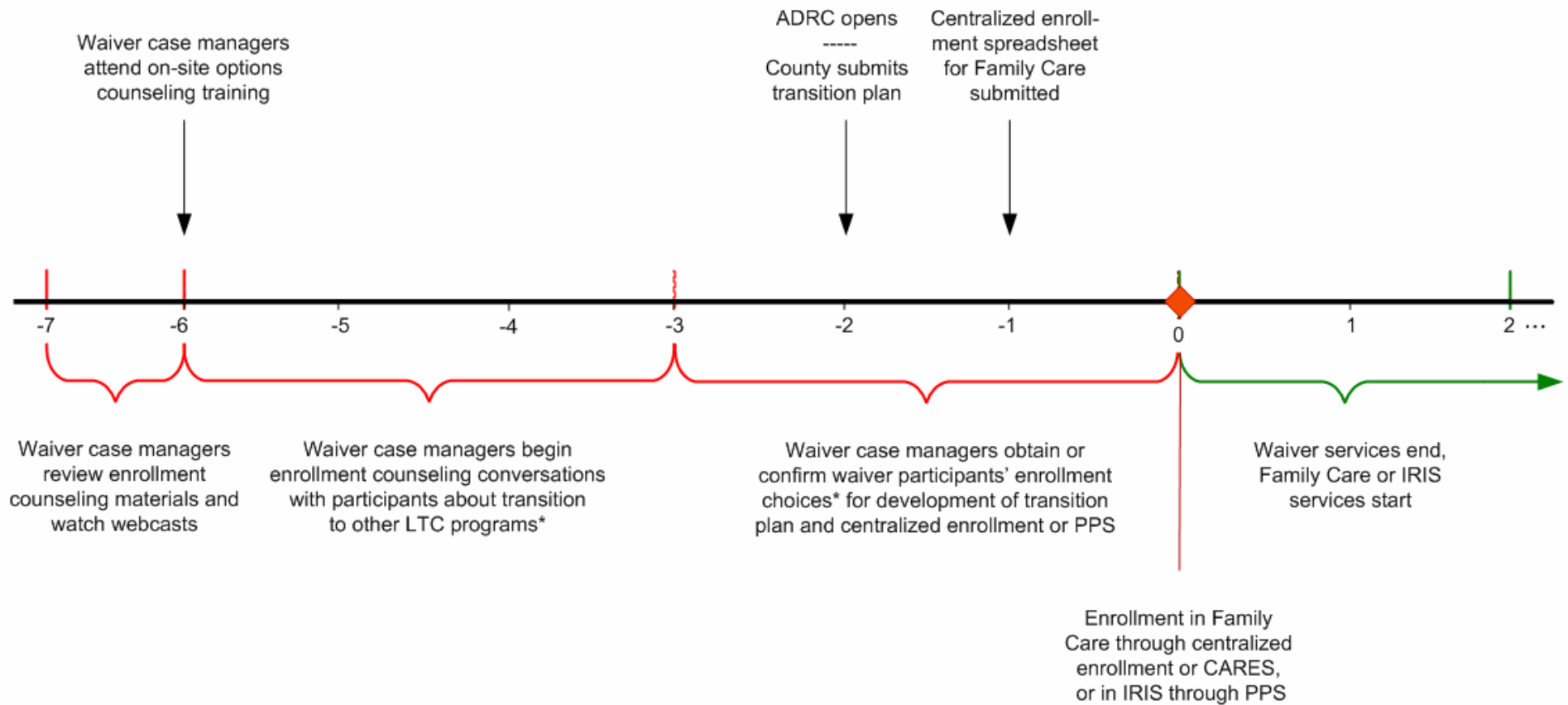


General Guidelines for County Waiver Agencies in Working with Participants as They Transition from County-Managed Waivers to Family Care or the Include, Respect, I Self-Direct (IRIS) Waiver

The primary focus of the County Waiver Agency should be to:

1. Assure that waiver case managers have the training and information they need to provide waiver participants with unbiased enrollment counseling
2. Monitor enrollment counseling provided by waiver case managers to ensure that waiver participants get good unbiased information with which to make enrollment choices
3. Plan and monitor staff transitions to assure that they do that not adversely impact these objectives

Use the following time intervals as parameters for preparing for the transition



*Referral of persons interested in IRIS to the Independent Consultant Agency can be made at any time