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Governor

Karen E. Timberlake
Secretary



State of Wisconsin
Department of Health Services

DIVISION OF LONG TERM CARE

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April 16, 2009

Dear Southern Wisconsin Center Family Members and Guardians:

I am writing to introduce Sandy Paulson as the Southern Wisconsin Center (SWC) Family Liaison. Ms. Paulson is the Department of Health Services' (DHS) contact for any questions or concerns from a SWC family member or guardian.

We are pleased Ms. Paulson has accepted this role. She brings more than 18 years of experience as a social worker. Over these years she has helped many families of Center residents with their concerns about community relocations.

You may feel free to call her with any questions. In addition, the professionals, interdisciplinary team members and administrators you already know at SWC are still fully available to assist as always.

Ms. Paulson can be reached on a dedicated cell phone at 608-220-1651. The toll free number is 866-689-7312. Messages can be left 24 hours a day/7 days a week and will be returned timely and at time convenient to you. She will have full access to all DHS staff to provide timely and accurate information to you about all aspects of community relocations and about SWC restructuring. In a separate letter, Sandy will be writing to each of you introducing herself and giving you more information about her work experiences.

Sincerely,

A handwritten signature in cursive script that reads "Karen E. Timberlake".

Karen E. Timberlake
Secretary
Department of Health Services