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State of Wisconsin
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DIVISION OF LONG TERM CARE

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April 27, 2009

**RE: New Department of Health Services Family Liaison to
Southern Wisconsin Center**

Dear Southern Wisconsin Center Family Members and Guardians:

I am writing to introduce myself as the Department of Health Services Family Liaison to Southern Wisconsin Center families and guardians.

During the past 18 years I have worked for the State of Wisconsin as a Social Worker, Qualified Mental Retardation Professional (QMRP) and Treatment Specialist. Since 2004 I have been a Social Worker at Central Wisconsin Center. During all of these years I have known many families, provided direct social services support to individuals who live at the Centers, and worked as a member of a community outreach team. My work has often involved assisting families during the process of community relocations.

Because my work experiences include direct community transition services and individualized planning and community follow-up, I believe I have experience that may be of help to you should you have questions about the community relocation process. I also assist families with problem solving prior to relocations.

As a family member of a former NWC resident, I have firsthand, personal knowledge of the uncertainties and anxiety a family may feel when considering relocating a loved one to a community home. These personal experiences, in combination with my professional training, help me better understand your concerns and questions.

My goal is to provide you with clarification of the relocation process, and if I'm unable to answer your question directly, I will help you find the answer. All of your calls will be addressed in a confidential manner.

My dedicated cell phone is **608 220-1651** and my toll free number is **866-689-7312**. You may leave a message at any time and I will return your call in a timely manner.

Sincerely,

Sandra Paulson

Sandra Paulson
Social Worker