

Disability Benefit Specialist Program 2004 Summary Data

Client Characteristics

Opened/Closed Cases

902 new clients; 660 closed cases

Information Only Contacts (no case opened)

1,713 contacts

Age

27% of new clients between 50-59
32% of new clients between 40-49
20% of new clients between 30-39
15% of new clients 21-29
6% of new clients 18-20

Disability Group

48% of new clients PD only
24% of new clients PD & MI
8% of new clients DD only
8% of new clients MI only (LAX)
5% of new clients PD&DD
4% of new clients PD, DD & MI
3% of new clients DD & MI

Income Status

86% of clients at or below 100% Federal Poverty Level

(In 2004, family unit of 1 = \$9,310; family unit of 2 = \$12,490; family unit of 3 = \$15,670)

Monetary Impact

In 2004, financial impact of the assistance of Disability Benefit Specialists totaled **\$2,821,237**.

Of which, 66% (\$1,855,002) was from federal funds, 30% (\$854,665) from state funds, and 4% (\$111,570) from other sources (e.g. donations).

Financial impact tracks one-time and 12 months of recurring benefits (cash benefits and value of medical insurance benefits) obtained or maintained using client-specific information whenever possible and averages when client-specific data is not available. The figures are tracked when then full case is closed

Issue codes

Highlights of issue codes for closed cases (Tracked when case is closed. Each client may have multiple issue codes.)

Issue codes for cases closed during 2004 are concentrated in the following eight main areas.

SSI/SSDI/MA Disability Determination Process = 26%

SSI/SSDI/MA Financial Eligibility = 25%

MA categories (including MA-only disability determination process) = 25%

Benefit check-up = 4%

Food stamps = 2%

General Assistance = 4%

DVR referrals = 2%

Indigent drug programs = 4%

Highlights of issue codes for information-only contacts (tracked for people who seek assistance but for whom a case is not opened)

SSI/SSDI/MA Disability Determination Process = 11%

SSI/SSDI/MA Financial Eligibility = 17%

MA categories (including MA-only disability determination process) = 8%

FoodShare = 5%

General Assistance = 5%

Benefit Check-up = 4%

Referrals to DVR = 4%