community Health Centers

These Centers provide access to comprehensive community-oriented primary health care services for medically underserved communities in Wisconsin. *See Appendix B and Appendix C for a complete listing of Wisconsin's Community Health Centers.*

County Human/Social Services

These agencies can provide direction for acquiring medical assistance, food stamps, information and referral. Listing at:

<http://dhfs.wisconsin.gov/aboutDHFS/OSF/AreaAdm/ProgramAgencyListing.pdf>

County/Tribal Aging Offices and Benefits Specialists

These specialists can answer questions about needs, services and opportunities for older persons in their communities. Listing at: <http://dhfs.wisconsin.gov/aging/contacts/COAGOF.HTM>

Local Public Health Departments

Local Public Health Departments can provide information and referral as well as linkage to local services. See listing for county and/or city of residence: <http://dhfs.wisconsin.gov/LocalHealth/>

Medigap

Medigap is private health insurance that supplements Medicare's benefits by filling in some of the gaps in Medicare coverage. A booklet entitled *Medicare Supplement Insurance Approved Policies*, which describes individual Medigap insurance policies currently being sold in Wisconsin, may be obtained from:

Toll-free: (800) 242-1060

Website: <http://dhfs.wisconsin.gov/aging/BOALTC/MEDIGAP.HTM>

Wisconsin Medicaid and SeniorCare Preferred Drug List-Quick Reference

Website provides list of medications covered under Wisconsin Medicaid and SeniorCare Programs.

Website: www.dhfs.wisconsin.gov/medicaid/pharmacy/pdl/