

2009 Elder Adults/Adults-at-Risk and Adult Protective Services Regional Training Sessions



Thursday, October 15 - Madison
Olbrich Gardens' Evjue Commons - 3330 Atwood Avenue

Tuesday, October 20 - Rhinelander
Holiday Acres - 4060 South Shore Drive

Wednesday, October 21 - Eau Claire
Holiday Inn Campus Area - 2703 Craig Road

Tuesday, November 3 - Elkhart Lake
Osthoff Conference Center - 101 Osthoff Avenue

Wednesday, November 4 - Green Bay
Best Western Midway - 780 Armed Forces Drive

Sponsored by the Department of Health Services
Division of Long Term Care - Bureau of Aging and Disability Resources

Regional Training Tentative Agenda

8:30 to 9 am	Registration
9 to 9:45 am	General and Resources
9:45 to 10:45 am	I-Teams
11 am to Noon	Financial Exploitation
Noon to 12:45 pm	Lunch on Site
12:45 to 1:45 pm	Dementia
1:45 to 2:15 pm	Ombudsman
2:30 to 3:15 pm	EA/AAR interaction with mental health and substance abuse, Fact Finding/Open Discussion



Helpful Resources to Help You Keep Up in Wisconsin's Changing Long-Term Care Environment

Long Term Care Reform has not changed the responsibilities of Elder Adults/Adults-at-Risk and Adult Protective Services agencies but it has completely changed the environment in which we all work. State staff will present new materials and information intended to help you move as smoothly as possible through this time of transition. Materials will include a process flow chart; a referral guide for MCOs, ADRCs and others; Memorandum of Understanding templates; and other materials. There will also be a discussion of new materials that "should" be developed to assist you in protecting adults at risk.

I-Team Development, Revitalizing and Maintaining

This session will focus on developing, revitalizing and maintaining a county Interdisciplinary Team. It will feature the newly revised Elder Adults/Adults-At-Risk Interdisciplinary Team Manual developed by the Department of Health Services. In addition, a county I-team will be profiled. The county I-team presenter will focus on his/her team's efforts in working with law enforcement, financial institutions, county Corporation Counsel and District Attorneys offices, in addition to others. The remainder of the session is devoted to a discussion with audience participants on what is working or not working in their county.

Handling Financial Exploitation Cases

This session will build on the I-team discussion with respect to working with law enforcement, Corporation Counsel and District Attorneys to remedy financial exploitation. It will focus on how to build a case as well as how to convince District Attorneys to prosecute criminal cases. The Individual at Risk restraining order will be discussed as a possible intervention in resolving financial exploitation.

Working with Individuals who suffer from Dementia and Alzheimers

Approximately 27% of the cases reported to Wisconsin's Elder Abuse System involve clients who have been identified as having dementia. Learn to decode the messages that caregivers and persons with dementia are trying to convey. The speakers will provide interviewing skills, strategies to assess dementia and techniques for supporting and referring for diagnosis, education and services. Speakers will address "how to provide help to those who don't think they need it.

Training cost: \$25.
Registration fees include training, materials, meals and breaks.

Adults-at-Risk Regional Training

Board on Aging and Long Term Care Ombudsman Program

The Board on Aging and Long Term Care Ombudsman Program advocates for persons age 60+ who are residents of long term care facilities, as well as their families, legal representatives and acquaintances. Persons receiving services through Medicaid waiver programs (i.e. Family Care and the Community Options Program) are also eligible to be served directly by the Ombudsman. The Ombudsman Program provides services including:

- Investigating complaints, resolving and mediating issues;
- Providing information and education to providers on resident rights, restraints, abuse reporting, and prevention;
- Empowering residents and families to assert their rights;
- Working with enforcement agencies including the Department of Justice Medicaid Fraud Control Unit, U.S. Attorneys, Licensing and Certification Agencies, and County District Attorneys.

During this presentation, you will learn about the resources the Ombudsman program can provide to assist the elder adults/adults-at-risk agency in resolving abuse, neglect and exploitation cases.

Open Discussion on Elder Adults/Adults-at-Risk and Adult Protective Services Agencies Interaction with Mental Health and Substance Abuse Clients and Agencies

State staff are looking for information from you about what training and resources you need to help you work with adults at risk who have mental health or substance abuse issues. How can we best meet the needs of adults at risk with mental health or substance abuse issues? What is the role of the Elder Adults/Adults-at-Risk and Adult Protective Services Agencies?

Question and Answer Session

Inquiries about the Program?

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