

# CONDUCTING INTERNAL INVESTIGATIONS OF CAREGIVER MISCONDUCT

## LEARNING POINTS

- ☑ Definitions of Caregiver Misconduct
- ☑ Developing an Investigation Protocol
- ☑ Conducting an Internal Investigation
- ☑ Interviewing Skills
- ☑ Reporting Requirements

*caregivers*

PREVENT  PROTECT  PROMOTE  
*abuse/neglect* *clients* *dignity*