

CARES/ACCESS Updates for 7/30/09
DHS Income Maintenance Programs
(Medicaid/BadgerCare Plus/FoodShare/Caretaker Supplement)

CARES Worker Web

County workers will not longer be able to assign ESC RFAs to their county worker ID.

Generate Summary Page

- There was a problem when viewing the summary page, the worker received the message: We're sorry -- we cannot display a copy of your CARES application at this time. Please try after some time. As a result, workers could not view, print or send it. That has been fixed.
- The "More about absent parents" section has been removed. It was unnecessary and causing confusion.
- The displays on self employment income and expenses has been fixed.
- If override amounts are entered on the income pages, that will be displayed.
- Assets won't show on non EBD cases.
- Worker ID will be listed on the signature page.
- There were a few instances where deleted information was displaying, that has been fixed.
- End dated records will no longer show on the summary page.
- There is a new field that will be enabled when a worker enters the "telephonic" signature type called Phone Interaction ID. Because local agencies do not have the capability to store telephonic signatures in the ECF, workers should not be entering this signature type. Instead, if the agency needs to only send the summary (because there is a valid signature), choose the "electronic" type. If the agency needs the signature page returned, choose "written." The instructions to workaround this from operations memo 09-34 are now obsolete.

ACCESS

The option to set a filing date only has been moved to a later point in ACCESS. Applicants will have to start an application and at least get to the Basic

Information Summary page before they can “save and exit” to set their filing date only. The filing date option only is no longer available right away from the Apply for Benefits Overview.

The priority service page will be scheduled at the end of the driver flow in Apply for Benefits and the actual income, expenses and assets of the individuals will be pre populated on the page to be used for the priority service determination.