

CML1 – Client Scheduling Subsystem

An eligibility review is needed to continue your eligibility for at least one program of assistance. The FoodShare, Child Care and Wisconsin Works (W-2) programs require an interview with an agency worker to complete the review. If a review is not completed by MMDDYY, some or all of your benefits will end. If you have questions about your review, please contact your worker.

If your review is for FoodShare, Child Care or W-2, you will receive a letter with an interview appointment time scheduled for you. If you cannot keep your appointment, or if you should miss the interview, you MUST call the number listed at the top of the letter to make another appointment. Reviews for FoodShare and Child Care may be done over the telephone, but can be in person if that works best for you. Reviews for W-2 are required to be in person with your agency worker.

(option 1) This is the contact telephone number we have for you. (*Phone number listed here.*) If this number is not correct, please contact your worker to update this information.

(option 2) We do not have a contact telephone number listed for you. Please call us to update your contact information.

For Medicaid and BadgerCare Plus you may complete the review by mail. To do this, you must complete a new application/review form available from your worker or the DHFS website <http://dhfs.wisconsin.gov/medicaid1/applications.htm>. An in person or telephone interview is not required but is an option if you choose.

As part of the review you will be required to provide verification of certain facts related to your eligibility. Please see the reverse side of this page for a list of items that may need to be verified.

If after the review, your benefits are denied or if you disagree with the amount or type of benefit issued, you have the right to a Fair Hearing or for W-2, a Fact Finding.

If you have a disability or other need, you may request assistance to participate in the programs by contacting the worker listed above.