



Resource Centers and the New ForwardHealth interChange Portal

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Agenda

- ForwardHealth
- ForwardHealth interChange
- ForwardHealth Portal
- What you do today vs. What you'll do after implementation
- Reporting
- A preview of the Partner Portal
- Security

ForwardHealth

ForwardHealth brings together many state health care programs with the goal to create efficiencies for providers and other stakeholders with the goal of improving health care outcomes for enrolled members.

- BadgerCare Plus.
- Wisconsin Medicaid, including Family Planning Waiver.
- Wisconsin Well Woman (WWW) Program and WWW Medicaid.
- SeniorCare.
- Wisconsin Chronic Disease Program (WCDP).
- BadgerCare Plus and Medicaid managed care programs including:
 - BadgerCare Plus HMOs.
 - Medicaid SSI HMOs.
 - Family Care.
 - Family Care Partnership.
 - Children Come First.
 - Wraparound Milwaukee.
 - Program of All-Inclusive Care for the Elderly.

ForwardHealth interChange

- New system which replaces the Medicaid Management Information System (MMIS) which has been in place since 1977.
- It is based on a tested and federally certified system already operating in several other states.
- ForwardHealth interChange handles claims, PA, and other services for many of the state health care programs within a single system.

ForwardHealth Portal

- Connectivity to the legacy MMIS is being discontinued with implementation of ForwardHealth interChange.
- Partners, such as Resource Centers, will access the new system using the ForwardHealth Portal. The Portal will give access to key information that used to be obtained directly from the MMIS using EDSNet.
- The Portal has areas for Providers, MCOs, Trading Partners, and Partners. Resource Centers will use the Partner Portal.
- The Portal has both public and a secure areas:
 - The public areas of the Portal are available to anyone to use and view.
 - The secure areas of the Portal are only available to registered users.

What Resource Centers do Today

- Use the current MMIS to look up members to determine if the member is Medicaid eligible.
 - This information is used for ESS/Central Enrollment processing to validate members that need Medicaid eligibility determination vs. those that need enrollment information entered in CARES.
 - This information is also used for Options Counseling with the member.

The ForwardHealth Partner Portal for Resource Centers

- The Partner Portal (secure) will allow Resource Centers to:
 - Manage their accounts
 - Check member enrollment
 - Search for member information
 - Access reports

Potential Resource Center Reports on the Partner Portal (in work)

- The following lists some of the basic reports that Resource Centers and DHS exchange (or may exchange in the future). These reports are being considered for inclusion on the Partner Portal:
 - Contact Sheets: Basic demographic information, including name, address and phone numbers, as well as staff persons.
 - Contract Compliance Reports: Annual submission information (board members, budgets, etc..) submitted annually to the website.
 - Fiscal Reports: Budget monitoring report and the Time Reporting information (currently sent to Julie Schroeder).
 - Quality Reports: Complaint reporting, customer satisfaction information, unmet needs in the area, or success story information.



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Providers

- [Become a Provider](#)
- [Online Handbooks](#)
- [Fee Schedules](#)
- [Wisconsin Administrative Code](#)
- [Provider Type Listing](#)
- [Certification Packets](#)
- [Trainings](#)

Managed Care

- [BadgerCare Plus HMO](#)
- [Wisconsin Medicaid Managed Care Programs Overview](#)

Welcome to the ForwardHealth Portal

The ForwardHealth Portal serves as the interface to ForwardHealth interChange, the new Medicaid Management Information System for the state of Wisconsin. Through this portal, providers, managed care organizations, partners, and trading partners can electronically and securely submit, manage, and maintain health records for members under their care. This Portal also provides users with access to the most current health care information available.

Partners

- [Funding Information](#)
- [Provider Information](#)

Trading Partners

- [Trading Partner Profile](#)
- [PES](#)
- [Companion Documents](#)



[Providers](#)



[Managed Care Organization](#)



[Partners](#)



[Trading Partners](#)

Hot Topics

August 2007 [Medicare Part D Information](#)

July 2007 [Registration for Medicaid Basics Training Offered in August and September](#)



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Find a Provider

Search for providers by different criteria such as county, city, state and zip code.

Member Contacts

BadgerCare Plus telephone numbers, addresses and related links are for people who are eligible for BadgerCare Plus benefits.

People interested in applying for BadgerCare Plus benefits, please contact your local county or tribal human or social services department or call the Member Services Hotline at 1-800-362-3002. This Hotline number is for members, member advocates and people interested in applying for Medical benefits only.

Related Programs

BadgerCare Plus
Health Insurance Risk Sharing Plan(HIRSP)

What's New?

A Summary of what is new for ForwardHealth Partners:

- February 2006 Medicare Part D information. Eligibility and Benefits booklet.
- Federal Poverty Level Guidelines.
- Medicaid Purchase Plan Fact Sheet.

Login to Secure Site

[Username](#)

[Password](#)

- [Logging in for the first time?](#)
- [Forgot your password?](#)
- [Account Users Guide](#)

Quick Links

- [Online Handbooks](#)
- [Electronic Data Interchange](#)
- [Max Fee Schedules](#)



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Partner

- Home
- Search
- Partners**
- Enrollment
- Account
- Contact Information
- Online Handbooks
- Site Map
- iC Functionality



[Partners](#)

What's New?

A Summary of what is new for ForwardHealth Partners:

- February 2006 Medicare Part D information.
[Enrollment and Benefits booklet.](#)
[Federal Poverty Level Guidelines.](#)
[BadgerCarePlus Purchase Plan Fact Sheet.](#)

Home Page

- [Update User Account](#)

Quick Links

- [Online Handbooks](#)
- [Electronic Data Interchange](#)

- [Data Exchange](#)

- [Business Objects WebI](#)

Messages

Category	Subject	Date Sent	Expiration Date	Remove
Alert	New User Account Maintenance	07/14/2008	10/12/2008	<input type="checkbox"/>

[Remove](#)



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- Home
- Search
- Partners
- Enrollment**
- Account
- Contact Information
- Online Handbooks
- Site Map
- iC Functionality



[Enrollment](#)

Enrollment Verification ?

Required fields are indicated with an asterisk (*).

Either the Member ID or the Social Security Number and Date of Birth are required.

Program

Member ID

Social Security Number

Date of Birth

From Date of Service*

To Date of Service*

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Wisconsin Department of Health Services

WIPortal UAT UAT_WIPortal_M134D



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[Logout](#)

- [Home](#)
- [Search](#)
- [Partners](#)
- [Enrollment](#)
- [Account](#)
- [Contact Information](#)
- [Online Handbooks](#)
- [Site Map](#)
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[iC Functionality](#)

Member

- [Member Search](#)
- [Member Information](#)



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Partner

[Logout](#)

- Home
- Search
- Partners
- Enrollment
- Account
- Contact Information
- Online Handbooks
- Site Map
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[Member](#) » [Search](#)

Member Search



Member ID	<input type="text"/>	Last Name	<input type="text"/>	Sounds-like <input type="checkbox"/>
Previous Member ID	<input type="text"/>	First Name	<input type="text"/>	
Medicare ID	<input type="text"/>	Previous Last Name	<input type="text"/>	
Case Number	<input type="text"/>	Previous First Name	<input type="text"/>	
CARES Case	<input type="text"/>	Birth Date	<input type="text"/>	
CARES PIN	<input type="text"/>	Gender	<input type="text"/>	
SSN	<input type="text"/>	County	<input type="text"/>	

Records

Member Information

Member ID	2377000039	Name	XIROW, XERCY	Active	Active
MCI Ind	No	Prev Name		Linked ID	
CARES Pin	0000000000	CARES Case	0000000000	Case History	2377000038 09/11/07 ▼
Medicare ID		Address		Benefit Plan	MCD 01/01/07-12/31/99 ▼
SSN	237-70-0003	Address 2	STRT 1	Medicare Cov	
Gender	Male	Address 3		Managed Care	
Birth Date	01/01/1988	City	XIRYVILLE	MC Special Cond	
Death Date		State	WI	TPL	No
Age	20	Zip	55555-0000	Lockin	
Race	7 - Not Provided	Alt Address	No	NH Level of Care	
Ethnicity	00 Not Applicable	Phone		Patient Liability	
Language	UND - UNDETERMINED	Phone Type	Unknown	Deductible	
County	14 - Dodge	Add Phone		Last HlthChk Scrn	
Tribal Ind		Add Type	Unknown	Last HlthChk Dntl	



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Partner

Home

Search

Partners

Enrollment

Account

Contact Information

Online Handbooks

Site Map

iC Functionality



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Partner Data Exchange

The links below will allow you to upload and download files based on your user security.

- [Data Exchange File Upload](#)
- [Data Exchange File Download](#)



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[Partners](#) » [Data Exchange](#) » [Data Exchange File Upload](#)

This page will allow you to upload files to different folders based on your user security. Please select the county folder and path/file name.

File Upload

Required fields are indicated with an asterisk (*).

County*

Folder*

File*



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- Home
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County*

Folder*

File*
Contact Sheets
Contract Compliance
Fiscal Reports
Quality

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Wisconsin Department of Health Services

WIPortal UAT UAT_WIPortal_M134D

File Download

County/Folder Name	File Name
+ Adams	TC 15545 Outp on Inst 837
+ Ashland	
- Barron	
+ Contact Sheets	
+ Contract Compliance	
+ Fiscal Reports	
+ Quality	
+ Bayfield	
+ Polk	

Secure Account Set-Up

- Initial Account Set-Up
 - Mass Load based on completion of a spreadsheet template.
 - Ensures that Resource Center users can access the new system on Day One.
- After Implementation
 - Self-registration by the user on the Partner Portal.
 - Will forward requests back to a designated contact at the resource center to validate that the account can be added.

Account Set-up: Next Steps

- You will be given a template spreadsheet to complete for all of the users in your organization.
- You will return the spreadsheet to DHS.
- DHS will create the accounts.
- An email will be sent directly to the user with their login information.
- Users will NOT be able to access the Portal until implementation.
- Users will be required to change their passwords the first time they log in.

Questions?