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TO: **Income Maintenance Supervisors**
Income Maintenance Lead Workers
Income Maintenance Staff
W-2 Agencies
Workforce Development Boards
Job Center Leads and Managers
Training Staff
Child Care Coordinators

FROM: Amy Mendel-Clemens
Technical Assistance, Training & Education
Section
Bureau of Eligibility Management
Division of Health Care Financing

| BEM/DWS OPERATIONS MEMO | | | | | |
|-------------------------|--------------------------|-------|-------------------------------------|--------------------------|--------------------------|
| No: | 07 - 32 | | | | |
| DATE: | 06/29/2007 | | | | |
| FS | <input type="checkbox"/> | MA | <input checked="" type="checkbox"/> | SC | <input type="checkbox"/> |
| CTS | <input type="checkbox"/> | CC | <input type="checkbox"/> | W-2 | <input type="checkbox"/> |
| FSET | <input type="checkbox"/> | EA | <input type="checkbox"/> | CF | <input type="checkbox"/> |
| JAL | <input type="checkbox"/> | JC | <input type="checkbox"/> | RAP | <input type="checkbox"/> |
| WIA | <input type="checkbox"/> | Other | EP | <input type="checkbox"/> | ★ |
| PRIORITY: HIGH | | | | | |

SUBJECT: Medicare Premium Assistance (MPA) Requests from ACCESS Applicants

CROSS REFERENCE: ACCESS Handbook
Process Help Chapters 2.3, 3.12 and 66
Operations Memo 07-24

EFFECTIVE DATE: Immediately

PURPOSE

The purpose of this memo is to clarify how to process Medicare Premium Assistance (MPA) requests for online applicants who are receiving or entitled to Medicare.

PROCESS FOR MPA REQUESTS

As outlined in Operations Memo 07-24, the ACCESS Apply for Benefits online tool will include questions needed to process Medicaid (MA) requests from Elderly, Blind or Disabled (EBD) applicants.

The online application does not include a specific question about whether the applicant is requesting MPA. In CARES Worker Web (CWW), the request for this program from an online applicant will be populated with a blank. Until an enhancement can be made to automate this process, workers should select “Y” for the MPA request for anyone who has requested Medicaid and is receiving or entitled to Medicare.

For most applicants, a “Y” request will not have an adverse effect on MA benefits. However, if a worker sees that the MPA benefit will have an adverse impact on MA eligibility (for example, the applicant will have a higher MA deductible) the worker should contact the applicant prior to confirming eligibility to discuss whether the applicant wants to receive the MPA benefit.

CONTACTS

BEM CARES Information & Problem Resolution Center

★Program Categories – FS – FoodShare, MA – Medicaid, SC – Senior Care, CTS – Caretaker Supplement, CC – Child Care, W-2 – Wisconsin Works, FSET – Food Stamp Employment and Training, CF – Children First, EA – Emergency Assistance, JAL – Job Access Loan, JC - Job Center Programs, RAP – Refugee Assistance Program, WIA – Workforce Investment Act, Other EP – Other Employment Programs.

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